

## OCSE Statewide Office Locations

OFFICE	ADDRESS	PHONE
Batesville	1602 Batesville Blvd	870-251-4333
Benton	318 Edison Ave, Ste 4	501-860-6162
Berryville	803 Champlain St.	870-423-2979
Blytheville	1102 Byrum Rd.	870-763-5970
Camden	793 California Ave SW	870-837-1838
Conway	2455 Washington Ave, Ste 107	501-329-1721
El Dorado	2708 W Vine St.	870-862-9785
Forrest City	3945 N. Washington	870-633-7745
Helena- W. Helena	648 N. Sebastian St	870-572-3545
Hope	811 N. Hervey	870-777-8400
Hot Springs	2228 Albert Pike, Ste H	501-321-1561
Jonesboro	2006 Latourette Dr.	870-972-5510
Little Rock	322 S. Main St, Ste 100	501-371-5400
Lonoke	115 Jefferson St	501-676-2736
Lowell	122 N Bloomington, Ste A	479-770-5443
McGehee	504 Hwy 65 N	870-222-4818
Mena	806 10th St.	479-394-6339
Monticello	428A W. Gaines	870-367-8763
Pine Bluff	3023 W 28th St	870-534-5271
Pocahontas	1905 Old County Rd	870-892-4911
Russellville	800 E. Main, Ste. A	479-968-7051
Searcy	2701 E. Race, Ste. 2	501-268-6164
Stuttgart	211 S Leslie St	870-673-2721
Texarkana	210 N State Line Ave, Ste 400	870-772-3443
Van Buren	3132 Alma Blvd	479-471-8855
West Memphis	3821 N. Airport Rd. (Marion)	870-739-2555

Office moves may have occurred since the printing of this publication.  
You may want to call before visiting an office.

**Office Hours: 8:00 a.m. - 4:30 p.m.**  
**Monday - Friday**

## OCSE MyCase

The Arkansas Office of Child Support Enforcement's MyCase website allows parents with an active child support case to:

- View and make payments online
- Print payment information
- View recent case activity
- Update contact information
- Electronically correspond with your child support caseworker
- ...and more

## Electronic Deposit

We offer two convenient ways for custodial parties to electronically receive child support payments:

### ReliaCard

- No requirements to receive payments using the ReliaCard
- It's a prepaid card, not a credit card
- There is no bank account or credit check required
- Your payments are loaded directly on the card, and you can use the card just as you would a debit card.

### Direct Deposit

The only requirement for direct deposit is to have an open checking or savings account in the name of the custodial party. Check with your bank to see what to expect for availability of your payments once they reach the bank.

For more information on OCSE MyCase or Electronic Deposit, visit [www.childsupport.arkansas.gov](http://www.childsupport.arkansas.gov) or call the Arkansas Child Support Clearinghouse at 501-683-7911 or 866-428-8382.



1-877-731-3071

[www.childsupport.arkansas.gov](http://www.childsupport.arkansas.gov)



# Need Help Supporting Your Child?



**A GUIDE TO CHILD SUPPORT  
SERVICES**  
Arkansas Office of Child Support  
Enforcement



## Need Child Support?

Our services include:

- Locating noncustodial parents
- Establishing paternity
- Establishing orders for financial and medical support
- Enrolling a child on a noncustodial parent's health insurance policy
- Collecting child support payments
- Modifying court orders



## You may apply for services if:

- You are the child's parent, legal guardian, or caretaker; and
- The child for whose benefit you are seeking services is under 18 years of age or is attending high school.

## Services we do not provide

- Custody or visitation issues
- Divorces
- Obtain or enforce restraining orders
- Legal representation for the custodial or noncustodial parent. OCSE attorneys represent the State's interest in seeing that the children receive the support to which they are entitled.

## Child Support Enforcement and Collection

We enforce and collect child support payments through the following means:

- Withholding wages from paychecks
- Suspension of licenses, including hunting and fishing licenses
- Intercepting tax refunds
- Garnishment or freezing bank accounts
- Passport denial
- Credit Bureau reporting

## Cooperation Between States

Child support orders can be obtained and enforced even when the other parent lives in another state.

## Child Support Payment Processing

Support payments are received by the Arkansas Child Support Clearinghouse and disbursed within two business days of receipt at the Clearinghouse. Automated payment information is available 24 hours a day, 7 days a week by calling 800-264-2445.

## Contact Us

We want to help. The Office of Child Support Enforcement is committed to providing the highest possible level of service to its customers. Our offices, located statewide, are staffed with dedicated, caring employees. All cases are handled with confidentiality and respect for your privacy.



For more information, visit our website at [www.childsupport.arkansas.gov](http://www.childsupport.arkansas.gov), or for general information call 1-877-731-3071.