

# Your Child Support Payments

**FASTER. SAFER. EASIER.**



With the U.S. Bank ReliaCard® Your Funds Are:



**Automatically loaded**  
to your ReliaCard



**Available to use**  
right away



**Protected** if  
lost or stolen<sup>1</sup>

## ABOUT THE RELIACARD

It is a Visa® prepaid debit card that is a convenient alternative to receiving paper checks. Your child support payments will automatically be direct deposited to your card each time a payment is processed on your case. You have access to your funds right away and you can use it to make purchases, pay bills or get cash. It's that simple!

MAKE PURCHASES | GET CASH

PAY BILLS | TRACK SPENDING

### Getting Started is Easy

1. Sign up today.
2. Your funds will be automatically deposited to your card. Go online to check your balance.
3. Use your card anywhere Visa debit cards are accepted!

To learn more about the ReliaCard program, contact OSCE Customer Service at **866-428-8382** or visit **[www.childsupport.arkansas.gov](http://www.childsupport.arkansas.gov)**.



### Sign Up!

**\$0.00** No cost to sign up.



No credit check or bank account required.<sup>2</sup>

### And Save!



No fees to cash a check.



No waiting for your check or extra trips to the bank.

<sup>1</sup> The Visa Zero Liability Policy protects you against unauthorized purchases. U.S.-issued cards only. This does not apply to ATM transactions or to PIN transactions not processed by Visa. You must immediately report any unauthorized use.

<sup>2</sup> Successful identity verification required. To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. If necessary, we may also ask to see your driver's license or other identifying documents.

See back for more  
card features

## GETTING STARTED



For security, your card comes in a plain white windowed envelope.



Follow the activation instructions that accompany your card.



### Make Purchases

Everywhere Visa debit cards are accepted – in stores, over the phone, online or pay bills.



### Pay Bills

Pay your bills online directly through the biller or by using our online Bill Pay tool. Bill Pay offers payments to thousands of companies and you can even use Bill Pay to pay another person.



### Get Cash<sup>3</sup>

ATM | Teller | Cash Back

## FEATURES



### Text and Email Alerts<sup>4</sup>

Instant notification when money is added or your card balance gets low.



### Mobile Banking App<sup>5</sup>

Quickly see your account balance and transaction history.



### Track Spending

Online | Phone | Email | Text<sup>4</sup> | Mobile App

## Use your ReliaCard Free and Clear

Purchases	Free
Teller Cash Withdrawal	Free
In-Network ATMs	Free
Customer Service	Free
Monthly Account Maintenance <sup>6</sup>	Free

Some fees may apply. A complete fee schedule will be included in your card packet.



CONTACT: 855-203-3827 | [www.usbankreliacard.com](http://www.usbankreliacard.com)

<sup>3</sup> Fees may apply to ATM transactions.

<sup>4</sup> Standard messaging charges apply through your mobile carrier and message frequency depends on account settings.

<sup>5</sup> The U.S. Bank ReliaCard Mobile App is free to download. Your mobile carrier may charge access fees depending upon your individual plan. Web access is needed to use Mobile App. Check with your carrier for specific fees and charges.

<sup>6</sup> There is no monthly account maintenance fee, however, if there are no loads or transactions to your card for a disclosed period of time, there may be a monthly inactivity fee. This does not apply if the balance is \$0.00. See your fee schedule included in your card packet for details.

# ReliaCard<sup>®</sup>

## ENROLLMENT FORM



Fill out this form and mail to OCSE, Attn: ReliaCard Section, P.O. Box 8128, Little Rock, AR 72203. Your ReliaCard will be mailed to the address provided in 5-7 business days.

First Name:

Last Name:

Case Number(s):

Address:

City:

State:

Zip Code:

Phone Number:

Social Security Number:

Date of Birth:

Mother's Maiden Name:

Email Address:

### Important Information About Procedures For Opening A New Account

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. What this means for you: when you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

By signing this form, I authorize and request the State of Arkansas Office of Child Support Enforcement (State agency) to share with U.S. Bank (Bank), all of the information I provide on this form. The State agency will share, and update as necessary, my information with the Bank for the purpose of establishing or maintaining a U.S. Bank ReliaCard account for me and to process my child support payments to the Bank. I authorize the State agency to deposit my child support payments to this account. This action cancels and replaces any direct deposit agreement I currently have in place with the State agency. Upon authorization of my account with the Bank, I agree to be bound by the Cardholder Agreement that I will receive with my card.

Signature:

Date: