



# National Account Service



## 2011 Price List

## ***We do it right the first time.***

When you need routine maintenance for your car or light truck, you want it done right, the first time.

When you have a problem, you want it fixed right, the first time. That makes our service the right choice, every time.

Because, from the most basic repair to the most complex computerized system, we have the specially trained people, the advanced equipment, and the total commitment to provide you with the best automotive service you can find.

## ***Technicians, Not mechanics***

Our service people are trained at Goodyear Automotive Service Training Centers where they learn the latest diagnostic and repair techniques. They stay current by attending annual update training sessions at Goodyear Training Centers and periodic on-site clinics conducted by Goodyear service specialists. Many of them have Automotive Service Excellence (ASE) Certificates. That's why they're called Technicians. And why you can trust the work they do.

## ***Advanced equipment***

Our Technicians work with up-to-date equipment, much of it computerized for speed and accuracy. This includes computerized engine analyzers that provide before and after printouts to show you what was done and why.



## ***You have a right to know***

We won't recommend or perform any service unless it is necessary. We won't perform any repair or service without your approval.

We will gladly explain any service we recommend. We'll tell you what's wrong, what we propose to do and how. And the results you can expect. Only a Technician who is thoroughly qualified to perform the service you need will be allowed to work on your car.

We will return any parts we replace. Some component prices are based on an "exchange" basis. In this event, you will be allowed to inspect the old part before it is returned.

We use only nationally known brand name parts with quality standards equal to, or better than, original equipment specifications.

You will never be billed for more than the estimate you approved.

## ***Your opinion counts***

Goodyear wants to make sure we're doing a good job and treating you like the important customer you are. So, a few days after we service your vehicle, you may get a call from your servicing facility asking about your experience.

They'll ask how you were treated, whether the service solved your problem, whether you are satisfied and will return for future needs.

It's an important quality check. An important follow-up check to protect the Goodyear name. And a determined effort to make sure every customer is 100% satisfied, every time.

# **IMPORTANT: TO ELIMINATE PROBLEMS AND EXPEDITE PROCESSING OF DOCUMENTS FOLLOW THESE INSTRUCTIONS\***

1. (A) **Be sure customer has proper authorization for work to be done in form of credit card, physical purchase order, or purchase order number. Consult National and Consumer Accounts Instruction Manual.**
- (B) Record necessary data, national accounts' requirements, such as purchase order or credit card number, vehicle number, name of lessee, odometer reading, serial number, etc. on delivery receipt. **Consult National and Consumer Accounts Instruction Manual for requirements by account.**
- (C) Do not perform work covered by new-car warranty unless permission is given by fleet manager in case of emergency.
2. (A) **The national account delivery receipt must indicate product code number and description on each item as shown on price list.**
- (B) **Installation of shocks other than heavy-duty must be specifically authorized on purchase order and/or have fleet managers approval, as driver authorization only is not sufficient.**
- (C) Services not shown in this price list.  
**Non pre-priced labor is billed at Mitchell Flat Rate Manual Time (F/R) utilizing the appropriate labor rate per hour as shown on page iii.**
  - Non-Pre-Priced Automotive Parts are to be billed at Current List Price (CL/GSP).
- (D) All Automotive Service must be billed itemizing parts and labor separately; all parts unless clearly identified on the invoice "rebuilt or used or reconditioned" are to be new.
- (E) Prices shown are for repairs on most automobiles and light trucks up through 3/4 ton.

- (F) Service performed on four wheel drive vehicles and trucks over 3/4 ton must be billed at current Flat Rate Manual Time using the appropriate Zone Labor Rate Per Hour for "LABOR" and CL/GSP Price for "PARTS".
- (G) **Service work exceeding purchase order, coupon, or service credit card dollar limit must have the approval of the driver's fleet manager/supervisor and/or additional purchase order or credit card number. Note on delivery receipt name and phone number of person approving.**
3. **Do not** make any modifications on any car, such as conversion kits for automatic adjustable brakes to manual brakes, gas pressure regulators, etc. (Nothing that would modify it away from its original equipment.)

4. Inspect all service work performed and road test.

5. Below are the product codes you are to use for billing **DISPOSAL CHARGES** to National Accounts over and above state mandated charges. State mandated charges will automatically be invoiced by the CAD. These taxes are **NEVER** to be put on the delivery receipt.

<b>MDSE DISPOSAL OF:</b>	<b>ALL STATES</b>
Fuel Filter	046 139
Oil Filter	046 269
Transmission Fluid	046 275
Antifreeze	046 276
Batteries	046 277
Tires/Consumer (Except AR, OK)	046 278
Tire/Commercial (Except AR, OK)	046 356

Disposal charges should not exceed those charged to local retail customers.

**\*Some vehicles may require parts and/or labor charges at a cost higher than the printed National Account prices. In those instances Fleet Manager approval is required.**

**\*Engine rebuilding or replacement and transmission replacement cannot be invoiced thru the National Account Program. They must be invoiced locally.**

## **ABBREVIATIONS**

ADT — Actual Diagnostic Time

CIR — Current Inspection Rate

CML — Current Manufacturers List

F/R — Flat Rate

N/C — No Charge

CL/GSP — Current List or Goodyear Selling Price

\*See Appendix for labor rate MSA



# National Account Check List

- 1. Secure all necessary information from the driver.**
- 2. Inspect the vehicle per request, list all items with proper codes and prices. (If diagnostic charges are required a purchase order number for authorization must be obtained prior to diagnostics being performed)**
- 3. Call for authorization when required.**
- 4. Secure name of person authorizing work and P.O. Number.**
- 5. Complete document with all required information as stated in the National Account Instruction Manual.**
- 6. Driver must sign Delivery Receipt.**



# GOODYEAR NATIONAL ACCOUNT 8-STEP AUTHORIZATION GUIDELINE

## 1) **PREPARE BEFORE YOU CALL**

Have all the necessary information ready before you pick up the phone to call. Use this 8-Step authorization Guide as your checklist.

## 2) **COMMUNICATE EFFECTIVELY**

Advise the fleet on any deadlines or promises made to the driver or any issues the driver may have.

## 3) **BUILD GOOD RELATIONSHIPS**

Conduct yourself professionally – you are talking to other vehicle professionals. Respect and courtesy will be rewarded with trust and confidence.

## 4) **STAY INFORMED**

The Maintenance Control Center you are dealing with should be able to provide reasons for declining work or authorization delays. Ask for that information so you are not at a loss to explain the situation to your customer – the fleet driver.

## 5) **IF FACED WITH AUTHORIZATION DELAYS – CALL TO FOLLOW UP**

Sometimes additional assistance is available when faced with delays. Politely request supervisor intervention if delays become excessive.

## 6) **KEEP THE DRIVER IN THE LOOP**

Keep driver informed. Ask for his/her assistance in expediting the process with his/her fleet manager or maintenance company.

## 7) **DOCUMENT YOUR EFFORTS**

Good records keeping helps you and whoever you may contact for assistance.

## 8) **KEEP A POSITIVE ATTITUDE**

Attitude alone can motivate people to respond to your requests and make an extra effort when you most need it.



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# ZONE LABOR RATES

ZONED LABOR RATES

**ZONE I** ..... **Per Hour** ..... **72.00**

Arkansas	Nebraska	South Carolina
Idaho	New Hampshire	South Dakota
Iowa	New Mexico	Vermont
Maine	North Carolina	West Virginia
Mississippi	North Dakota	Wyoming
Montana	Rhode Island	

**ZONE II** ..... **75.00**

Alabama	Kansas	Oregon
Arizona	Kentucky	Pennsylvania
Colorado	Louisiana	Tennessee
Connecticut	Maryland	Texas
Delaware	Massachusetts	Utah
Florida	Michigan	Missouri
Georgia	Minnesota	Virginia
Illinois	Nevada	Washington
Indiana	Ohio	Wisconsin
	Oklahoma	

**ZONE III** ..... **79.00**

Alaska	New Jersey	New York
California		

**METRO AREAS** ..... **83.00**

Atlanta	Jacksonville	Pittsburgh
Austin	Kansas City	Portland
Boston	Las Vegas	Raleigh Durham
Charlotte	Memphis	Sacramento
Cleveland	Miami/Fort Lauderdale	Salt Lake City
Columbia	Milwaukee/Madison	San Antonio
Dallas/Forth Worth	Minneapolis/St Paul	Seattle
Denver/Colorado Springs	Nashville	St. Louis
Detroit	Philadelphia	Tampa/St. Petersburg
Houston	Phoenix/Tucson	

**MAJOR METRO AREAS** ..... **86.00**

Chicago	San Francisco
Los Angeles	Washington D.C./Baltimore
New York/Long Island/Northern New Jersey	Hawaii
San Diego	

