ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM AGENCY PROGRAM COMMENTARY 2003 - 2005

It is the responsibility of the State Insurance Department to regulate all persons conducting the business of insurance in the State of Arkansas. This includes the review and licensing of insurance companies desiring to be admitted, the review and approval of companies wishing to do business on a non-admitted or surplus lines basis, the examination of the affairs and financial condition of each domestic insurer every five years and foreign insurers when necessary, testing and licensing of all persons applying to become insurance agents, reviewing and analyzing policy forms and rate filings and the collection of applicable premium taxes. In addition, the Department regulates and licenses limited surety agents, automobile clubs, health maintenance organizations, prepaid legal insurers and hospital and medical service corporations. Other areas of regulations include the registration of self-insured plans and multiple employer trusts and the registration and examination of third party administrators. The Department has the responsibility for the administration of deposits and the collection of funds for the Firemen's and Police Officers' Pension Funds, assisting state agencies and institutions in the establishment of appropriate insurance programs and the procurement of coverage, receiving and investigating complaints from citizens concerning persons engaging in any of the areas regulated, and for providing information to the public with regard to these entities. The Department prepares legislation and promulgates the rules and regulations required to effectively carry out its duties.

The Department also administers domiciliary and ancillary receivership proceedings for companies placed in rehabilitation or liquidation and operates and administers the Arkansas Property and Casualty Guaranty Fund and the Arkansas Life and Disability Guaranty Association that are responsible for payment of claims to policyholders resulting from these proceedings.

Within its State Operations framework, the Department conducts administrative, legal, market conduct, risk management, consumer information and protection, and financial examination and reporting functions on behalf of insurance consumers and the general public.

The Public Employee Claims Division was created within the State Insurance Department and designated as the unit of state government primarily responsible for the administration of Public Employee Workers' Compensation claims in the State.

The Fraud Investigation Division was created within the State Insurance Department to investigate all complaints on insurance fraud. A workers' compensation fraud investigation unit operates within this division.

Prepaid funeral regulation, with the prepaid funeral contracts recovery program, continuing education, health information counseling, and supporting actions of the governmental bonding board are other services provided by the Department.

AGENCY State Insurance Department	DIRECTOR Mike Pickens Junhy Dulu	AGENCY PROGRAM COMMENTARY	PAGE 208
	50.50	PROGRAM	

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM AGENCY PROGRAM COMMENTARY 2003 - 2005

The State Insurance Department is currently authorized 168 positions and a projected base level budget of \$37.4 million for FY04 and \$36.6 million for FY05. To improve efficiency and provide adequate resources for the provision of its services, the Department is requesting increases of approximately \$1.5 million each year. These consist of Clip changes, upgrading, or reclassification of 59 current positions, along with the addition of 12 new positions, with supporting expenses. Other requested increases include Capital Outlay for purchase of higher value data processing equipment and modular furnishings; Operating Expenses for data processing maintenance, supplies, postage, and rent; training expenses for current and new employees, Professional services for actuarial assistance and court reporter fees and bank transfer charges, and reductions in various Data Processing line items for reallocation to Operating Expenses to offset increases in DP maintenance, supplies, and software costs.

AGENCY State Insurance Department	DIRECTOR Julie Dula	AGENCY PROGRAM COMMENTARY	PAGE 209
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DIVISION OF LEGISLATIVE AUDIT AUDIT OF: STATE INSURANCE DEPARTMENT FOR THE YEAR ENDED JUNE 30, 2001

Findings

The State Insurance Department failed to comply with State accounting procedures requiring proper accountability over fixed assets. Equipment purchased during the years ended June 30, 1997, 1998 and 1999 totaling \$398,969 were not recorded in the Department's inventory records. In addition, equipment totaling \$14,053 out of a sample of \$142,524 could not be located for observation. Without proper accountability these assets are subject to misuse and misappropriation. It is the responsibility of management to establish effective controls and maintain those controls to ensure the Department's assets are properly safeguarded. These problems existed and were noted in prior years.

Recommendations

The Agency should comply with the property management requirements as set forth in Part V, Chapter 1 of the State Accounting Procedures Manual.

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM EMPLOYMENT SUMMARY Required by: A.C.A. 19-4-307

AGENCY TITLE: 0425 STATE INSURANCE DEPARTMENT

	MALE	FEMALE	TOTAL	PERCENTAGE OF TOTAL
WHITE EMPLOYEES	47	66	113	74%
BLACK EMPLOYEES	4	30	34	22%
EMPLOYEES OF OTHER RACIAL MINORITIES	1	4	5	3%

TOTAL EMPLOYED			
AS OF	08/05/2002	39	26%
	DATE	TOTAL MINORITIES	

C AGENCY DIRECTOR

TAL MINORITIES

TOTAL EMPLOYEES

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM STATE AGENCY PUBLICATIONS

Fiscal Year 2002-2003

Required by: A.C.A. 25-1-204

AGENCY: STATE INSURANCE DEPARTMENT (425)

NAME OF PUBLICATION	STATUTORY AUTHORIZATION	PUBLICATION REQUIRED FOR GOVERNOR AND/OR GENERAL ASSEMBLY ONLY	NUMBER OF COPIES PUBLISHED	REASON(S) FOR CONTINUED PUBLICATION AND DISTRIBUTION
Annual Report	A.C.A. 23-61-112	Governor	750	Required by Statute.
Newsletter	A.C.A. 23-63-108		5,000	To disseminate price and other relevant information to purchasers of insurance.
				212

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM Biennial Department Appropriation Summary

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	Appropriation	2001-02	2002-03			Agency Re	quest			Executive Recon	nmendation	
Code	Name	Actual	Budget	Pos.	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.
130	Health Information Counseling	100,529	222,555	4	280,579	4	288,364	4	276,625	4	284,304	
339	Governmental Bonding Board	203,831	2,104,855	0	2,104,855	0	2,104,855	0	2,104,855	0	2,104,855	
341	Continuing Education Program	7,212	24,712	1	25,706	1	26,309	1	25,706	1	26,309	
348	Refunds of Overpayments	5,304,697	11,000,000	0	11,000,000	0	11,000,000	0	11,000,000	0	11,000,000	
349	State Operations	7,320,161	8,871,907	120	10,158,591	131	10,345,023	131	9,111,680	120	9,268,107	3
350	Public School Employee Claims	425,714	500,000	0	500,000	0	500,000	0	500,000	0	500,000	
351	County Employee Claims	67,654	200,000	0	200,000	0	200,000	0	200,000	0	200,000	
352	City Employee Claims	48,122	175,000	0	175,000	0	175,000	0	175,000	0	175,000	
353	State Employee Claims	8,628,002	10,250,000	0	10,250,000	0	10,250,000	0	10,250,000	0	10,250,000	
354	Public Employee Claims Section	1,143,270	1,276,125	24	1,322,473	24	1,361,439	24	1,304,549	24	1,328,470	
359	Fraud Investigation Unit	199,858	254,051	3	309,817	4	314,434	4	302,730	4	307,156	
513	Prepaid Funeral Contracts Rovy	0	1,000,000	0	1,000,000	0	0	0	1,000,000	0	0	
756	Prepaid Funeral Benefits Division	164,187	288,163	4	293,465	4	298,080	4	286,765	4	291,380	
757	Ins Fraud Investigation Division	704,617	822,079	12	864,432	12	880,975	12	834,962	12	851,113	
874	Consumer Info System-Cash	16,528	173,000	0	173,000	0	173,000	0	173,000	0	173,000	
880	Travel & Subsistence-Cash	20,707	190,000	0	190,000	0	190,000	0	190,000	0	190,000	
Grand Total		24,355,089	37,352,447	168	38,847,917	180	38,107,479	180	37,735,872	169	36,949,693	

Fun	ding Sources											11-22-22-21-21-21-21-21-21-21-21-21-21-2	
Name	Code		% of Total		% of Total								
Fund Balance	4000005	28,985,217	53.2	29,318,496	45.7	27,739,385	44.3	24,824,941	41.5	27,739,385	44.3	25,908,022	42.6
Federal Revenue	4000020	100,529	0.2	222,555	0.3	280,578	0.4	288,364	0.5	276,625	0.4	284,304	0.5
Special Revenue	4000030	9,481,399	17.7	10,907,926	15.5	11,010,040	16.0	10,053,623	16.8	10,985,029	15.9	10,013,376	16.4
Cash Funds	4000045	30,387	0.8	313,000	0.5	313,000	0.5	313,000	0.5	313,000	0.5	313,000	0.5
Trust Funds	4000050	501,864	0.9	2,104,855	3.3	2,104,855	3.4	2,104,855	3.5	2,104,855	3.4	2,104,855	3.5
Misc. Revolving Fund	4000060	5,846,187	10.9	11,875,000	18.5	11,875,000	18.9	11,875,000	19.9	11,875,000	19.0	11,875,000	19.5
Wrkrs Comp Revolving	4000065	8,628,002	16.1	10,250,000	16.0	10,250,000	16.3	10,250,000	17.1	10,250,000	16.3	10,250,000	16.8
Transfer from Wrkrs Comp	4000070	100,000	0.2	100,000	0.2	100,000	0.2	100,000	0.2	100,000	0.2	100,000	0.2
Total Funding		53,673,585	100.0	65,091,832	100.0	63,672,858	100.0	59,809,783	100.0	63,643,894	100.0	60,848,557	100.0
Excess Appro/(Funding)		(29,318,496)		(27,739,385)		(24,824,941)		(21,702,304)		(25,908,022)		(23,898,864)	
Grand Total		24,355,089		37,352,447		38,847,917		38,107,479	6	37,735,872		36,949,693	

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ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM DEPARTMENT PROGRAM SUMMARY

AGENCY TITLE		2002-	2003			2003-2005					2003-2005				
		ditures		n Request	Executive Recommendation										
0	Actual		Budgeted	No. of	Year 1	No. of	Year 2	No. of	Year 1	No. of	Year 2	No. of			
State Insurance Department (425)	2001-02		2002-03	Pos.	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.			
Administration & Regulatory Support	9,916,217		19,318,526	53	20,079,638	56	20,177,111	56	19,386,321	53	19,462,610	53			
Fraud Investigation	904,474		1,076,130	15	1,174,248	16	1,195,409	16	1,137,692	16	1,158,268	16			
Public Employment Claims	10,312,762		12,401,125	24	12,447,473	24	12,486,439	24	12,429,549	24	12,453,470	24			
Regulation & Consumer Protection	3,221,636		4,556,666	76	5,146,558	84	4,248,520	84	4,782,310	76	3,875,345	76			
TOTALS	\$ 24,355,089		\$ 37,352,447	168	\$ 38,847,917	180	\$ 38,107,479	180	\$ 37,735,872	169	\$36,949,693	169			
Funding Sources		%		%		%		%		%		%			
Fund Balance	28,985,217	53.2	29,318,496	45.7	27,739,385	44.3	24,824,941	41.5	27,739,385	44.3	25,908,022	42.6			
Federal Revenue	100,529	0.2	222,555	0.3	280,578	0.4	288,364	0.5	276,625	0.4	284,304	0.5			
Special Revenue	9,481,399	17.7	10,907,926	15.5	11,010,040	16.0	10,053,623	16.8	10,985,029	15.9	10,013,376	16.4			
Cash Funds	30,387	0.8	313,000	0.5	313,000	0.5	313,000	0.5	313,000	0.5	313,000	0.5			
Trust Funds	501,864	0.9	2,104,855	3.3	2,104,855	3.4	2,104,855	3.5	2,104,855	3.4	2,104,855	3.5			
Misc. Revolving Fund	5,846,187	10.9	11,875,000	18.5	11,875,000	18.9	11,875,000	19.9	11,875,000	19.0	11,875,000	19.5			
Wrkrs Comp Revolving	8,628,002	16.1	10,250,000	16.0	10,250,000	16.3	10,250,000	17.1	10,250,000	16.3	10,250,000	16.8			
Transfer from Wrkrs Comp	100,000	0.2	100,000	0.2	100,000	0.2	100,000	0.2	100,000	0.2	100,000	0.2			
Total Funding	53,673,585	100.0	65,091,832	100.0	63,672,858	100.0	59,809,783	100.0	63,643,894	100.0	60,848,557	100.0			
Excess Appro/(Funding)	(29,318,496)		(27,739,385)		(24,824,941)		(21,702,304)		(25,908,022)		(23,898,864)				
Grand Total	\$ 24,355,089		\$ 37,352,447		\$ 38,847,917		\$ 38,107,479		\$ 37,735,872		\$36,949,693				
DEPARTMENT			DIRECTOR	11					DEPARTMENT	PROGRA	M SUMMARY				
STATE INSURANCE DEPARTMENT	(425)		Mike Pickens												

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

The Insurance Department's Health Information Counseling Program is 100% federally funded by the U.S. Department of Health and Human Services. Its purpose is to develop and maintain a network of local volunteers to dispense information and assist senior citizens with their insurance needs. Base Level for this appropriation includes a salary increase of 2.7% each year over the FY03 salary levels for the 4 positions budgeted, along with related Personal Services Matching costs. Also included in Personal Services Matching is a \$33 per month increase in the monthly contribution for State employee's health insurance for a total state contribution of \$280 per month per budgeted employee.

No actual expenditures for FY02 are reflected in Regular Salaries and partial expenditures are reflected in Personal Services Matching. The 4 positions for this program were assigned to the State Operations program in error during FY02.

