



**NHTSA Recall Number 12T-019**

**Date: July 26, 2012**

**Subject: SAFETY RECALL NOTICE**

Dear BFGoodrich Tire Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BFGoodrich®, a brand owned and operated by Michelin North America, Inc., has decided that a defect which relates to motor vehicle safety exists in certain BFGoodrich Commercial T/A® A/S brand replacement tires and they are included in a recall of approximately 800,000 tires from the U.S. market. These tires are typically found on commercial light trucks and full size heavy duty vans.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. It is possible that any one of the tires being recalled may experience tread loss and/or rapid air loss resulting from tread belt separation. This condition may increase the risk of a vehicle crash.

The following list provides the product descriptions, DOT (Department of Transportation) sequence identifiers and DOT production periods of the recalled tires. This DOT information is molded into the sidewall of each tire. The four dashes at the end of the DOT sequence correspond to the DOT date code that is a 2-digit week and 2-digit year of production, which are given in the DOT production period information. For example, "4305" refers to the 43<sup>rd</sup> week of the year 2005.

<b>Tire description</b>	<b>DOT sequence</b>	<b>DOT production periods (inclusive)</b>
<b>LT235/85 R16 120Q LRE BFGoodrich Commercial T/A A/S</b>	<b>BF0R JD11 - - - -</b>	<b>1310 to 2912</b>
<b>LT245/75 R16 120Q LRE BFGoodrich Commercial T/A A/S</b>	<b>BE11 JD11 - - - - BF11 JD11 - - - -</b>	<b>1310 to 0312 1311 to 5211</b>

Tires matching these descriptions and DOT sequence identifiers, but produced outside of the identified DOT production time periods, are **not** part of this recall. To determine if you have received tires that are included in this recall, please check the DOT information found on the sidewall of the tire as explained on page 4 of this letter.

It is important that all recalled tires be removed from service as soon as possible. The removed tires will be replaced with a similar product at no cost to you.

To return and replace recalled tires without charge, please visit your BFGoodrich retailer who will assist you. To locate a BFGoodrich retailer, please visit the online dealer locator at [www.bfgoodrichtires.com](http://www.bfgoodrichtires.com). There is also detailed information about this recall available at:

[www.bfgoodrichtires.com/voluntarysafetyrecall](http://www.bfgoodrichtires.com/voluntarysafetyrecall).

If you still have questions after visiting the website and your BFGoodrich retailer, please contact BFGoodrich Consumer Care at 1-800-637-5527 between 8:00 a.m. and 8:00 p.m. Eastern Time, Monday-Friday, and between 8:30 a.m. and 4:30 p.m. on Saturday.

If your servicing BFGoodrich retailer fails or is unable to provide the service as described above without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov).

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincerest apology for any inconvenience that replacing these tires may cause you.

Sincerely,

Mike Wischhusen  
Technical Director

## **Reimbursement to Consumers for Affected Tire Replacements Prior to Recall**

If you have already paid to have your tires replaced due to the condition associated with this recall, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the replacement would have cost if completed by an authorized BFGoodrich retailer. The documentation described below must be presented to the BFGoodrich Consumer Care department for review.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the replacement
- The model name and size of the tire that was replaced along with the DOT codes
- What problem occurred, when the tire was replaced, and who replaced it
- The total cost of the replacement that is being claimed
- Proof of payment (copy of front and back of cancelled check, or copy of credit card receipt)

This documentation should be mailed to the following address:

BFGoodrich Consumer Care Department  
P.O. Box 19001  
Greenville, SC 29602

If your claim is deemed to be valid, reimbursement will be made by check from Michelin North America. Should your claim be denied, you will receive a letter from Michelin North America within 60 days of receipt giving the reason(s) for denial.

## READING DOT TIRE SIDEWALL MARKINGS

DOT tire sidewall markings serve as the tire's fingerprint and signify compliance with U.S. Department of Transportation Minimum Performance Standards. The DOT markings can be found on the sidewall just above the wheel flange.

To find out if a tire is affected by the recall:

1. Determine if it is one of the following products:

Tire description	DOT sequence	DOT production periods (inclusive)
LT235/85 R16 120Q LRE BFGoodrich Commercial T/A A/S	BF0R JD11 ----	1310 to 2912
LT245/75 R16 120Q LRE BFGoodrich Commercial T/A A/S	BE11 JD11 ---- BF11 JD11 ----	1310 to 0312 1311 to 5211

If it is not one of these products the tire is not part of the recall.

If it is one of these products, check the DOT information to determine if the tire is affected by the recall as follows.

2. The following illustrations show the DOT information on a sample of the affected tires. If you have any questions concerning the tire's DOT information, please contact BFGoodrich Consumer Care at 1-800-637-5527.

BFGoodrich Commercial T/A A/S LT235/85 R16 120Q LRE

DOT sequence begins with BF0R JD11 ----



and ends with a date code (2-digit week and 2-digit year) between 1310 and 2912 inclusive.