## ABBREVIATIONS

CIR - Current Inspection Rate  
F/R - Flat Rate

CML - Current Manufacturers List  
N/C - No Charge

CL/GSP - Current List or Goodyear Selling Price



# TIRE – WHEEL – VALVE – WHEEL BALANCE SERVICE

## VEHICLES WITH AUTO TIRE AND P-METRIC LIGHT TRUCK TIRES

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Auto & P-Metric Light Truck Installation – Purchased In Store	Labor	040 103	Each		N/C	N/C
Auto & P-Metric LT Installation – Not Purchased In Store	Labor	040 101	Each		8.50	8.50
Flat Repair, Remove, Repair, Mount		040 265	Each	3.00	11.00	14.00
★ Rotate Mounted Tires	Labor	046 161	Each		3.50	3.50
Add'l mount charge tires w/45 or lower aspect ratio		046 383		–		5.00
★ New Valve – Snap-in Rubber with Tire Change	Parts	041 263	Each	3.00		3.00
Consumer Tire Disposal Fee w/New Tire Purchase (Except AR, OK - do not allow with a tire purchase)		046 278		2.00		2.00
Consumer Tire Disposal Fee w/out New Tire Purchase (Only AR/OK)		040 206				
Wheel Balance						
★ Automobiles, Light Trucks and Vans		044 263	Each	2.00	8.00	10.00
Wheel Balance/Valve Stem Combination		044 203	Each	5.00	8.00	13.00

★ When tires are rotated in conjunction with four wheel balancing rotation is to be at “no charge”.

\*\*Recommend \$2.00 Disposal on Auto and Light Truck (New York max \$2.50 - See Tire-HQ).

## VEHICLES WITH LT LIGHT TRUCK TIRES

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
LT Light Truck Tire Installation – Purchased In Store	Labor	040 107	Each		8.00	8.00
LT Light Truck Tire Installation – Not Purchased In Store	Labor	040 102	Each		10.00	10.00
Flat Repair		040 266	Each	3.50	12.00	15.50
★ Rotate Mounted Tires (Single Wheels)	Labor	046 163	Each		3.50	3.50
New Valve – Rubber With Tire Change	Parts	041 263	Each	3.00		3.00
New Valve (Metal with Tire Change)	Parts	041 206	Each	6.75		6.75
Wheel Balance						
★ Automobiles, Light Trucks and Vans		044 263	Each	2.00	8.00	10.00
Wheel Balance/Valve Stem Combination		044 203	Each	5.00	8.00	13.00

★ When tires are rotated in conjunction with four wheel balancing rotation is to be at “no charge”.

In-House services for Unisteel LT Tire Dept 139 are found on page 35

## WHEELS AND RIMS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Auto Wheel	Parts	040 220	Each		CL/GSP	
Truck Rim/Wheel	Parts	040 221	Each		CL/GSP	
<b>Warning – Many mag or mag type sport wheels require retorquing. Consult your owner’s guide for specifics.</b>	Labor	040 108			N/C	

## T.P.M.S.

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
TPMS Sensor		040 231			GSP	F/R
TPMS Hex Nut		040 232			GSP	F/R
TPMS Valve Cap		040 233			0.49	
TPMS Valve Core		040 234			0.49	
Service Wheels w/TPMS Sensors		040 235			2.50	2.50
TPMS Diagnostics		040 236				F/R
TPMS Reset (each)		040 237			2.50	2.50
Tire Pressure Monitor Sys Reset w/Rotate		040 238			5.00	5.00
R/R TPMS Sensor		040 239				F/R

National Account Customers Will Not Pay Shop Supply Charges

June 1, 2011  
N/A

TIRE – WHEEL – VALVE –  
WHEEL BALANCE SERVICE

# LUBRICATION — OIL — GREASE

## ★ LUBRICATION

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Cars-Lt Truck-Van		077 164	Each	0.75	6.75	7.50
Install Grease Fittings Only (Lube Extra)		077 201	Each	0.75	3.00	3.75

## ★ OIL

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Oil (Per Qt.) 5W30	Parts	077 283	Per Qt.	3.50	N/C	3.50
Oil (Per 1/2 Qt.)	Parts	077 210	1/2 Qt.	1.75	N/C	1.75
Oil (Per Qt.) 5W20	Parts	077 521	Per Qt.	3.75	N/C	3.75
Oil Filter Disposal		046 269		1.50	N/C	1.50