The U.S. Department of Health and Human Services is offering additional federal funding to intensify efforts in this program to provide information to senior citizens and other insurance consumers concerning the availability of rapidly changing coverages. The following changes are requested to employ the additional resources:

For this program's share of the Department's Information Technology Plan, increases in Operating Expenses of \$7,872 each year for data processing maintenance, supplies, and software purchases.

Other increases in Operating expenses of \$41,725 in the first year and \$46,491 in the second year, along with \$5,000 each year in Conference Fees & Travel to gain and maintain knowledge of up-to-date coverages.

Reclassification of the Volunteer Program Manager position, Grade 21, to Senior Health Insurance Coordinator, Grade 23, to manage an expanded level of operations.

The Executive Recommendation provides for the Agency Request, with a change in title recommended for the Volunteer Program Manager position to Agency Program Coordinator, Grade 21.

AGENCY	APPROPRIATION	TREASURY FUND	ANALYSIS OF	PAGE
Name: State Insurance Department	Name: Health Information Counseling	Name: Insurance Dept Federal	BUDGET REQUEST	215
Code: 425	Code: 130	Code: FID		

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	County Employee Claims
Appropriation Code	351
Fund Name	Miscellaneous Revolving Fund
Fund Code	MTA

			Ex	penditure	S	
Chara	cter	2001-02	2002-03		2002-03	
Name	Code	Actual	Budget	Pos.	Authorized	Pos.
Claims	5110015	67,654	200,000	0	200,000	0
Grand Total	- + j.	67,654	200,000	0	200,000	0

Funding So	urces					
Name	Code					
Misc. Revolving Fund	4000060	67,654	200,000	*******	******	******
Total Funding		67,654	200,000	******	******	******
Excess Appro/(Funding)		0	0	******	*****	*****
Grand Total		67,654	200,000	*******	*****	******

Fund Code	MIA	۵	ency Request	
Fund Code	MTA			
Fund Name	Miscellaneous Revolving Fund			
Appropriation Code	351			
Appropriation Name	County Employee Claims			
Agency Code	425			
Agency Name	STATE INSURANCE DEPARTMENT			

Chara	cter			2003-04						2004-05			
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.
Claims	5110015	200,000	0	0	0	200,000	0	200,000	0	0	0	200,000	0
Grand Total		200,000	0	0	0	200,000	0	200,000	0	0	0	200,000	0

Funding So	urces											
Name	Code											
Misc. Revolving Fund	4000060	200,000	******	+ 6.C		200,000	*******	200,000	*******	0	 200,000	*******
Total Funding		200,000)	200,000	*******	200,000	*******	0	 200,000	*******
Excess Appro/(Funding)		0)	0		0		0	 0	
Grand Total		200,000)	200,000		200,000	*******	0	 200,000	

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	County Employee Claims
Appropriation Code	351
Fund Name	Miscellaneous Revolving Fund
Fund Code	MTA

		Recommendations													
Charao	cter		Executive Legislative												
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.						
Claims	5110015	200,000	0	200,000	0	0	0	0	0						
Grand Total	*	200,000	0	200,000	0	0	0	0	0						

Funding So	ources								
Name	Code								
Misc. Revolving Fund	4000060	200,000	******	200,000	******	0	******	0	******
Total Funding		200,000	******	200,000	******	0	*******	0	******
Excess Appro/(Funding)		0	******	0	******	0	******	0	****
Grand Total		200,000	******	200,000	******	0	*******	0	*******

Agency Name	STATE	INSURANCE DEI	PARTMEN	VT .																		
Agency Code	425																					
Appropriation Name	City Em	ployee Claims								8												
Appropriation Code	352																					
Fund Name	Miscella	neous Revolving	Fund																			
Fund Code	MTA														_							
and the second sec		Ex	penditure	15							Agency	Request						Recommendations				
												Children and Chi		2004-05					F	ina		
Character	2001-02	2002-03		2002-03				2003-04				1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		2004-03					Execu	140		
Character Name	2001-02 Actual	2002-03 Budget	Pos.	2002-03 Authorized	Pos.	Base Level	Pos.	2003-04 Change Level	Pos.	Total	Pos.	Base Lovel	Pos.	Change Level	Pos.	Total	Pos.	2003-04	Pos.	2004-05	Pos.	
			Pos.		Pos.	Base Level 175,000	Pos.		Pos.	Total 175,000	Pos.	Base Lovel 175,000	And a local date of		Pos.	Total 175,000	Pos.	2003-04	Pos.		Pos.	

Funding Sources Name																	
Misc. Revolving Fund	48,122	175,000	 	*******	175,000	******	0	 175,000	 175,000	*******	0	 175,000	******	175,000		175,000	
Total Funding	48,122	175,000	 		175,000	*******	0	 175,000	 175,000		0	 175,000		175,000		175,000	*******
Excess Appro/(Funding)	0	0	 	I CONTRACTOR	0		0	 0	 		0	 0		0		0	*******
Grand Total	48,122	175,000	 ******		175,000		0		 175,000		0	 175,000		175,000	*******	175,000	

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	Expenditures	
Fund Code	MTA	
Fund Name	Miscellaneous Revolving Fund	
Appropriation Code	352	
Appropriation Name	City Employee Claims	
Agency Code	425	
Agency Name	STATE INSURANCE DEPARTMENT	

			EX	penditure	5	
Chara	cter	2001-02	2002-03		2002-03	
Name	Code	Actual	Budget	Pos.	Authorized	Pos.
Claims	5110015	48,122	175,000	0	175,000	0
Grand Total		48,122	175,000	0	175,000	0

Funding So	urces					
Name	Code					
Misc. Revolving Fund	4000060	48,122	175,000	*******	******	******
Total Funding		48,122	175,000	*******	*****	*******
Excess Appro/(Funding)		0	0	******	*****	******
Grand Total		48,122	175,000	******	******	******

Chara	cter		2003-04		-	2004-05	
				Agend	cy Request		
Fund Code	MTA						
Fund Name	Miscellaneous Re	evolving Fund					
Appropriation Code	352						
Appropriation Name	City Employee Cl	aims					
Agency Code	425						
Agency Name	STATE INSURAN	ICE DEPARTMENT					

Gildie	acter			2003-04						2004-05			
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.
Claims	5110015	175,000	0	0	0	175,000	0	175,000	0	0	0	175,000	0
Grand Total		175,000	0	0	0	175,000	0	175,000	0	0	0	175,000	0

Funding So	urces											
Name	Code											
Misc. Revolving Fund	4000060	175,000	*******	 	175,000	*******	175,000	*******	0		175,000	*******
Total Funding		175,000)	175,000	*******	175,000		0	*******	175,000	*******
Excess Appro/(Funding)		0)	0		0		0		0	
Grand Total		175,000	*******)	175,000	*******	175,000	*******	0		175,000	

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	City Employee Claims
Appropriation Code	352
Fund Name	Miscellaneous Revolving Fund
Fund Code	MTA

				Reco	mmendat	ions			
Chara	cter		Execut	ive			Legisl	ative	
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.
Claims	5110015	175,000	0	175,000	0	0	0	0	0
Grand Total		175,000	0	175,000	0	0	0	0	C

Funding So	ources								
Name	Code								
Misc. Revolving Fund	4000060	175,000	******	175,000	******	0	******	0	******
Total Funding		175,000	******	175,000	******	0	******	0	******
Excess Appro/(Funding)		0	******	0	******	0	******	0	*******
Grand Total		175,000	******	175,000	******	0	******	0	******

Grand Total	Claims	Character Name		Fund Code	Fund Name	Appropriation Code	Appropriation Name	Agency Code	Agency Name
8,628,002	8,628,002	2001-02 Actual		TUW	Workers' C	353	State Emp	425	STATEIN
10,250,000	10,250,000	2002-03 Budget	Expenditures		Impensation Revolvi		ale Employee Claims		STATE INSURANCE DEPARTMENT
0	0	Pos	ditures		ng Fund				IENT
10,250,000	10,250,000	-							
0	0	Pos							
10.250,000	10,250,000	Base Level							
0	0	Pos							
0	0	2003-04 Change Level							
0	0	Pos							
10,250,000	10,250,000	Total					5		
0	0	Pos.	Agency Request						
10,250,000	10,250,000	Base Level P	Request						
0	0	Pos							
		2004-05 Change Level							
0 0	0	Pos							
10,250,000	10,250,000	Total							
0 0	0	Pos.							
10,250,000	10,250,000	2003-04							
0	0	Pos.	Recommend						
10,250,000	10,250,000	2004-05	detions						
0		Pos							

mm 0 0 mm 0 0 0 mm 0 0 0 mm 0	1	10,250,000		10,250,000		10,250,000	0		10,250,000	 10,250,000	0	-	10,250,000		-	 а	10,250,00	8,628,002	Grand Total
1 1	:	0		0		0	0		0	 0		1	•	1	-	 0		0	Excess Approx/Funding)
01	1	10,250,000	-	10,250,000		10,250,000	0		10,250,000	 10,250,000	0	1	0.000			 0	10,250,0	8,628,002	Total Funding
	1	10,250,000	1	10,250,000	1	10,250,000	0	-	10,250,000	 10,250,000		1	0,000	10,25			10,250,0	8,628,002	Workers' Comp Revolving
																			Name

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	State Employee Claims
Appropriation Code	353
Fund Name	Workers' Compensation Revolving Fund
Fund Code	TUW

			Expe	nditures		
Chara	cter	2001-02	2002-03		2002-03	
Name	Code	Actual	Budget	Pos.	Authorized	Pos.
Claims	5110015	8,628,002	10,250,000	0	10,250,000	0
Grand Total	2.45	8,628,002	10,250,000	0	10,250,000	0

Funding Sou	urces					
Name	Code					
Workers' Comp Revolving	4000065	8,628,002	10,250,000	******	*****	******
Total Funding		8,628,002	10,250,000	******	*****	******
Excess Appro/(Funding)		0	0	******	*****	******
Grand Total		8,628,002	10,250,000	******	*****	******

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	State Employee Claims
Appropriation Code	353
Fund Name	Workers' Compensation Revolving Fund
Fund Code	TUW

			y Request										
Chara			2003-04			2004-05							
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.
Claims	5110015	10,250,000	0	0	0	10,250,000	0	10,250,000	0	0	0	10,250,000	0
Grand Total		10,250,000	0	0	0	10,250,000	0	10,250,000	0	0	0	10,250,000	0

Funding Sou	rces							
Name	Code							
Workers' Comp Revolving	4000065	10,250,000	 0	 10,250,000	 10,250,000	 0	 10,250,000	
Total Funding		10,250,000	 0	 10,250,000	 10,250,000	 0	 10,250,000	
Excess Appro/(Funding)		0	 0	 0	 0	 0	 0	
Grand Total		10,250,000	 0	 10,250,000	 10,250,000	 0	 10,250,000	*******

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	State Employee Claims
Appropriation Code	353
Fund Name	Workers' Compensation Revolving Fund
Fund Code	TUW

		Recommendations													
Chara	icter	0.)	Executi	Legislative											
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.						
Claims	5110015	10,250,000	0	10,250,000	0	0	0	0	0						
Grand Total		10,250,000	0	10,250,000	0	0	0	0	0						

Funding So	urces								
Name	Code								
Workers' Comp Revolving	4000065	10,250,000	*******	10,250,000	******	0	******	0	******
Total Funding		10,250,000	*******	10,250,000	*******	0	******	0	******
Excess Appro/(Funding)		0	******	0	******	0	******	0	*******
Grand Total		10,250,000	******	10,250,000	******	0	*******	0	*******

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

This program is funded by transfers from the Public School Fund, the County Aid Fund, the Municipal Aid Fund, and the fund accounts of State agencies for which claims are administered by this Section, as authorized in Arkansas Code § 11-9-307. Base Levels for this appropriation provide salary increases of 2.7% each year over the FY03 salary levels, along with related Personal Services Matching costs for 24 positions that are budgeted for the 2003-2005 Biennium. Also included in Personal Services Matching is a \$33 per month increase in the monthly contribution for State employee's health insurance for a total state contribution of \$280 per month per budgeted employee. Changes requested by the Agency are as follows:

Enhanced grades and titles for 7 positions in accordance with provisions of the Career Ladder Incentive Program, reclassification of two positions: Agency Program Coordinators to Program Support Manager and Benefits Determination Manager, and upgrading of the Benefits Determination Assistant Director from Grade 24 to Grade 25. Costs are \$23,268 and \$23,897, respectively.

Due to a substantial reduction in the requested level of data processing supplies, a net decrease in Operating Expenses of \$10,371 is requested in the first year. With a lesser reduction in the second year, a net increase of \$14,561 is requested, mainly for postage and rent costs.

Establishment of \$1,000 each year in Professional Fees & Services to provide an interpreter for a hearing impaired employee in training sessions and mandatory meetings.

Capital Outlay of \$18,000 for FY04 and \$5,000 for FY05 for purchase of higher value data processing equipment.

A minor decrease of \$222 each year is requested in the Data Processing line item.

The Executive Recommendation provides for Base Level, with the following changes:

CLIP changes for a Health Care Analyst I to Health Care Analyst II and an Administrative Office Supervisor to Administrative

AGENCY Name: State Insurance Department	APPROPRIATION Name: Public Employee Claims	TREASURY FUND Name: State General	ANALYSIS OF BUDGET REQUEST	PAGE
	Section	Services		260
Code: 425	Code: 354	Code: HUA		

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

Assistant II are recommended.

The first year net reduction in Operating Expenses is recommended.