## SYNTHETIC

Synthetic (Per Qt.)	Parts	077 288	Per Qt.	7.00	N/C	7.00
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## DIESEL

Diesel Oil SF/CC or SF/SE/CC (Per Qt.)	Parts	077 208	Per Qt.	4.50	N/C	4.50
Diesel Oil SF/CC or SF/SE/CD (Per 1/2 Qt.)	Parts	077 286	1/2 Qt.	2.25	N/C	2.25

## GEAR OIL

Synthetic Gear Oil (Per Pint)	Parts	077 289	Per Pt.	CL/GSP	F/R	
Differential and some Std. Shift Transmissions	Parts	077 202	Per Pt.	3.50	N/C	3.50

(Some Std. Transmissions Require Other or Special Lubricants)

★ When a lubrication, oil, and oil filter are purchased as a package, pricing and billing will be adjusted to \$24.95 total.

Engines requiring more than five quarts of oil and diesel engines are excluded. Engines requiring more than five quarts will be invoiced at \$24.95 plus the additional oil required.

## TRANSMISSION FLUID

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
F-L-M, Dexron II, ATF+3 (Per Qt.)	Parts	097 261	Per Qt.	5.00	N/C	5.00

(Ford C-5 Overdrive Transmissions Require a Special Type H Lubricant — Available from Ford only)

Some Ford Transmissions and Import Transmissions use Dexron II — Always consult appropriate manual.

## POWER STEERING FLUID

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Power Steering Fluid (Per Pt.)	Parts	077 297	Per Pt.	3.50	N/C	3.50

# FILTER SERVICE

## FILTERS

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Oil Filter	089 284	1	CL/GSP	F/R	
Diesel Fuel Filter	047 691	1	CL/GSP	F/R	
Air Filter	047 285	1	CL/GSP	F/R	
Fuel Filter-In Line	047 254	1	CL/GSP	F/R	
Fuel Filter In Carb.	047 243	1	CL/GSP	F/R	
Fuel Filter — Fuel Injection	047 297	1	CL/GSP	F/R	
Breather Element	047 260	1	CL/GSP	F/R	
Canister Filter	047 667	1	CL/GSP	F/R	
Cabin Air Filter	047 256	1	CL/GSP	F/R	
Recyclable Fuel Filter Disposal	046-139	1	1.50		1.50

## LUBE-OIL-FILTER

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Lube-Oil-Filter (Up to 5 qts) (Excludes 5W20)	077 217		17.75	7.20	24.95
Lube-Syn-Oil-Filter Change (Up to 5 qts)	077 257		37.75	7.20	44.95
Lube-Oil-Filter (Up to 5 qts) 5W20	077 520		20.75	7.20	27.95
Check and top off fluid levels – Battery, Master cyl., Trans, Radiator, Washer (excludes lifetime coolant)	Labor 077 165			N/C	
Oil Filter Diposal	046 269		1.50		1.50

# COMPUTERIZED VEHICLE ALIGNMENT

## VEHICLE ALIGNMENT CHECK - ONLY

Includes:

- Inspect tires and check tire pressure.
- Inspect steering and suspension systems.
- Check vehicle height where applicable.
- Set up vehicle on alignment system.
- Compensate wheel sensors.
- Measure camber and toe of all four wheels (as applicable).
- Measure caster, set-back, and SAI of front wheels (as applicable).
- Provide complete alignment print-out with specifications.

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Vehicle Alignment Check - Only	Labor	078 161			29.00	29.00

This code and pricing is for use when an "alignment check - only" is requested by a consumer.

When an "alignment check" is requested and adjustments do become necessary, regular alignment pricing would then be substituted and the "alignment check" deleted.

## COMPUTERIZED VEHICLE ALIGNMENT

Includes all of the above, plus:

- Shims (Except Rear)★
- Check and Adjust Camber (Where Adjustable)
- Check and Adjust Caster (Where Adjustable)
- Set Toe
- Center Steering Wheel (Additional Charge for Vehicles Requiring Removal of Steering Wheel)•
- Vehicles Requiring Steering Wheel Removal to Center Use Misc. Code (078 100) Labor

## PASSENGER CAR, LT. TRUCKS, VANS, COMPUTERIZED ALIGNMENT (UP TO 3/4 TON) EXCEPT FORD TWIN I BEAN

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
• Computerized Alignment - Reference Thrust Angle No Rear Wheel Adjustments		078 157				69.95
Computerized 4 Wheel Alignment Includes Mechanical Rear Adjustments		078 162				74.95

EVERY VEHICLE IN FOR ALIGNMENT MUST HAVE VEHICLE SPECIFICATION AND EXISTING READINGS PRINTED PRIOR TO ADJUSTMENT. AFTER ADJUSTMENT CORRECTION, READINGS ARE TO BE REPRINTED.

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Electronic Stability Control Reset		078 148			20.00	20.00

# COMPUTERIZED VEHICLE ALIGNMENT (CONT)

## \*4 WHEEL DRIVE ALIGNMENT

**\*IMPORTANT NOTE: Ford Twin I Beam and all 4 wheel drive vehicle's alignment pricing is to be regular computerized vehicle alignment charge(s) plus camber/caster correction as detailed below.**

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Cosmo Shim Camber Correction (Plus Alignment Charge)	Left	078 209	Each	CL/GSP	F/R	
	Right	078 210	Each	CL/GSP	F/R	
Offset Bushing Camber/Caster Correction (Includes 81 Up Ford) (Plus Alignment Charge)	Left	078 212	Each	CL/GSP	F/R	
	Right	078 213	Each	CL/GSP	F/R	
Trucks with Solid Axle — Set Toe Only	Labor	078 155			F/R	
★ Rear — Camber/Toe Shim (Per Side)		078 220	Each	CL/GSP	F/R	

# SUSPENSION

## COIL SPRINGS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Front Coil Springs	Parts	042 201	Pair	CL/GSP	F/R	
Rear Springs	Parts	042 602	Pair	CL/GSP	F/R	

## CARGO COILS (OR EQUIVALENT) — PASSENGER — REAR

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Rear Cargo Coils		042 277	Pair	CL/GSP	F/R	

## CARGO COILS (OR EQUIVALENT) — FRONT — FRONT WHEEL DRIVE PASSENGER CARS AND FORD TRUCK FRONT

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Front Cargo Coils	Parts	042 212	Pair	CL/GSP	F/R	

**NOTE: Always Use Current Cargo Coil Application Guide or Call Moog Hotline 1-800-325-8886**

# SUSPENSION (CONT)

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Strut Rod Bushing (Except Ft. W.D.) All Models	Left	042 286	Each	CL/GSP	F/R	
	Right	042 287	Each	CL/GSP	F/R	
Strut Rod Bushings — Ft. W.D.	Left	042 288	Each	CL/GSP	F/R	
	Right	042 289	Each	CL/GSP	F/R	
Stabilizer Links		042 290	Pair	CL/GSP	F/R	
Stabilizer Bar Mount Bushings						
Ford — GM		042 291	Pair	CL/GSP	F/R	
Chrysler Stabilizer Bar Mount Bushing		042 292	Pair	CL/GSP	F/R	
• Ball Joints						
Upper	Left	042 297	Each	CL/GSP	F/R	
	Right	042 293	Each	CL/GSP	F/R	
Lower	Left	042 294	Each	CL/GSP	F/R	
	Right	042 295	Each	CL/GSP	F/R	

- Use Only Approved Measuring Procedure
- Replace only if exceeds Manufacturer's Specification

# SHOCKS/MacPHERSON STRUTS

## SHOCK ABSORBERS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Gas Charged Shocks	Front	043 240	Each	GSP	F/R	
	Rear	043 241	Each	GSP	F/R	
Gas Charged Truck & Van Shocks	Front	043 242	Each	GSP	F/R	
	Rear	043 243	Each	GSP	F/R	

## ★ MacPHERSON STRUTS/SPRING SEAT SHOCKS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
MacPherson Strut Cartridge		079 201	Each	GSP	F/R	
Gas Charged MacPherson Strut Cartridge		079 220	Each	GSP	F/R	
MacPherson Strut Assembly		079 202	Each	GSP	F/R	
Gas Charged MacPherson Strut Assembly		079 210	Each	GSP	F/R	
Modified MacPherson Strut Assembly		079 203	Each	GSP	F/R	
Gas Charged Modified Strut Assembly		079 212	Each	GSP	F/R	
Spring Seat Shock Absorber	Rear	079 206	Each	GSP	F/R	
Gas Charged Spring Seat Shock	Rear	079 213	Each	GSP	F/R	

★ Most GM - Ford - Chry – Some vehicles may require parts and/or labor charges at a higher price. In those instances fleet manager approval must be obtained.