The Capital Outlay and Professional Fess & Services requests are recommended, along with the reductions in the Data Processing line item.

- 14

AGENCY Name: State Insurance Department	APPROPRIATION Name: Public Employee Claims	TREASURY FUND Name: State General	ANALYSIS OF BUDGET REQUEST	PAGE
	Section	Services		261
Code: 425	Code: 354	Code: HUA		NOL

Agency Name Agency Code Appropriation Name Appropriation Code Fund Name Fund Code	425 Public Eng 354	SURANCE DEPART sloyee Claims Sectio aral Services								·											
		Expe	nditures								Agency F	Request							Recommen	dations	
Character	2001-02	2002-03		2002-03				2003-04						2004-05					Execut	Ive	
Name	Actual	Budget	Pos.	Authorized	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	2003-04	Pos.	2004-05	Pos.
Regular Salaries	791,103	809,001	24	806,918	24	830,644	24	19,767	0	850,612	24	853,277	24	20,301	0	873,578	24	835,384	24	857,940	24
Personal Serv Match	196,311	214,453	0	214,486	0	227,783	0	3,501	0	231,283	0	231,755	0	3,595	0	235,351	0	228,587	0	232,581	0
Operating Expenses	137,329	208,249	0	217,200	0	208,249	0	(10,371)	0	197,878	0	208,249	0	14,561	0	222,810	0	197,878	0	208,249	0
Travel Conferences	3,939	9,700	0	9,700	0	9,700	0	0	0	9,700	0	9,700	0	0	0	9,700	0	9,700	0	9,700	0
Capital Outlay	10,730	20,500	0	20,500	0	o	0	18,000	0	18,000	0	0	0	5,000	0	5,000	0	18,000	0	5,000	0
Prof. Fees & Serv.	0	0	0	0	0	0	0	1,000	0	1,000	0	0	0	1,000	0	1,000	0	1,000	0	1,000	0
Data Processing	3,858	14,222	0	14,222	0	14,222	0	(222)	0	14.000	0	14,222	0	(222)	0	14,000	0	14,000	0	14,000	0
Grand Total	1,143,270	1,276,125	24	1,283,026	24	1,290,798	24	31,675	0	1,322,473	24	1,317,203	24	44,236	0	1,361,439	24	1,304,549	24	1,328,470	24

Funding Sources Name																		
Special Revenue	1,143,270	1,276,125				1,290,798	 31,675	 1,322,473		1,317,203		44,236	*******	1,361,439	 1,304,549		1,328,470	
Total Funding	1,143,270	1,276,125				1,290,798	 31,675	 1,322,473	******	1,317,203		44,236		1,361,439	 1,304,549		1,328,470	
Excess Appro/(Funding)	0	0	*******	*************	*******	0	 0	 0	*******	0		0	******	0	 0	*******	0	
Grand Total	1,143,270	1,276,125	*******	************	*******	1,290,798	 31,675	 1,322,473	*******	1,317,203	*******	44,236		1,361,439	 1,304,549	*******	1,328,470	*******

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The Budgeted amount for Regular Salaries is greater than the Authorized appropriation amount due to salary adjustments during the 2001-2003 Biennium.

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM

Biennial Appropriation Summary

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Public Employee Claims Section
Appropriation Code	354
Fund Name	State General Services
Fund Code	HUA

			Expe	nditures		
Chara	cter	2001-02	2002-03		2002-03	
Name	Code	Actual	Budget	Pos.	Authorized	Pos.
Regular Salaries	5010000	791,103	809,001	24	806,918	24
Personal Serv Match	5010003	196,311	214,453	0	214,486	0
Operating Expenses	5020002.	137,329	208,249	0	217,200	0
Travel-Conferences	5050009	3,939	9,700	0	9,700	0
Capital Outlay	5120011	10,730	20,500	0	20,500	0
Prof. Fees & Serv.	5060010	0	0	0	0	0
Data Processing	5090012	3,858	14,222	0	14,222	0
Grand Total		1,143,270	1,276,125	24	1,283,026	24

Funding So	ources					
Name	Code					
Special Revenue	4000030	1,143,270	1,276,125	******	*****	******
Total Funding		1,143,270	1,276,125	******	*****	******
Excess Appro/(Funding)		0	0	******	*****	******
Grand Total		1,143,270	1,276,125	******	*****	******

The Budgeted amount in Regular Salaries is greater than the Authorized appropriation amount due to salary adjustments during the 2001-2003 Biennium.

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Public Employee Claims Section
Appropriation Code	354
Fund Name	State General Services
Fund Code	HUA

							Agency R	lequest					
Charac	ter			2003-04						2004-05			
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.
Regular Salaries	5010000	830,844	24	19,767	0	850,612	24	853,277	24	20,301	0	873,578	24
Personal Serv Match	5010003	227,783	0	3,501	0	231,283	0	231,755	0	3,595	0	235,351	0
Operating Expenses	5020002	208,249	0	(10,371)	0	197,878	0	208,249	0	14,561	0	222,810	0
Travel-Conferences	5050009	9,700	0	0	0	9,700	0	9,700	0	0	0	9,700	0
Capital Outlay	5120011	0	0	18,000	0	18,000	0	0	0	5,000	0	5,000	0
Prof. Fees & Serv.	5060010	0	0	1,000	0	1,000	0	0	0	1,000	0	1,000	0
Data Processing	5090012	14,222	0	(222)	0	14,000	0	14,222	0	(222)	0	14,000	0
Grand Total		1,290,798	24	31,675	0	1,322,473	24	1,317,203	24	44,236	0	1,361,439	24

Funding Sou	urces										
Name	Code										
Special Revenue	4000030	1,290,798	 31,675	*******	1,322,473	 1,317,203		44,236	******	1,361,439	
Total Funding		1,290,798	 31,675		1,322,473	 1,317,203		44,236		1,361,439	*******
Excess Appro/(Funding)		0	 0		0	 0	******	0		0	*******
Grand Total		1,290,798	 31,675	*******	1,322,473	 1,317,203	*******	44,236		1,361,439	

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Public Employee Claims Section
Appropriation Code	354
Fund Name	State General Services
Fund Code	HUA

				Recom	mendatio	ns			*	
Charao	cter		Executi	ve	Legislative					
Name	Code	2003-04 Pos. 2004-05 Pos.				2003-04	Pos.	2004-05	Pos.	
Regular Salaries	5010000	835,384	24	857,940	24	0	0	0	0	
Personal Serv Match	5010003	228,587	0	232,581	0	0	0	0	0	
Operating Expenses	5020002	197,878	0	208,249	0	0	0	0	0	
Travel-Conferences	5050009	9,700	0	9,700	0	0	0	0	0	
Capital Outlay	5120011	18,000	0	5,000	0	0	0	0	0	
Prof. Fees & Serv.	5060010	1,000	0	1,000	0	0	0	0	0	
Data Processing	5090012	14,000	0	14,000	0	0	0	0	0	
Grand Total		1,304,549	24	1,328,470	24	0	0	0	0	

Funding So	ources	4.							
Name	Code								-
Special Revenue	4000030	1,304,549	******	1,328,470	******	0	******	0	******
Total Funding		1,304,549	******	1,328,470	******	0	******	0	******
Excess Appro/(Funding)		0	******	0	******	0	******	0	******
Grand Total		1,304,549	******	1,328,470	******	0	******	0	******

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Public Employee Claims Section
Appropriation Code	354
Fund Name	State General Services
Fund Code	HUA

						2001-02	2002-0	1	Age	ncy l	Request		Executiv	e Rec	ommendatio	n	Legislativ	e Rec	commendat
Rank	Justification		Designation		Cost Center	Actual	Budget	Pos.	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05 P
		BL	Base Level	Total		1,143,270	1,276,125	24	1,290,798	24	1,317,203	24	1,290,798	24	1,317,203	24	0	0	0
1	Increases are requested in Operating Expenses for additional postage, rent, and other expenses, with Capital Outlay each year for purchase of higher value data processing equipment, and \$1,000 each year in Professional Fees & Services to provide an interpreter for hearing impaired employee in training sessions and mandatory meetings.	C01		326351	PECD Operations	0	0	0	30,029	0	24,561	0	19,000	0	6,000	0	0	0	0
		C01		Total		0	0	0	30,029	0	24,561	0	19,000	0	6,000	0	0	0	0
1	Reductions are requested in data processing supplies, with a minor reduction in the Data Processing line item.	C08	Technology	326352	PECD Operations IT	0	0	0	(21,622)	0	(4.222)	0	(10,593)	0	(222)	0	0	0	0
		C08	Technology	Total		0	0	0	(21,622)	0	(4,222)	0	(10,593)	0	(222)	0	0	40	0
1	Change of a Health Care Analyst to Health Care Analyst II, an Administrative Office Supervisor to Administrative Assistant II, a Legal Secretary to Legal Assistant, and 4 Secretary II positions to Medical or Legal Secretary is requested under provisions of the Career Ladder Incentive Program (CLIP).	C09	CLIP	326351 Total	PECD Operations	0	0	0	13,459	0	13,822	0	5,344	0	5,489 5,489	0	0	0	0
1	Reclassification of 2 Agency Program Coordinator positions to a Program Support Manager and a Benefits Determination Manager is requested.	C10	Reclass	326351	PECD Operations	0	0	0	6,074	0	6,238	0	0	0	0	0	0	0	0
		C10	Reclass	Total		0	0	0	6,074	0	6,238	0	0	0	0	0	0	0	0
1	Upgrading of the Assistant Director position from Grade 24 to Grade 25 is requested to bring the position into line with the level of duties assigned.	C11	Up/Downgrades	326351	PECD Operations	0	0	0	3,736	0	3,837	0	0	0	0	0	0	0	0
		C11	Up/Downgrades	Total		0	0	0	3,736	0	3,837	0	0	0	0	0	0	0	0
		Grand Total		Total		1,143,270	1,276,125	24	1,322,473	24	1,361,439	24	1,304,549	24	1,328,470	24	0	0	0

ARKÁNSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

The Fraud Investigation Unit was created with the passage of Act 1136 of 1993 and became an operating section of the State Insurance Department at the beginning of the 1993-95 Biennium. Up to \$100,000 of its funding each year is transferred to the State Insurance Department Trust Fund from the Workers' Compensation Commission, as authorized in Arkansas Code §11-9-106. Base Level for this appropriation provides salary increases of 2.7% each year over the FY03 salary levels, along with related Personal Services Matching costs for 3 positions. Also included in Personal Services Matching is a \$33 per month increase in the monthly contribution for State employee's health insurance for a total state contribution of \$280 per month per budgeted employee. Changes are requested as follows:

Career Ladder Incentive Program (CLIP) increases for 2 criminal investigator positions to Senior Criminal Insurance Fraud Investigator. Costs are \$7,089 in the first year and \$7,279 in the second year.

Addition of a Management Project Analyst II position to assume part of an expanding criminal investigation caseload. Costs are \$35,973 for FY04 and \$36,855 for FY05.

Increases of \$8,000 each year in Conference Fees & Travel for training of the requested new employee and for additional criminal certification training expenses for current investigators.

The Executive Recommendation provides for Base Level, plus the additional position and the Conference Fees & Travel request.

AGENCY	APPROPRIATION	TREASURY FUND	ANALYSIS OF	PAGE
Name: State Insurance Department	Name: Fraud Investigation Unit	Name: State Insurance Dept. Trust Fund	BUDGET REQUEST	
Code: 425	Code: 359	Code: TSI		267

Total

145,265

39,166

102,385

12,000

11,000

309,817

Agency Request

Pos.

0

0

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Base Level

114,548

30,365

102,385

4,000

11,000

262,300

Pos.

3

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0

3

2004-05

34,639

9,495

8,000

52,134

0

0

Pos.

0

0

0

1

Total

149,187

39,861

102,388

12,000

11,000

314,434

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Pos.

4

0

0

4

Change Level

Agency Name	STATE	INSURANCE DEI	PARTMEN	T				
Agency Code	425							
Appropriation Name	Fraud In	westigation Unit						
Appropriation Code	359							
Fund Name	State In:	surance Departme	ont Trust Fi	und				
Fund Code	TSI							
		Ex	penditure	1				
Character	2001-02	2002-03		2002-03				2003-04
Name	Actual	Budget	Pos.	Authorized	Pos.	Base Level	Pos.	Change Level
Regular Salaries	126,720	108,604	3	104,749	3	111,538	3	33,729
Personal Serv Match	30,330	28,061	0	27,446	0	29,833	0	9,333
Operating Expenses	38,630	102.386	0	102,386	0	102.385	0	0

4,000

11,000

254,051

3,991

199,858

185

Travel-Conferences

Prof. Foes & Serv.

Grand Total

0

0

3

4,000

11,000

249,581

0

3

																		۶.	
Funding Sources Name	1																		
Special Revenue	99,858	154,051	******		158,755		51,062	*******	209,817	*******	162,300		52,134	 214,434		202,730	*******	207,156	
Transfer from Workers Comp.	100,000	100,000		******	100,000		0	******	100,000		100,000		0	 100,000		100,000		100,000	
Total Funding	199,858	254,051	*******		258,755	*******	51,062	*******	309,817		262,300		52,134	 314,434	*******	302,730		307,156	
Excess Appro/(Funding)	0	0		*******	0	*******	0		0		0	******	0	 0	*******	0		0	
Grand Total	199,858	254,051	*******		258,755		51,062		309,817		262,300		52,134	 314,434		302,730		307,155	

The Budgeted amounts for Regular Salaries and Personal Services Matching are greater than the Authorized appropriation amounts due to salary adjustments during the 2001-2003 Biennium.