## TORQUE STRUTS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Torque Strut		042 605		GSP	F/R	

## STRUT CUSHION

Strut Cushion		079 221	Each	CL/GSP	F/R	
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**NOTE: N/C for labor when done in conjunction with strut repair/replacement.**

**NOTE: Flat rate labor charge when used without strut repair/replacement. Use code 079 221 for parts.**

## GAS CHARGED HOOD-TRUNK-HATCH LIFTS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Trunk/Hood Lift		043 217	Each	CL/GSP	12.00	
Hatch Lift		043 218	Each	CL/GSP	12.00	
Import Hatch Lift		043 219	Each	CL/GSP	12.00	

★ NOTE: ALL ITEMS ABOVE REQUIRE FLEET MANAGER APPROVAL

# STEERING SYSTEM

- FLUID EXCHANGE**

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Power Steering Fluid Exchange Service	069 206		37.99	42.00	79.99

- IDLER ARM/PITMAN ARM/CENTER LINK**

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Idler Arm	042 265	Each	CL/GSP	F/R	
Pitman Arm	042 203	Each	CL/GSP	F/R	
Center Link	042 204	Each	CL/GSP	F/R	
Gear Box Adjustment	Labor 042 108			F/R	

- TIE ROD ENDS**

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Most U.S. Cars — Except Rack & Pinion Steering					
Left Outer	042 296	Each	CL/GSP	F/R	
Right Outer	042 205	Each	CL/GSP	F/R	
Left Inner	042 206	Each	CL/GSP	F/R	
Right Inner	042 207	Each	CL/GSP	F/R	
Left Side Inner and Outer	042 610	Both	CL/GSP	F/R	
Right Side Inner and Outer	042 611	Both	CL/GSP	F/R	

- RACK AND PINION STEERING**

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Outer Tie Rod Ends	Left Outer 042 182	Each	CL/GSP	F/R	
	Right Outer 042 183	Each	CL/GSP	F/R	
Inner Tie Rod End Assembly (Includes R&R Rack)	Left Inner 042 274	Each	CL/GSP	F/R	
	Right Inner 042 209	Each	CL/GSP	F/R	
	Inner & Outer-Same Side 042 269	Both	CL/GSP	F/R	
Rubber Bellows Boot	Left Side 042 276	Each	CL/GSP	F/R	
	Right Side 042 210	Each	CL/GSP	F/R	
Rack Mount Bushings	042 298		CL/GSP	F/R	
Adjust Rack and Pinion Gear Lash (On Car)	Labor 042 111			F/R	
Remanufactured Rack and Pinion Assembly	042 224		CL/GSP	F/R	

- ALL STEERING PARTS REPLACEMENT LABOR MUST BE OBTAINED FROM MITCHELL MANUALS OR MITCHELL ON DEMAND.**

## BRAKE SERVICE NOTES

- Any Rotor or Drum Replacement Recommendation Must Be Accompanied With Actual Micrometer Readings And Discard Specifications.
- Rotor Replacement Required if Resurfacing Will Result in Thickness Being Less Than Minimum Specification.
- Brake Drum Replacement Required if Drums Worn Beyond Manufacturer's Specifications.
- Caliper Replacement Required If Bleeder Valve Broken or Housing Badly Scored.
- Brake Drums and Rotors Use Current List Price.
- All Other Brake Work Not Listed – Price At Current Flat Rate Time and Appropriate Zone Labor Rate Per Hour (F/R), Current List (CL) and Goodyear Selling Price (GSP).
- Combination Pricing Must Be Utilized When Overhaul Service Is Performed.
- There is No Charge for Turning When New Rotors or Drums are Installed.