8,000

51,062

0

0

3

4,000

11,000

258,755

0

Pos.

1

n

1

Recommendations

Executive

Pos.

4

0

0

0

0

4

2004-05

143,004

38,765

102,385

12,000

11,000

307,155

Pos.

4

0

0

0

4

2003-04

139,244

38,100

102,386

12,000

11,000

302,730

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Fraud Investigation Unit
Appropriation Code	359
Fund Name	State Insurance Department Trust Fund
Fund Code	TSI

		Expenditures											
Chara	cter	2001-02	2002-03		2002-03								
Name	Code	Actual	Budget	Pos.	Authorized	Pos.							
Regular Salaries	5010000	126,720	108,604	3	104,749	3							
Personal Serv Match	5010003	30,330	28,061	0	27,446	0							
Operating Expenses	5020002	38,630	102,386	0	102,386	0							
Travel-Conferences	5050009	3,991	4,000	0	4,000	0							
Prof. Fees & Serv.	5060010	185	11,000	0	11,000	0							
Grand Total		199,858	254,051	3	249,581	3							

Funding Sources						
Name	Code					
Special Revenue	4000030	99,858	154,051	*******	*****	******
Transfer from Workers Comp.	4000070	100,000	100,000	******	*****	******
Total Funding		199,858	254,051	******	*****	******
Excess Appro/(Funding)		0	0	*******	*****	******
Grand Total		199,858	254,051	******	*****	******

The Budgeted amount in Regular Salaries and Personal Services Matching are greater than the Authorized appropriation amounts due to salary adjustments during the 2001-2003 Biennium.

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Fraud Investigation Unit
Appropriation Code	359
Fund Name	State Insurance Department Trust Fund
Fund Code	TSI

		Agency Request													
Character		2003-04					2004-05								
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.		
Regular Salaries	5010000	111,536	3	33,729	1	145,265	4	114,548	3	34,639	1	149,187	4		
Personal Serv Match	5010003	29,833	0	9,333	0	39,166	0	30,366	0	9,495	0	39,861	0		
Operating Expenses	5020002	102,386	0	0	0	102,386	0	102,386	0	0	0	102,386	0		
Travel-Conferences	5050009	4,000	0	8,000	0	12,000	0	4,000	0	8,000	0	12,000	0		
Prof. Fees & Serv.	5060010	11,000	0	0	0	11,000	0	11,000	0	0	0	11,000	0		
Grand Total		258,755	3	51,062	1	309,817	4	262,300	3	52,134	1	314,434	4		

Funding Source	es										
Name	Code										
Special Revenue	4000030	158,755		51,062	 209,817		162,300	 52,134	*******	214,434	*******
Transfer from Workers Comp.	4000070	100,000	*******	0	 100,000		100,000	 0		100,000	
Total Funding		258,755		51,062	 309,817	*******	262,300	 52,134		314,434	*******
Excess Appro/(Funding)		0		0	 0		0	 0		0	
Grand Total		258,755		51,062	 309,817	*******	262,300	 52,134	*******	314,434	*******

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Fraud Investigation Unit
Appropriation Code	359
Fund Name	State Insurance Department Trust Fund
Fund Code	TSI

				Reco	mmendat	ions				
Chara	cter		Execut	ive	Legislative					
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.	
Regular Salaries	5010000	139,244	4	143,004	4	0	0	0	0	
Personal Serv Match	5010003	38,100	0	38,766	0	0	0	0	0	
Operating Expenses	5020002	102,386	0	102,386	0	0	0	0	0	
Travel-Conferences	5050009	12,000	0	12,000	0	0	0	0	0	
Prof. Fees & Serv.	5060010	11,000	0	11,000	0	0	0	0	0	
Grand Total		302,730	4	307,156	4	0	0	0	0	

Funding Sour	ces								•
Name	Code								
Special Revenue	4000030	202,730	******	207,156	******	0	******	0	******
Transfer from Workers Comp.	4000070	100,000	******	100,000	******	0	******	0	******
Total Funding		302,730	******	307,156	******	0	******	0	******
Excess Appro/(Funding)		0	******	0	******	0	******	0	******
Grand Total		302,730	******	307,156	******	0	******	0	******

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Fraud Investigation Unit
Appropriation Code	359
Fund Name	State Insurance Department Trust Fund
Fund Code	TSI

		10.00		12 45 X		2001-02	2 2002-03				Agency Request Executive Recommen						mendation Legislative Record			ommendation	
Rank	Justification		Designation		Cost Center	Actual	Budget	Pos.	2003-04	Pos.	2004-05	Pos. 2	2003-04	Pos. 2	004-05	Pos.	2003-04	Pos.	2004-05 1	Por	
		BL	Base Level	Total		199,858	254,051	3	258,755	3	262,300	3 2	58,756	3 2	62,300	3	0	0	0	(
1	Addition of one position, Management Project Analyst II, to act as a criminal insurance fraud investigator to assist with an expanding caseload is requested. \$8,000 each year in Conference Fees & travel is also requested for training of the requested new employee and for additional criminal certification training expenses.	C01		326361 Total	WC Fraud	0	0	0	43,974		44,855 44,855		43,974		44,856 44,856	1	0	0	0	(
1	Changes of 2 Criminal Insurance Fraud Investigator positions to Senior Criminal Insurance Fraud Investigator are requested under provisions of the Career Ladder Incentive Program (CLIP).	C09 C09	CLIP	326361 Total	WC Fraud	0	0	0	7,088	0	7,279	0	0	0	0	0	0	0	0		
		Grand Total		Total		199,858	254,051	3	309,817	4	314,434	4 3	02,730	4 3	07,156	4	0	0	0		

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ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

Act 1043 of 2001 established the Prepaid Funeral Contracts Recovery Program to reimburse purchasers of preneed funeral contracts who suffer financial loss due to impairment, insolvency, business interruption, or improper inactivity of a licensed prepaid funeral organization. Funding is authorized from one-time fees of not less than \$5 per contract, up to a maximum set by the State Insurance Commissioner. Such fees collected are to be deposited into the State Insurance Department Prepaid Trust Fund. A portion of these collections may be designated for transfer by the State Insurance Commissioner to the Prepaid Funeral Contracts Recovery Program Fund to pay expenses and claims incurred.

Act 1149 of 2001 provided a <u>biennial appropriation</u> of \$1,000,000 for the 2001-03 Biennium for the start up of this program. The Agency is requesting that the \$1,000,000 Base Level be continued for the 2003-05 Biennium as a <u>biennial appropriation</u>.

The Executive Recommendation provides for the Agency Request.

AGENCY	APPROPRIATION	TREASURY FUND	ANALYSIS OF	PAGE
Name: State Insurance Department	Name: Prepaid Funeral Contracts Recovery Program	Name: Prepaid Funeral Contracts Recovery Program Fund	BUDGET REQUEST	273
Code: 425	Code: 513	Code: TIP		213

Agency Name Agency Code Appropriation Name Appropriation Code Fund Name Fund Code	425 Prepa 513		ntracts Re	RTMENT ecovery Program ecovery Program Fu	ind																
			Expendit	tures							Agency F	Request	_						Recomme	ndations	
Character	2001-02	2002-0	33	2002-03			_	2003-04						2004-05					Execu	rtive	
Name	Actual	Budget	Pos.	Authorized	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	2003-04	Pos.	2004-05	Pos.
Expenses and Claims	0	1,000,000	0	0	0	1,000,000	0	0	0	1,000,000	0	0	0	0	0	0	0	1,000,000	0	0	0
Grand Total	0	1,000,000	0	0	0	1,000,000	0	0	0	1,000,000	0	0	0	0	0	0	0	1,000,000	0	0	0
Funding Sources Name																				ĸ	
Special Revenue	0	1,000,000		*********		1,000,000	******	0	*******	1,000,000	********	0	*******	0	*******	0		1,000,000	*******	0	*******
Total Funding	0	1,000,000	*******		*******	1,000,000		0	*******	1,000,000	*******	0	*******	0	*******	0	*******	1,000,000	*******	0	
F	0	0			*******	0	*******	0	*******	0	*******	0	******	0		0	********	0	*******	0	
Excess Appro/(Funding)																					1

Act 1149 of 2001 provided a Biennial appropriation for this Program for the 2001-2003 Biennium. The Agency Request and the Executive Recommendation provide for a Biennial appropriation for the 2003-2005 Biennium.

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Fund Code	TIP
Fund Name	Prepaid Funeral Contracts Recovery Program Fund
Appropriation Code	513
Appropriation Name	Prepaid Funeral Contracts Recovery Program
Agency Code	425
Agency Name	STATE INSURANCE DEPARTMENT

				Expenditu	res	
Charac	ter	2001-02	2002-0)3	2002-03	
Name	Code	Actual	Budget	Pos.	Authorized	Pos.
Expenses and Claims	5020002	0	1,000,000	0	0	0
Grand Total	÷ 4,	0	1,000,000	0	0	0

Funding Sc	ources					
Name	Code					
Special Revenue	4000030	0	1,000,000	******	*****	******
Total Funding		0	1,000,000	******	******	******
Excess Appro/(Funding)		0	0	*******	*****	******
Grand Total		0	1,000,000	******	*****	******

Act 1149 of 2001 provided a Biennial appropriation for this Program for the 2001-2003 Biennium. The Agency Request and the Executive Recommendation provide for a Biennial appropriation for the 2003-2005 Biennium.

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Prepaid Funeral Contracts Recovery Program
Appropriation Code	513
Fund Name	Prepaid Funeral Contracts Recovery Program Fund
Fund Code	TIP

							Agency R	Request					
Charac	ter			2003-04						2004-05			
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.
Expenses and Claims	5020002	1,000,000	0	0	0	1,000,000	0	0	0	0	0	0	0
Grand Total		1,000,000	0	0	0	1,000,000	0	0	0	0	0	0	0

Funding So	urces	1											
Name	Code		- 12										
Special Revenue	4000030	1,000,000		0		1,000,000	******	0	******	0	******	0	******
Total Funding		1,000,000		0		1,000,000		0		0	*******	0	••••••
Excess Appro/(Funding)		0	*******	0	*******	0	******	0	*******	0	*******	0	
Grand Total		1,000,000	******	0	*******	1,000,000	******	0		0	*******	0	*******

Act 1149 of 2001 provided a Biennial appropriation for this Program for the 2001-2003 Biennium. The Agency Request and the Executive Recommendation provide for a Biennial appropriation for the 2003-2005 Biennium.

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Prepaid Funeral Contracts Recovery Program
Appropriation Code	513
Fund Name	Prepaid Funeral Contracts Recovery Program Fund
Fund Code	TIP

				F	Recomme	ndations			
Charac	ter		Execu	itive			Legis	ative	
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.
Expenses and Claims	5020002	1,000,000	0	0	0	0	0	0	0
Grand Total		1,000,000	0	0	0	0	0	0	0

Funding So	ources								
Name	Code								
Special Revenue	4000030	1,000,000	******	0	******	0	******	0	******
Total Funding		1,000,000	*******	0	******	0	******	0	******
Excess Appro/(Funding)		0	******	0	******	0	******	0	******
Grand Total		1,000,000	******	0	******	0	******	0	******

Act 1149 of 2001 provided a Biennial appropriation for this Program for the 2001-2003 Biennium. The Agency Request and the Executive Recommendation provide for a Biennial appropriation for the 2003-2005 Biennium.

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

Act 372 of 1997 (Arkansas Code § 23-40-107 et. seq.) provides for administration of prepaid funeral benefit plans in the State of Arkansas and established a Division of Prepaid Funeral Benefits within the State Insurance Department for this purpose. Funding is derived from initial application or renewal fees for annual permits to sell prepaid funeral benefits. Base Levels for this appropriation include salary increases of 2.7% each year over the FY03 salary levels, along with appropriate Personal Services Matching costs for 4 positions. Also included in Personal Services Matching is a \$33 per month increase in the monthly contribution for State employee's health insurance for a total state contribution of \$280 per month per budgeted employee.

Changes requested for the 2003-2005 Biennium are additions in Operating Expenses of \$6,700 each year for data processing maintenance, supplies, and software costs. A reduction of \$1,000 each year in the Data Processing line item is requested to offset a portion of the increases requested in Operating Expenses.

The Executive Recommendation provides for Base Level and the reduction in the Data Processing line item.

AGENCY	APPROPRIATION	TREASURY FUND	ANALYSIS OF	PAGE
Name: State Insurance Department	Name: Prepaid Funeral Benefits Division	Name: State Insurance Dept. Prepaid Trust Fund	BUDGET REQUEST	
Code: 425	Code: 756	Code: TIP		278

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Fund Code	TIP
Fund Name	State Insurance Department Prepaid Trust Fund
Appropriation Code	756
Appropriation Name	Prepaid Funeral Benefits Division
Agency Code	425
Agency Name	STATE INSURANCE DEPARTMENT

Card Service Contraction			Agency Request													Recommendations					
Character Name	2001-02	2002-03		2002-03				2003-04						2004-05					Execut	ive	
	Actual	Budget	Pos.	Authorized	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	2003-04	Pos.	2004-05	Pos.
Regular Salaries	121,796	141,399	4	139,482	4	145,217	4	0	0	145,217	4	149,138	4	0	0	149,138	4	145,217	4	149,138	1
Personal Serv Match	32,632	36,874	0	36,557	0	39,158	0	0	0	39,158	0	39,852	0	0	0	39,852	0	39,158	0	39,852	1 3
Operating Expenses	8,191	69,390	0	69,390	0	69,390	0	6,700	0	76,090	0	69,390	0	6,700	0	76,090	0	69,390	0	69,390	1 3
Travel-Conferences	1,568	4,000	0	4,000	0	4,000	0	0	0	4,000	0	4,000	0	0	0	4,000	0	4,000	0	4,000	1 3
Capital Outlay	0	6,500	0	6,500	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1 3
Prof. Fees & Serv.	0	2,000	0	2,000	0	2,000	0	0	0	2,000	0	2,000	0	0	0	2,000	0	2,000	0	2,000	
Data Processing	0	3,000	0	3,000	0	3,000	0	(1,000)	0	2,000	0	3,000	0	(1,000)	0	2,000	0	2,000	0	2,000	1 9
Contract Services	0	25,000	0	25,000	0	25,000	0	0	0	25,000	0	25,000	0	0	0	25,000	0	25,000	0	25,000	
Grand Total	164,187	288,163	4	285,929	4	287,765	4	5,700	0	293,465	4	292,380	4	5,700	0	298,080	4	286,765	4	291,380	1

Funding Sources Name												 					
Fund Balance	664,125	769,589	 	739,426	 0	*******	739,426		703,961		0	 703,961		739,426		710,661	
Special Revenue	269,651	258,000	 *******	252,300	 5,700		258,000		252,300		5,700	 258,000	*******	258,000		258,000	*******
Total Funding	933,776	1,027,589	 *******	991,726	 5,700		997,426	*******	956,261		5,700	 961,961		997,428		968,661	*******
Excess Appro/(Funding)	(769,589)	(739,426)	 	(703,961)	 0	*******	(703,961)		(663,881)	*******	0	 (663,881)		(710,661)	*******	(677,281)	
Grand Total	164,187	288,163	 	287,765	 5,700	*******	293,465		292,380		5,700	 298,080		286,765		291,380	*******

The Budgeled amounts in Regular Salaries and Personal Services Matching are greater than the Authorized appropriation amounts due to salary adjustments during the 2001-2003 Biennium.

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ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM

Biennial Appropriation Summary

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Prepaid Funeral Benefits Division
Appropriation Code	756
Fund Name	State Insurance Department Prepaid Trust Fund
Fund Code	TIP

			Exp	enditures		
Chara	cter	2001-02	2002-03		2002-03	
Name	Code	Actual	Budget	Pos.	Authorized	Pos.
Regular Salaries	5010000	121,796	141,399	4	139,482	4
Personal Serv Match	5010003	32,632	36,874	0	36,557	0
Operating Expenses	5020002	8,191	69,390	0	69,390	0
Travel-Conferences	5050009	1,568	4,000	0	4,000	0
Capital Outlay	5120011	0	6,500	0	6,500	0
Prof. Fees & Serv.	5060010	0	2,000	0	2,000	0
Data Processing	5090012	0	3,000	0	3,000	0
Contract Services	5900043	0	25,000	0	25,000	0
Grand Total		164,187	288,163	4	285,929	4

Funding Sc	ources					
Name	Code					
Fund Balance	4000005	664,125	769,589	*******	*****	*******
Special Revenue	4000030	269,651	258,000	******	*****	*******
Total Funding		933,776	1,027,589	******	*****	******
Excess Appro/(Funding)		(769,589)	(739,426)	******	*****	******
Grand Total		164,187	288,163	******	*****	******

The Budgeted amounts in Regular Salaries and Personal Services Matching are greater than the Authorized appropriation amounts due to salary adjustments during the 2001-2003 Biennium.

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Prepaid Funeral Benefits Division
Appropriation Code	756
Fund Name	State Insurance Department Prepaid Trust Fund
Fund Code	TIP

							Agency I	Request					
Charac	ter			2003-04						2004-05			
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.
Regular Salaries	5010000	145,217	4	0	0	145,217	4	149,138	4	0	0	149,138	4
Personal Serv Match	5010003	39,158	0	0	0	39,158	0	39,852	0	0	0	39,852	0
Operating Expenses	5020002	69,390	0	6,700	0	76,090	0	69,390	0	6,700	0	76,090	0
Travel-Conferences	5050009	4,000	0	0	0	4,000	0	4,000	0	0	0	4,000	0
Capital Outlay	5120011	0	0	0	0	0	0	0	0	0	0	0	0
Prof. Fees & Serv.	5060010	2,000	0	0	0	2,000	0	2,000	0	0	0	2,000	0
Data Processing	5090012	3,000	0	(1,000)	0	2,000	0	3,000	0	(1,000)	0	2,000	
Contract Services	5900043	25,000	0	0	0	25,000	0	25,000	0	0	0	25,000	0
Grand Total		287,765	4	5,700	0	293,465	4	292,380	4	5,700	0	298,080	4

Funding Sou	urces												
Name	Code												
Fund Balance	4000005	739,426		0		739,426		703,961		0		703,961	
Special Revenue	4000030	252,300		5,700	******	258,000	*******	252,300		5,700	*******	258,000	
Total Funding		991,726	*******	5,700	*******	997,426		956,261		5,700		961,961	
Excess Appro/(Funding)		(703,961)	*******	0	******	(703,961)	*******	(663,881)	*******	0	*******	(663,881)	******
Grand Total		287,765	*******	5,700	******	293,465		292,380		5,700		298,080	******

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Prepaid Funeral Benefits Division
Appropriation Code	756
Fund Name	State Insurance Department Prepaid Trust Fund
Fund Code	TIP

				Reco	mmendat	ions			
Charao	cter		Execut	ive			Legisl	ative	
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.
Regular Salaries	5010000	145,217	4	149,138	4	0	0	0	0
Personal Serv Match	5010003	39,158	0	39,852	0	0	0	0	0
Operating Expenses	5020002	69,390	0	69,390	0	0	0	0	0
Travel-Conferences	5050009	4,000	0	4,000	0	0	0	0	0
Capital Outlay	5120011	0	0	0	0	0	0	0	. 0
Prof. Fees & Serv.	5060010	2,000	0	2,000	0	0	0	0	0
Data Processing	5090012	2,000	0	2,000	0	0	0	0	0
Contract Services	5900043	25,000	0	25,000	0	0	0	0	0
Grand Total		286,765	4	291,380	4	0	0	0	0

Funding So	ources								
Name	Code								
Fund Balance	4000005	739,426	******	710,661	******	0	******	0	*******
Special Revenue	4000030	258,000	******	258,000	******	0	******	0	******
Total Funding		997,426	******	968,661	******	0	******	0	******
Excess Appro/(Funding)		(710,661)	******	(677,281)	******	0	******	0	******
Grand Total		286,765	******	291,380	******	0	******	0	*******

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Prepaid Funeral Benefits Division
Appropriation Code	756
Fund Name	State Insurance Department Prepaid Trust Fund
Fund Code	TIP

						2001-02	200	2-03	Ag	gency R	equest		Executive	a Recommend	dation	Legislati	vo Re	commen	datic
Rank	Justification	0	Designation		Cost Center	Actual	Budge	t Pos	2003-04	Pos. 2	2004-05	Pos. 2	003-04	Pos. 2004-05	5 Pos	2003-04	Pos.	2004-05	Po
		BL	Base Level	Total		164,187	288,163	3 4	287,765	4 2	92,380	4 2	87,765	4 292,380	1 4	0	0	0	
1	Increases in Operating Expenses of \$6,700 each year are requested for data processing maintenance, supplies, and software costs. A reduction of \$1,000 each year in the Data Processing line item is requested to partially offset the requested increases.	C08	Technology	326372 Total	Prepaid Funeral IT	0		0 0	5,700	0	5,700		(1,000)	0 (1,000		0	0	0	191
		Grand Total		Total		164,187	288,163	3 4	293,465	4 2	98,080	4 2	86,765	4 291,380	1 4	0	0	0	

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ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

Act 337 of 1997 (Arkansas Code § 23-100-101 et. seq.) provides for funding of an Insurance Fraud Investigation Division established in the State Insurance Department to investigate suspected cases of fraud over a broad range of activities in the insurance industry in Arkansas. An annual administrative and regulatory fee exclusively to support fraud investigation efforts is collected from each company under the Department's jurisdiction. Base Levels for this appropriation include salary increases of 2.7% each year over the FY03 salary levels, along with related Personal Services Matching costs for 12 positions. Also included in Personal Services Matching is a \$33 per month increase in the monthly contribution for State employee's health insurance for a total state contribution of \$280 per month per budgeted employee. Changes requested for this program are as follows:

Change of three positions to Senior Criminal Insurance Fraud Investigator in accordance with provisions of the Career Ladder Incentive Program and an extraordinary salary increase of 7.6% for the Division Director position. Costs are \$14,519 for FY04 and \$14,912 for FY05.

Increases in Operating Expenses of \$5,950 each year for data processing maintenance and software costs. A corresponding reduction of \$5,000 each year in the Data Processing line item to partially offset the Operating Expenses increases.

Additions of \$9,000 each year in Conference Fees & Travel for additional training to maintain the level of criminal investigation certification.

Capital Outlay of \$6,070 each year for purchase of data processing equipment with value above the current capitalization threshold.

The Executive Recommendation provides for Base Level, plus the Capital Outlay increases and the Data Processing line item reductions.

AGENCY Name: State Insurance Department	APPROPRIATION Name: Insurance Fraud Investigation Division	TREASURY FUND Name: Insurance Fraud Investigation Division Trust Fund	ANALYSIS OF BUDGET REQUEST	PAGE
Code: 425	Code: 757	Code: TIF		284

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Agency Name	STATE INSURANCE DEPARTMENT	
Agency Code	425	
Appropriation Name	Insurance Fraud Investigation Division	
Appropriation Code	757	
Fund Name	Insurance Fraud Investigation Trust Fund	
Fund Code	TIF	

		Expe	nditures								Agency I	Request						1	508,170 12 55 130,317 0 11 165,405 0 18		
Character	2001-02	2002-03		2002-03				2003-04			1			2004-05					Executi	ve	
Name	Actual	Budget	Pos.	Authorized	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	2003-04	Pos.	2004-05	Pos.
Regular Salaries	447,850	494,810	12	456,502	12	508,170	12	12,335	0	520,505	12	521,891	12	12,669	0	534,560	12	508,170	12	521,891	1
Personal Serv Match	112,307	122,963	0	116,414	0	130,317	0	2,184	0	132,501	0	132,747	0	2,243	0	134,990	0	130,317	0	132,747	1
Operating Expenses	124,477	165,405	0	155,805	0	165,405	0	5,950	0	171,355	0	165,405	0	5,950	0	171,355	0	165,405	0	165,405	1
Travel Conferences	13,048	13,000	0	13,000	0	13,000	0	9,000	0	22,000	0	13,000	0	9,000	0	22,000	0	13,000	0	13,000	
Capital Outray	3,390	8,900	0	18,500	0	0	0	6,070	0	6,070	0	0	0	6,070	0	6,070	0	6,070	0	6,070	
Prof. Fees & Serv.	1,855	11,000	0	11,000	0	11,000	0	0	0	11,000	0	11,000	0	0	0	11,000	0	11,000	0	11,000	1 9
Data Processing	1,690	6,000	0	6,000	0	6,000	0	(5,000)	0	1,000	0	6,000	0	(5,000)	0	1,000	0	1,000	0	1,000	
Grand Total	704,617	822,079	12	777,221	12	833,892	12	30,539	0	864,431	12	850,043	12	30,932	0	880,975	12	834,962	12	851,113	1

Funding Sources Name																				
Fund Balance	1,278,383	1,288,945				1,161,616		0		1,161,616		991,935	 0		991,935		1,161,616	*******	1,021,404	
Special Revenue	715,179	694,750	*******	******	*******	664,211	*******	30,539	*******	694,750	*******	663,818	 30,932	*******	694,750	******	694,750		694,750	*******
Total Funding	1,993,562	1,983,695	******	******	*******	1,825,827	********	30,539	******	1,856,366	*******	1,655,753	 30,932		1,686,685		1,856,366	*******	1,716,154	******
Excess Appro/(Funding)	(1,288,945)	(1,151,615)	*******		*******	(991,935)		0	*******	(991,935)		(805,710)	 0	******	(805,710)		(1,021,404)	*******	(865,041)	
Grand Total	704,617	822.079		*****	*******	833,892		30,539		864,431		850,043	 30,932	*******	880,975		834,962	*******	851,113	

The Budgeted amounts for Regular Salaries and Personal Services Matching are greater than the Authorized appropriation amounts due to salary adjustments during the 2001-2003 Biennium.

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The Budgeted amount for Operating Expenses is greater than the Authorized appropriation amount due to a reclassification transfer processed in FY03.

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Insurance Fraud Investigation Division
Appropriation Code	757
Fund Name	Insurance Fraud Investigation Trust Fund
Fund Code	TIF

			Expe	nditures		
Chara	cter	2001-02	2002-03		2002-03	
Name	Code	Actual	Budget	Pos.	Authorized	Pos.
Regular Salaries	5010000	447,850	494,810	12	456,502	12
Personal Serv Match	5010003	112,307	122,963	0	116,414	0
Operating Expenses	5020002	124,477	165,405	0	155,805	0
Travel-Conferences	5050009	13,048	13,000	0	13,000	0
Capital Outlay	5120011	3,390	8,900	0	18,500	0
Prof. Fees & Serv.	5060010	1,855	11,000	0	11,000	0
Data Processing	5090012	1,690	6,000	0	6,000	0
Grand Total		704,617	822,079	12	777,221	12

Funding So	ources					
Name	Code					
Fund Balance	4000005	1,278,383	1,288,945	******	*****	******
Special Revenue	4000030	715,179	694,750	*******	*****	******
Total Funding		1,993,562	1,983,695	******	*****	*******
Excess Appro/(Funding)		(1,288,945)	(1,161,616)	*******	*****	*******
Grand Total		704,617	822,079	******	*****	*******

The Budgeted amount in Regular Salaries and Personal Services Matching are greater than the Authorized appropriation amounts due to salary adjustments during the 2001-2003 Biennium.

The Budgeted amount in Operating Expenses is greater than the Authorized appropriation amount due to a budget classification transfer processed in FY03.

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Insurance Fraud Investigation Division
Appropriation Code	757
Fund Name	Insurance Fraud Investigation Trust Fund
Fund Code	TIF

							Agency R	equest						
Charac	cter	2003-04					2004-05							
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	
Regular Salaries	5010000	508,170	12	12,335	0	520,505	12	521,891	12	12,669	0	534,560	12	
Personal Serv Match	5010003	130,317	0	2,184	0	132,501	0	132,747	0	2,243	0	134,990	0	
Operating Expenses	5020002	165,405	0	5,950	0	171,355	0	165,405	0	5,950	0	171,355	0	
Travel-Conferences	5050009	13,000	0	9,000	0	22,000	0	13,000	0	9,000	0	22,000	0	
Capital Outlay	5120011	0	0	6,070	0	6,070	0	0	0	6,070	0	6,070	0	
Prof. Fees & Serv.	5060010	11,000	0	0	0	11,000	0	11,000	0	0	0	11,000	0	
Data Processing	5090012	6,000	0	(5,000)	0	1,000	0	6,000	0	(5,000)	0	1,000	0	
Grand Total		833,892	12	30,539	0	864,431	12	850,043	12	30,932	0	880,975	12	

Funding Sou	Irces										
Name	Code										
Fund Balance	4000005	1,161,616	*******	0	 1,161,616		991,935		0	 991,935	
Special Revenue	4000030	664,211	*******	30,539	 694,750	******	663,818		30,932	 694,750	
Total Funding		1,825,827		30,539	 1,856,366	*******	1,655,753	*******	30,932	 1,686,685	
Excess Appro/(Funding)		(991,935)		0	 (991,935)	*******	(805,710)		0	 (805,710)	
Grand Total		833,892	*******	30,539	 864,431	*******	850,043	*******	30,932	 880,975	*******

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Insurance Fraud Investigation Division
Appropriation Code	757
Fund Name	Insurance Fraud Investigation Trust Fund
Fund Code	TIF

				Recom	mendatio	ns			
Chara	cter		Executi	Legislative					
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.
Regular Salaries	5010000	508,170	12	521,891	12	0	0	0	0
Personal Serv Match	5010003	130,317	0	132,747	0	0	0	0	0
Operating Expenses	5020002	165,405	0	165,405	0	0	0	0	0
Travel-Conferences	5050009	13,000	0	13,000	0	0	0	0	0
Capital Outlay	5120011	6,070	0	6,070	0	0	0	0	0
Prof. Fees & Serv.	5060010	11,000	0	11,000	0	0	0	0	0
Data Processing	5090012	1,000	0	1,000	0	0	0	0	0
Grand Total		834,962	12	851,113	12	0	0	0	0

Funding So	ources								
Name	Code								
Fund Balance	4000005	1,161,616	******	1,021,404	******	0	******	0	******
Special Revenue	4000030	694,750	******	694,750	******	0	******	0	*******
Total Funding		1,856,366	******	1,716,154	******	0	******	0	******
Excess Appro/(Funding)		(1,021,404)	******	(865,041)	******	0	******	0	*******
Grand Total		834,962	******	851,113	******	0	*******	0	*******

Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Insurance Fraud Investigation Division
Appropriation Code	757
Fund Name	Insurance Fraud Investigation Trust Fund
Fund Code	TIF

		2001-02 2002-03						2001-02 2002-03 Agency Request			Agency Request				Executive Recommendation			n Legislative Recommendation		
Rank	Justification		Designation		Cost Center	Actual	Budget	Pos.	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.	2003-04 F	08. 2	2004-05 P	
		BL	Base Level	Total		704,617	822,079	12	833,892	12	850,043	12	833,892	12	850,043	12	0	0	0	
1	Request is for additions in Conference Fees & Travel for additional expenses to maintain certified levels of criminal investigators.	C01		326381	Fraud Investigation	0	0	0	9,000	0	9,000	0	0	0	0	0	0	0	0	
		C01		Total		0	0	0	9,000	0	9,000	0	0	0	U	0	0	0	0	
1	Capital Outlay of \$6,070 each year is requested for purchase of higher value data processing equipment. Additional Operating Expenses of \$5,950 each year is for data processing maintenance and software purchases. A reduction of \$5,000 each year is requested in the Data Processing line item to offset part of the requested additional IT expenses.	C08	Technology Technology	326382 Total	Fraud Invest. IT	0	0	0	7,020	0	7,020	0	1,070	0	1,070	0	0	0	0	
1	Changes of 2 Insurance Fraud Investigator positions and a Management Project Analyst II to Senior Insurance Fraud Investigator are requested under provisions of the Career Ladder Incentive Program (CLIP).	C09	CLIP	326381	Fraud Investigation	0	0	0	10,631	0	10,918	0	0	0	0	0	0	0	0	
		C09	CLIP	Total		0	0	U	10,631	0	10,918	0	U	0	0	0	0	0	0	
1	For the Director, Fraud Investigation position, an additional salary increase above the projected 2.7% cost-of-living increase is requested.	C10	Reclass	326381	Fraud Investigation	0	0	0	3,888	0	3,994	0	0	0	0	0	0	0	0	
		C10	Reclass	Total		0	0	0	3,888	0	3,994	0	0	0	0	0	0	0	0	
		Grand Tota	al	Total		704,617	822.079	12	864,431	12	880,975	12	834,962	12	851,113	12	0	0	0	

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ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

The Insurance Department's Consumer Information System Cash Fund is requested for continuation at \$173,000 each year. Each licensed insurer is assessed at the rate of \$100 annually, as authorized in Arkansas Code § 23-63-108, to provide funding for dispensing of information to the public concerning the various policy types, coverages, and purchasing options offered by the insurance industry.

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The Executive Recommendation provides for the Agency Request.

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AGENCY	APPROPRIATION	TREASURY FUND	ANALYSIS OF	PAGE
Name: State Insurance Department	Name: Consumer Information System Cash	Name: Insurance Dept Cash	BUDGET REQUEST	290
Code: 425	Code: 874	Code: NDD		

8																			L	Funding Sources
000'621	0	000'621	0	113'000	0	0	0	000'621	0	000'621	0	0	0	000'621	0	113'000	0	113'000	16,528	latoT bna
000'52 000'5	0	000'S/ 000'S 000'S	0	000'9/ 000'9 000'6	0	0	0	000'51 000'51 000'51	0 0 0	12'000 2'000 63'000	0	0 0	0	000'52 000'5 000'56	0000	000'\$2 000'\$ 000'\$6	0 0 0	000'S2 000'S	0 \$95 £86'\$1	or Fees & Serv. of Fees & Serv.
	Execut Pos.	5003-04	Pos.	letoT	Pos.	Change Level 2004-05	Pos.	level ere8	Pos.	InjoT	Pos.	Change Level 2003-04	Pos.	leveJ eraß	Pos.	Authorized 2002-03	Pos.	10gbuB 2002-03	Vcfual 3001-03	Character Name
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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Consumer Information System - Cash
Appropriation Code	874
Fund Name	Insurance Department - Cash
Fund Code	NDD

		Expenditures											
Chara	cter	2001-02	2002-03		2002-03								
Name	Code	Actual	Budget	Pos.	Authorized	Pos.							
Operating Expenses	5020002	15,983	93,000	0	93,000	0							
Travel-Conferences	5050009	545	5,000	0	5,000	0							
Prof. Fees & Serv.	5060010	0	75,000	0	75,000	0							
Grand Total		16,528	173,000	0	173,000	0							

Funding So	urces					
Name	Code					
Fund Balance	4000005	409,112	402,264	*******	*****	******
Cash Funds	4000045	9,680	123,000	******	*****	*******
Total Funding		418,792	525,264	******	*****	******
Excess Appro/(Funding)		(402,264)	(352,264)	******	*****	******
Grand Total		16,528	173,000	******	*****	*******

9

Fund Code	NDD
Fund Name	Insurance Department - Cash
Appropriation Code	874
Appropriation Name	Consumer Information System - Cash
Agency Code	425
Agency Name	STATE INSURANCE DEPARTMENT

				Agency Request											
Charac	cter			2003-04						2004-05					
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.		
Operating Expenses	5020002	93,000	0	0	0	93,000	0	93,000	0	0	0	93,000	0		
Travel-Conferences	5050009	5,000	0	0	0	5,000	0	5,000	0	0	0	5,000	0		
Prof. Fees & Serv.	5060010	75,000	0	0	0	75,000	0	75,000	0	0	0	75,000	0		
Grand Total		173,000	0	0	0	173,000	0	173,000	0	0	0	173,000	0		

Funding So	urces			- 44									
Name	Code												
Fund Balance	4000005	352,264		0		352,264	*******	302,264	*******	0	******	302,264	*******
Cash Funds	4000045	123,000	*******	0		123,000		123,000	*******	0	******	123,000	
Total Funding		475,264	******	0	******	475,264	*******	425,264	*******	0		425,264	
Excess Appro/(Funding)		(302,264)		0		(302,264)		(252,264)		0		(252,264)	*******
Grand Total		173,000	*******	0	*******	173,000	*******	173,000	*******	0	*******	173,000	*******

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Consumer Information System - Cash
Appropriation Code	874
Fund Name	Insurance Department - Cash
Fund Code	NDD

				Reco	mmendat	ions				
Chara	cter		Execut	ive	Legislative					
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.	
Operating Expenses	5020002	93,000	0	93,000	0	0	0	0	0	
Travel-Conferences	5050009	5,000	0	5,000	0	0	0	0	0	
Prof. Fees & Serv.	5060010	75,000	0	75,000	0	0	0	0	0	
Grand Total		173,000	0	173,000	0	0	0	0	0	

Funding So	ources								
Name	Code								
Fund Balance	4000005	352,264	******	302,264	******	0	******	0	*******
Cash Funds	4000045	123,000	******	123,000	******	0	******	0	*******
Total Funding		475,264	******	425,264	******	0	******	0	*******
Excess Appro/(Funding)		(302,264)	******	(252,264)	******	0	******	0	******
Grand Total		173,000	******	173,000	******	0	******	0	******

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ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

The Insurance Department's Travel and Subsistence Cash Fund is requested to continue at \$190,000 each year. Arkansas Code §23-67-220 provides for recovery of reasonable costs incurred by the Department in conducting financial examinations of entities under its jurisdiction. Part of the recovered costs are passed through this account to reimburse individual examiners for their personal expenses incurred during the examination process.

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The Executive Recommendation provides for the Agency Request.

AGENCY	APPROPRIATION	TREASURY FUND	ANALYSIS OF	PAGE
Name: State Insurance Department	Name: Travel & Subsistence Cash	Name: Insurance Dept Cash	BUDGET REQUEST	
				295
Code: 425	Code: 880	Code: NDD		+

Agency Name Agency Code Appropriation Name Appropriation Code Fund Name Fund Code	425 Travel 8 880	INSURANCE DEF & Subsistence - Co Ice Department - C	ash	π																•	
		E	xpenditur	05							Agency	Request	-						Recommen	dations	
Character	2001-02	2002-03	0	2002-03				2003-04						2004-05					Execu	tive	
Name	Actual	Budget	Pos.	Authorized	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.	2003-04	Pos.	2004-05	Pos.
Travel & Subsistence Exp	20,707	190,000	0	190,000	0	190,000	0	0	0	190,000	0	190,000	0	0	0	190,000	0	190,000	0	190,000	0
Grand Total	20,707	190,000	0	190,000	0	190,000	0	0	0	190,000	0	190,000	0	0	0	190,000	0	190,000	0	190,000	0
Funding Sources		100,000		1		1.000			1	100,000		100,000				190,000		100,000		130,000	
Cash Funds	20,707	190,000				190,000	*******	0		190,000		190,000		0		190,000		190,000		190,000	1
Total Funding	20,707	190,000	******			190,000		0		190,000		190,000		0		190,000		190,000		190,000	
Excess Appro/(Funding)	10,101					100,000			*******	100,000		100,000		· ·	******	100,000	*******	100,000	******	100,000	

190,000

190,000

0

190,000

190,000

190,000

This appropriation is a "pass through account" to reimburse examiners for their travel expenses. Disbursements are made immediately upon receipt of funds. Therefore, no fund balances are retained.

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190,000

Excess Appro/(Funding) Grand Total

190,000

20,707

	Expanditures	
Fund Code	NDD	
Fund Name	Insurance Department - Cash	
Appropriation Code	880	
Appropriation Name	Travel & Subsistence - Cash	
Agency Code	425	
Agency Name	STATE INSURANCE DEPARTMENT	

				Expenditures									
Characte	er	2001-02	2002-03		2002-03								
Name	Code	Actual	Budget	Pos.	Authorized	Pos.							
Travel & Subsistence Exp	5900046	20,707	190,000	0	190,000	0							
Grand Total	1.44	20,707	190,000	0	190,000	0							

Funding So	ources					
Name	Code					
Cash Funds	4000045	20,707	190,000	******	*****	*******
Total Funding		20,707	190,000	******	*****	******
Excess Appro/(Funding)		0	0	******	*****	*******
Grand Total		20,707	190,000	******	*****	******

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Agency Name	STATE INSURAN	ICE DEPARTMENT											
Agency Code	425												
Appropriation Name	Travel & Subsiste	ence - Cash											
Appropriation Code	880												
Fund Name	Insurance Depart	ment - Cash											
Fund Code	NDD												
							Agency	Request					
Characte	r			2003-04						2004-05			
Name	Code	Base Level	Pos.	Change Level	Pos.	Total	Pos.	Base Level	Pos.	Change Level	Pos.	Total	Pos.
Travel & Subsistence Exp	5900046	190,000	0	0	0	190,000	0	190,000	0	0	0	190,000	0
Grand Total		190,000	0	0	0	190,000	0	190,000	0	0	0	190,000	0

Funding Sor	urces												
Name	Code											(a	
Cash Funds	4000045	190,000	*******		*******	190,000	*******	190,000	*******	0		190,000	
Total Funding		190,000		0		190,000	*******	190,000	******	0	*******	190,000	******
Excess Appro/(Funding)		0	*******	0	*******	0	*******	0	*******	0		0	
Grand Total		190,000		0	*******	190,000		190,000	*******	0		190,000	*******

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Agency Name	STATE INSURANCE DEPARTMENT
Agency Code	425
Appropriation Name	Travel & Subsistence - Cash
Appropriation Code	880
Fund Name	Insurance Department - Cash
Fund Code	NDD

				Reco	mmendat	ions			
Character			Legislative						
Name	Code	2003-04	Pos.	2004-05	Pos.	2003-04	Pos.	2004-05	Pos.
Travel & Subsistence Exp	5900046	190,000	0	190,000	0	0	0	0	0
Grand Total		190,000	0	190,000	0	0	0	0	0

Funding So	Funding Sources								
Name	Code								
Cash Funds	4000045	190,000	******	190,000	******	0	******	0	******
Total Funding		190,000	******	190,000	******	0	******	0	******
Excess Appro/(Funding)		0	******	0	******	0	******	0	******
Grand Total		190,000	******	190,000	******	0	******	0	******

Section 1. Program Goals: Program Description Program Goals Agency, Director and Program Name Program Description Program Goals State Insurance Department-0425 This program is composed of all activities and resources necessary to administer and support the regulatory activities of the other Programs. Goal 1. Effectively administer and support the regulatory activities of the other Programs. Administration and Regulatory Support Services Program Goal 1. Effectively administer and support the regulatory activities of the other Programs.

Objective ID	Objective	Objective Description .
Administration and Regulatory	1	Provide Department resources (management, personnel, systems and material) necessary to continue to improve consumer
Services Program		protection by insurance industry regulation in Arkansas.

Section 2. Performance Measures:

Objective	Measure Type	Measure Description	03 Projected	04 Target	05 Target
1	Efficiency	% of agency performance measures met.	75%	76%	77%
1	Outcome	% of agency staff in Administration and support services as compared to total agency positions	30%	30%	30%
1	Outcome	% of agency budget in Administration and support services as compared to total agency budget.	47%	47%	47%
1	Outcome	Number of prior year audit findings repeated in subsequent audit.	0%	0%	0%
1	Outcome	Agency information technology budget as a percent of total agency budget	4.7%	4.7%	4.7%
1	Efficiency	Implement all Commissioner approved National Association of Insurance Commissioners technology initiatives.	100%	100%	100%
1	Output	Number of proprietary information systems maintained by agency staff or maintained through contractual services.	10	10	10
1	Efficiency	% Gramm-Leach-Bliley (GLB) Financial Services Modernization Act- required changes in state regulation of insurance substantially complied with.	100%	100%	100%

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Section 3. Line Items:

	FY02	FY03	FY04	FY04	FY04	FY05	FY05	FY05	FY04	FY05	FY04	FY05
	Actual	Budgeted	Base	Change Level	Request	Base	Change Level	Request	Exec. Rec.	Exec. Rec.	Legis.	Legis.
Regular Salaries	1,741,359	2,174,894	2,233,617	132,191	2,365,808	2,293,924	135,761	2,429,685	2,243,033	2,303,595		
-Number of Positions	53	53	53	3	56	53	3	56	53	53		
Extra Help	97,936	140,000	140,000	0	140,000	140,000	0	140,000	140,000	140,000		
-Number of Positions	19	19	19	0	19	19	0	19	19	19		
Personal Services	447,664	551,344	576,653	33,491	610,144	587,335	34,123	621,458	578,321	589,048		
Overtime	1,707	35,000	35,000	0	35,000	35,000	0	35,000	35,000	35,000		
Operating Expenses	1,582,950	2,134,605	2,134,605	78,719	2,213,324	2,134,605	96,000	2,230,605	2,134,605	2,134,605		
Conference Fees/ Travel	60,978	193,636	193,636	20,000	213,636	193,636	20,000	213,636	193,636	193,636		
Professional Fees & Svcs	458	75,871	75,871	210,000	285,871	75,871	210,000	285,871	85,871	85,871		
Capital Outlay	215,010	188,600	0	240,000	240,000	0	240,000	240,000	100,000	100,000		
Data Processing	31,997	198,719	198,719	(48,719)	150,000	198,719	(43,719)	155,000	150,000	155,000		
Refunds/Reimbursements	5,304,697	11,150,000	11,150,000	0	11,150,000	11,150,000	0	11,150,000	11,150,000	11,150,000		
Claims	203,430	1,000,000	1,000,000	0	1,000,000	1,000,000	0	1,000,000	1,000,000	1,000,000		
Investments	0	760,637	760,637	0	760,637	760,637	0	760,637	760,637	760,637		
Special Maintenance	16,101	50,000	50,000	0	50,000	50,000	0	50,000	50,000	50,000		
Professional Services	191,223	336,000	336,000	200,000	536,000	336,000	200,000	536,000	436,000	436,000		
Reinsurance-Travl Reimb	20,707	329,218	329,218	0	329,218	329,218	0	329,218	329,218	329,218		
Total	9,916,217	19,318,526	19,213,956	865,682	20,079,638	19,284,945	892,186	20,177,111	19,386,321	19,462,610		

Section 4. Program Funding:

	FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec Rec.	FY05 Exec Rec.	FY04 Legis.	FY04 Legis.
Fund Balances	26,753,606	26,906582	25,484,674	0	25,484,674	22,776,083	0	22,776,083	25,484,674	23,822,994		
Special Revenue	4,734,109	6,583,618	5,192,365	865,682	6,058,047	5,076,923	892,165	5,969,089	6,411,641	6,331,503		
Cash Funds	30,387	313,000	313,000	0	313,000	313,000	0	313,000	313,000	313,000		
Misc. Revolving Fund	5,304,697	11,000,000	11,000,000	0	11,000,000	11,000,000	0	11,000,000	11,000,000	11,000,000		
Total Funding	36,822,799	44,803,200	41,990,039	865,682	42,855,721	39,166,006	892,165	40,058,172	43,209,315	41,467,497		
Excess Appro./(Funding)	(26,906,582)	(25,484,674)	(22,776,083)	0	(22,776,083)	(19,881,061)	0	(19,881,061)	(23,822,994)	(22,004,887)		
Totals	9,916,217	19,318,525	19,213,956	865,682	20,079,638	19,284,945	892,165	20,177,111	19,386,321	19,462,610		

Section 5. Analysis of Program Objectives:

	FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec. Rec.	FY05 Exec. Rec.	FY04 Legis.	FY05 Legis.
Objective 1	9,916,217	19,318,526	19,213,956	865,682	20,079,638	19,284,945	892,186	20,177,111	19,386,321	19,462,610		

EXPLANATION OF DECISION ISSUES FOR OBJECTIVE 1

Request the addition of 3 positions: A management Project Analyst II, a PC Support Specialist, and an Administrative Assistant II. Aso requested are additional Operating Expenses for postage, maintenance, and supplies; increases in Conference Fees & Travel to train the requested new employees; Capital Outlay of \$140,000 each year to purchase modular furniture for current and new employees; increases of \$210,000 each year in Professional Fees & Services for court reporter fees and bank charges for processing reports relating to Electronic Fund Transfer transactions from insurance companies; and \$200,000 each year in Professional services special line item for additional actuarial services contracted from outside sources.

For the IT program, Capital Outlay is requested in the amounts of \$100,000 each year to replace higher value DP equipment; reductions in the Data Processing line item of \$48,719 for FY04 and \$43,719 for FY05 to support equal increases in Operating Expenses for DP maintenance, supplies, and software costs.

Agency, Director and Program Name	Program Description	Program Goals
State Insurance Department-0425 Mike Pickens, Insurance Commissioner Insurance Regulation & Consumer Protection Program	This program is composed of all regulatory operations necessary to administer and provide current protection and future assurance to Arkansas insurance consumers; to safe-guard the consumer's right to local, state-based insurance regulation by protecting it from federal encroachment; and to fulfill any additional responsibilities that may be vested in the Insurance Commissioner from time to time by the Legislature or Administration.	Goal 1. Preserve State Regulation of Insurance through cooperation with the other States, and by conducting regulatory operations in such a manner as to provide the best insurance regulatory services possible.

Objective ID	Objective	Objective Description	*
Insurance Regulation & Consumer Protection Program	1	Protect insurance consumers	
	2	Inform and assist insurance consumers.	
	3	Minimize State government insurance costs and losses	

Section 2. Performance Measures:

Objective	Measure Type	Measure Description	03 Projected	04 Target	05 Target
2	Outcome	Number of consumer monetary awards resulting from investigation of complaints.	\$2.0M	\$1.98M	\$1.96M
2	Output	Number of consumer complaints filed.	4,200	4,400	4,600
2	Efficiency	% of consumer complaints closed.	90%	91%	92%
2	Efficiency	Number consumer calls received/handled.	28,000	28,500	29,000
2	Output	% of Governor's Dislocated Worker Workshops participated in.	95%	96%	97%
1	Outcome	Percentage of resident agents meeting continuing education requirements.	97%	97%	97%
1	Outcome	Number resident and non-resident agents with active licenses.	43,000	43,200	43,400
1	Efficiency	Average processing time for agent licenses.	10 days	9.5 days	9 days
3	Outcome	Number of on site inspections and analysis of State owned facilities in order to develop enhanced real property appraisals.	1400	1500	1550
3	Efficiency	% of insured State structures inspected to promote increased safety awareness and operating conditions, and to facilitate loss control and loss prevention.	50	50	50
3	Output	Number of Fidelity Bond Trust Fund contracts made.	1300	1400	1500
3	Output	Number of updates to Insurance Risk Assessment System (IRAS) property databases.	1500	1600	1650
1	Efficiency	Maintain full accreditation by annually achieving ever improving financial regulation standards.	100	100	100
1	Efficiency	% of company applications for admission which were processed for initial response within 120 days.	70%	75%	80%
1	Efficiency	% of domestic insurance companies required to be examined by Arkansas Statute, performed.	100%	100%	100%
1	Efficiency	Examinations performed as a % of domestic insurance companies licensed in Arkansas.	18%	20%	18%
1	Efficiency	% of domestic insurance companies on which financial analysis reviews were performed.	100%	100%	100%

Section 3. Line Items:

	FY02	FY03	FY04	FY04	FY04	FY05	FY05	FY05	FY04	FY05	FY04	FY05
	Actual	Budgeted	Base	Change Level	Request	Base	Change Level	Request	Exec. Rec.	Exec. Rec.	Legis.	Legis.
Regular Salaries	2,463,654	2,648,315	2,719,818	338,479	3,058,297	2,793,253	347,617	3,140,870	2,777,380	2,852,369		
-Number of Positions	76	76	76	8	84	76	8	84	76	76		
Extra Help	0	0	0	0	0	0	0	0	0	0		
-Number of Positions	0	0	0	0	0	0	0	0	0	0		
Personal Services	658,169	692,752	737,040	86,824	823,864	750,045	88,443	838,488	747,234	760,514		
Operating Expenses	96,138	1,162,499	1,162,499	56,297	1,218,796	162,499	61,063	223,562	1,212,096	216,862		
Conference Fees/ Travel	3,674	7,000	7,000	5,000	12,000	7,000	5,000	12,000	12,000	12,000		
Professional Services	0	5,000	5,000	0	5,000	5,000	0	5,000	5,000	5,000		
Capital Outlay	0	11,500	0	0	0	0	0	0	0	0		
Data Processing	0	4,600	4,600	. (1,000)	3,600	4,600	(1,000)	3,600	3,600	3,600		
Contract Services	0	25,000	25,000	0	25,000	25,000	0	25,000	25,000	25,000		
Total	3,221,635	4,556,666	4,660,957	485,600	5,146,557	3,747,397	501,123	4,248,520	4,782,310	3,875,345		

Section 4. Program Funding:

	FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec. Rec.	FY05 Exec. Rec.	FY04 Legis.	FY04 Legis.
Fund Balances	953,228	1,122,969	1,093,094	0	1,093,094	1,056,923	0	1,056,923	1,093,094	1,063,623		
Special Revenue	3,290,847	4,304,236	4,402,758	427,050	4,829,808	3,481,067	437,700	3,918,767	4,476,214	3,556,352		
Federal Revenue	100,529	222,555	222,028	58,550	280,578	224,941	63,423	288,364	276,625	284,304		
Total Funding	4,344,604	5,649,760	5,717,880	485,600	6,203,480	4,762,931	501,123	5,264,054	5,845,933	4,904,279		
Excess Appro./(Funding)	(1,122,969)	(1,093,094)	(1,056,923)	0	(1,056,923)	(1,015,534)	0	(1,015,534)	(1,063,623)	(1,028,934)		
Totals	3,221,635	4,556,666	4,660,957	485,600	5,146,557	3,747,397	501,123	4,248,520	4,782,310	3,875,345		

Section 5. Analysis of Program Objectives:

FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec. Rec.	FY05 Exec. Rec.	FY04 Legis.	FY05 Legis.
2,442,443	2,639,112	3,719,456	414,049	4,133,505	2,785,099	424,347	3,209,446	3,786,212	2,853,684		
459,409	589,919	602,961	58,550	661,511	615,162	63,423	678,585	657,558	674,525		
319,783	327,635	338,540	13,002	351,542	347,136	13,353	360,489	338,540	347,136		
	Actual 2,442,443 459,409	Actual Budgeted 2,442,443 2,639,112 459,409 589,919	Actual Budgeted Base 2,442,443 2,639,112 3,719,456 459,409 589,919 602,961	Actual Budgeted Base Change Level 2,442,443 2,639,112 3,719,456 414,049 459,409 589,919 602,961 58,550	Actual Budgeted Base Change Level Request 2,442,443 2,639,112 3,719,456 414,049 4,133,505 459,409 589,919 602,961 58,550 661,511	Actual Budgeted Base Change Level Request Base 2,442,443 2,639,112 3,719,456 414,049 4,133,505 2,785,099 459,409 589,919 602,961 58,550 661,511 615,162	Actual Budgeted Base Change Level Request Base Change Level 2,442,443 2,639,112 3,719,456 414,049 4,133,505 2,785,099 424,347 459,409 589,919 602,961 58,550 661,511 615,162 63,423	Actual Budgeted Base Change Level Request Base Change Level Request 2,442,443 2,639,112 3,719,456 414,049 4,133,505 2,785,099 424,347 3,209,446 459,409 589,919 602,961 58,550 661,511 615,162 63,423 678,585	Actual Budgeted Base Change Level Request Base Change Level Request Base Change Level Request Exec. Rec. 2,442,443 2,639,112 3,719,456 414,049 4,133,505 2,785,099 424,347 3,209,446 3,786,212 459,409 589,919 602,961 58,550 661,511 615,162 63,423 678,585 657,558	Actual Budgeted Base Change Level Request Base Change Level Request Request Request Exec. Rec. Exec. Rec. Exec. Rec. 2,442,443 2,639,112 3,719,456 414,049 4,133,505 2,785,099 424,347 3,209,446 3,786,212 2,853,684 459,409 589,919 602,961 58,550 661,511 615,162 63,423 678,585 657,558 674,525	Actual Budgeted Base Change Level Base Change Level Change Level Request Request Exec. Rec. Exec. Exec. Exec. </td

EXPLANATION OF DECISION ISSUES FOR GOAL 1 - OBJECTIVE 1

Request the addition of 8 positions: A Certified Financial Examiner, 2 Insurance Senior Examiners, 2 Insurance Investigators, and 3 Secretary II's for increasing examination and consumer services workloads. CLIP changes and reclasses are requested for several current positions.

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EXPLANATION OF DECISION ISSUES FOR GOAL 1 - OBJECTIVE 2

Additions in Operating Expenses and Conference Fees & Travel are requested to gain knowledge of changing insurance coverages and to provide this information to senior citizens and other insurance consumers, employing additional federal funds offered by the U.S. Department of Health & Human Services for this purpose. Also requested are additions in Operating Expenses for data processing maintenance, supplies, and software costs. Reclassification of one position is also requested.

EXPLANATION OF DECISION ISSUES FOR GOAL 1 - OBJECTIVE 3

Request increases of \$6,700 each year in Operating Expenses for data processing maintenance, supplies, and software costs. A reduction of \$1,000 each year is requested in the Data Processing line item to partially offset these additions. Clip changes and reclasses are requested for several risk management positions.

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Section 1. Program Goals:

Agency, Director and Program Name	Program Description	Program Goals
State Insurance Department	This program is composed of operations necessary to enforce the criminal	Goal 1. To fully and equitably enforce the criminal
Mike Pickens, Insurance Commissioner	fraud provisions of the Arkansas Insurance Code and the Workers'	fraud provisions of the Arkansas Insurance Code
Insurance Fraud Investigation	Compensation Law.	and the Workers' Compensation Law.

Objective ID	Objective	Objective Description
Insurance Fraud Investigation	1	Investigate and prosecute fraudulent insurance code and Workers' Compensation Act violations.

Section 2. Performance Measures:

Objective	Measure Type	Measure Description	03 Projected	04 Target	05 Target
1	Efficiency	Review and assign referrals to an investigator within 48 hours of receipt.	80%	85%	90%
1	Output	Investigation completed and closed or prosecution referred to local prosecutor prior to the expiration of the statute of limitation	100%	100%	100%
1	Outcome	Prosecuting Attorney accept 80% of referred cases.	90%	95%	100%
1	Outcome	90% conviction rate on arraigned cases.	90%	95%	100%

Section 3. Line Items:

	FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec. Rec.	FY05 Exec. Rec.	FY04 Legis.	FY05 Legis.
Regular Salaries	574,570	603,415	619,707	46,064	665,771	636,439	47,308	683,747	647,414	664,894		
-Number of Positions	15	15	15	1	16	15	1	16	16	16		
Extra Help	0	0	0	0	0	0	0	0	0	0		
-Number of Positions	0	0	0	0	0	0	0	0	0	0		
Personal Services	142,638	151,024	160,150	11,517	171,667	163,113	11,738	174,852	168,417	171,513		
Operating Expenses	163,108	267,791	267,791	5,950	273,741	267,791	5,950	273,741	267,791	267,791		
Conference Fees/ Travel	17,039	17,000	17,000	17,000	34,000	17,000	17,000	34,000	25,000	25,000		
Professional Services	2,040	22,000	22,000	0	22,000	22,000	0	22,000	22,000	22,000		
Capital Outlay	3,390	8,900	0	6,070	6,070	0	6,070	6,070	6,070	6,070		
Data Processing	1,690	6,000	6,000	(5,000)	1,000	6,000	(5,000)	1,000	1,000	1,000		
Total	904,475	1,076,130	1,092,648	81,601	1,174,249	1,112,343	83,066	1,195,409	1,137,692	1,158,268		

	FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec. Rec.	FY05 Exec. Rec.	FY04 Legis.	FY04 Legis.
Fund Balances	1,278,383	1,288,945	1,161,616	0	1,161,616	991,934	0	991,934	1,161,616	1,021,404		
Special Revenue	815,037	848,801	822,966	81,601	904,567	826,118	83,066	909,184	897,480	901,906		
Transfer from Workers Comp	100,000	100,000	100,000	0	100,000	100,000	0	100,000	100,000	100,000		
Total Funding	2,193,420	2,237,746	2,084,582	81,601	2,166,183	1,918,052	83,066	2,001,118	2,159,096	2,023,310		
Excess Appro./(Funding)	(1,288,945)	(1,161,616)	(991,935)	0	(991,934)	(805,709)	0	(805,709)	(1,021,404)	(865,041)		
Totals	904,475	1,076,130	1,092,648	81,601	1,174,249	1,112,343	83,066	1,195,409	1,137,692	1,158,268		۶

Section 5. Analysis of Program Objectives:

Objective 1	FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec. Rec.	FY05 Exec. Rec.	FY04 Legis.	FY05 Legis.
Insurance Fraud Investigation	904,475	1,076,130	1,092,648	81,601	1,174,249	1,112,343	83,066	1,195,409	1,137,692	1,158,268		

EXPLANATION OF DECISION ISSUES FOR OBJECTIVE 1

The change of 5 investigator level positions to Senior Insurance Criminal Fraud Investigator is requested under provisions of the Career Ladder Incentive Program (CLIP). The addition of a Management Project Analyst II, to act as a criminal fraud investigator is also requested, along with additions in Conference Fees & Travel for training of the new position and for additional criminal certification training expenses. Capital Outlay is requested for purchase of higher value data processing equipment. Increases in Operating Expenses are requested for data processing maintenance, supplies, and software costs, with a reduction in the Data Processing line item to partially offset the Operating Expenses request.

For the Director, Fraud Investigation position, an additional salary increase above the standard 2.7% is requested.

Section 1. Program Goals:

Agency, Director and Program Name	Program Description	Program Goals
State Insurance Department	The Worker's Compensation Claim Management Program for state employees	Goal 1. Efficiently administer the public employee
Mike Pickens, Insurance Commissioner	is responsible for providing worker's compensation benefits for state	Worker's Compensation Program and minimize state
Worker's Compensation for State	employees with work related injuries or illnesses and residual claims of other	employee injuries and claims costs.
Employees	public employees.	

Objective ID	Objective	Objective Description *
Worker's Compensation for State	1	To efficiently process claims and make an eligibility decision on 75% on new lost time claims within 15 days of receipt of the
Employees		claim in Public Employees Claims Division.

Section 2. Performance Measures:

Objective	Measure Type	Measure Description	03 Projected	04 Target	05 Target
1	Efficiency	Percent of new claim with eligibility decisions within 15 days.	71%	72%	73%
1	Outcome	State government worker's compensation benefit cost rate per \$100 of payroll	\$.48	\$.47	\$.46
1	Outcome	Administrative costs as percent of claim expenditures.	12%	12%	12%
1	Outcome	Administrative costs per dollar amount of payroll	.0775%	.0750%	.0725%

Section 3. Line Items:

	FY02	FY03	FY04	FY04	FY04	FY05	FY05	FY05	FY04	FY05	FY04	FY05
	Actual	Budgeted	Base	Change Level	Request	Base	Change Level	Request	Exec. Rec.	Exec. Rec.	Legis.	Legis.
Regular Salaries	791,103	809,001	830,844	19,767	850,612	853,277	20,301	873,578	835,384	857,940		
-Number of Positions	24	24	24	0	24	24	0	24	24	24		
Extra Help	0	0	0	0	0	0	0	0	0	0		
-Number of Positions	0	0	0	0	0	0	0	0	0	0		
Personal Services	196,311	214,453	227,783	3,501	231,283	231,755	3,595	235,351	228,587	232,581		
Operating Expenses	137,329	208,249	208,249	(10,371)	197,878	208,249	14,561	222,810	197,878	208,249		
Conference Fees/ Travel	3,939	9,700	9,700	0	9,700	9,700	0	9,700	9,700	9,700		
Professional Services	0	0	0	1,000	1,000	0	1,000	1,000	1,000	1,000		
Capital Outlay	10,730	20,500	0	18,000	18,000	0	5,000	5,000	18,000	5,000		
Data Processing	3,858	14,222	14,222	(222)	14,000	14,222	(222)	14,000	14,000	14,000		
Claims	9,169,492	11,125,000	11,125,000	0	11,125,000	11,125,000	0	11,125,000	11,125,000	11,125,000		
Total	10,312,762	12,401,125	12,415,798	31,675	12,447,473	12,442,203	44,236	12,486,439	12,429,549	12,453,470		

Section 4. Program Funding:

	FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec. Rec.	FY05 Exec. Rec.	FY04 Legis.	FY04 Legis.
Special Revenue	1,143,270	1,276,125	1,290,798	31,675	1,322,473	1,317,203	44,236	1,361,439	1,304,549	1,328,470		
Misc. Revolving Fund	541,490	875,000	875,000	0	875,000	875,000	0	875,000	875,000	875,000		
Wrkrs Comp Revolving	8,628,002	10,250,000	10,250,000	0	10,250,000	10,250,000	0	10,250,000	10,250,000	10,250,000		
Total Funding	10,312,762	12,401,125	12,415,798	31,675	12,447,473	12,442,203	44,236	12,486,439	12,429549	12,453,470		
Excess Appro/(Funding)	0	0	0	0	0	0	0	0	0	0		1
Totals	10,312,762	12,401,125	12,415,798	31,675	12,447,473	12,442,203	44,236	12,486,439	12,429,549	12,453,470		

Section 5. Analysis of Program Objectives:

Objective 1	FY02 Actual	FY03 Budgeted	FY04 Base	FY04 Change Level	FY04 Request	FY05 Base	FY05 Change Level	FY05 Request	FY04 Exec. Rec.	FY05 Exec. Rec.	FY04 Legis.	FY05 Legis.
Worker's Compensation for State Employees	10,312,762	12,401,125	12,415,798	31,675	12,447,473	12,442,203	44,236	12,486,439	12,429,549	12,453,470		

EXPLANATION OF DECISION ISSUES FOR OBJECTIVE 1

This request includes CLIP adjustments, reclasses, and upgrades for 10 positions, a reduction in the first year in Operating Expenses, but increases in the second year for postage and rent, Capital Outlay of \$18,000 for FY04 and \$5,000 for FY05 for purchase of high value data processing equipment, \$1,000 each year in Professional Fees & Services to provide an interpreter for hearing impaired employee when attending training sessions and assigned meetings, and a minor decrease each year in the Data Processing line item to be reallocated for DP expenses in the Operating Expenses line item.