# BRAKE SERVICE DISC

## DISC BRAKE SERVICE (Auto, Light Truck, Van including 1/2 ton)

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Front Disc Brake Service Includes Disc Pads / Resurface Rotors / Labor (Excludes ceramic pads)	052 116		71.35	78.60	149.95
Front Disc Brake Service Includes Disc Pads / Resurface Rotors / Labor (Includes Ceramic Pads)	052 311		91.35	78.60	169.95
Additional Charge for Wheel Bearing Repack and Seals.	052 234		16.50	16.00	32.50
Rear Disc Brake Service Includes Disc Pads / Resurface Rotors / Labor – (Excludes ceramic pads)	052 119		58.10	104.20	162.30
Rear Disc Brake Service Includes Disc Pads / Resurface Rotors / Labor – (Includes ceramic pads)	052 307		78.10	104.20	182.30

### INDIVIDUAL

Disc Brake Pads (excludes ceramic)	Parts	052 299		71.35		71.35
Disc Brake Pads ceramic	Parts	052 288		91.35		91.35
	Labor	052 126			F/R	
Disc Hardware Kits (Labor N/C with Brake Srv)	Parts	052 290		CL/GSP	F/R	
Install Hardware Kit	Labor	052 191		CL/GSP	F/R	
Caliper Guide Pin Kit (Labor N/C with Brake Srv)	Parts	052 292	Per Whl	12.40		12.40
Install Guide Pin Kit	Labor	052 193		CL/GSP	F/R	
Overhaul Disc Caliper	Left Front	052 633	1	CL/GSP	F/R	
	Right Front	052 201	1	CL/GSP	F/R	
(Actuator Kit & Piston Extra)	Left Rear	052 635	1	CL/GSP	F/R	
(Actuator Kit & Piston Extra)	Right Rear	052 202	1	CL/GSP	F/R	
* Flush - Refill Hydraulic System		052 213		23.10	46.40	69.50
Add Brake Fluid as Required (Only)*		052 231	1	4.00	2.00	6.00
• Caliper Piston/s (Labor N/C with Overhaul)	Left Front	052 634	1	CL/GSP		
	Right Front	052 203	1	CL/GSP		
	Left Rear	052 208	1	CL/GSP		
	Right Rear	052 219	1	CL/GSP		
• Some vehicles may require more than one caliper piston per caliper.						
Remanufactured Calipers	Left Front	052 276		CL/GSP	F/R	
	Right Front	052 281		CL/GSP	F/R	
	Left Rear	052 283		CL/GSP	F/R	
	Right Rear	052 284		CL/GSP	F/R	
#Brake Inspection (N/C If Brake Service Provided)		052 117			24.00	24.00
Clean & Adjust rear Brakes		052 120		–	F/R	

\* Do NOT charge for brake fluid when product code 052 213 is used

#Tire Rotation N/C when brake inspection/service is performed (052 117)

# BRAKE SERVICE (CONT)

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Resurface Brake Rotor when done in conjunction with Pad Replacement (Inc. Hubless Type Ft. W.D.)	Left Front	052 536	1		F/R	
	Right Front	052 537	1		F/R	
	Left Rear	052 125	1		F/R	
	Right Rear	052 531	1		F/R	
Resurface Brake Rotor Without Pad Replacement (Inc. Hubless Type Ft. W.D.)	Left Front	052 160	1		F/R	
	Right Front	052 161	1		F/R	
	Left Rear	052 162	1		F/R	
	Right Rear	052 164	1		F/R	
Resurface Front Brake Rotor With Pad Replacement (Hub Type Ft. W.D.) Bleeding Extra If Required	Left Front	052 165	1		F/R	
	Right Front	052 167	1		F/R	
Resurface Front Brake Rotor Without Pad Replacement (Hub Type Ft. W.D.) Bleeding Extra If Required	Left Front	052 168	1		F/R	
	Right Front	052 169	1		F/R	

## ★ DISC BRAKE ROTORS

**INSTALL NEW DISC BRAKE ROTOR WITH BRAKE SERVICE PRESSING EXTRA — SEE APPLICATION FOR LISTING**

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Disc Brake Rotors ★ When Done In Connection With Brake Service Codes 052 116 and 052 119	Left Front	052 687	1	CL/GSP	N/C	
	Right Front	052 688	1	CL/GSP	N/C	
	Left Rear	052 689	1	CL/GSP	N/C	
	Right Rear	052 690	1	CL/GSP	N/C	
<b>NOTE: Rotors Replaced not in Conjunction with Brake Service use following Product Code and Appropriate F/R Labor</b>						
Install New Disc Brake Rotor	Labor	052 579	Each		F/R	

**★ Do not charge for turning brake drums and rotors if new drums or rotors are installed**

# BRAKE SERVICE DRUM

BRAKE SERVICE INDIVIDUAL PRICING/  
PARKING BRAKE SERVICE

## DRUM BRAKE SERVICE

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Rear Drum Maintenance Brake Service (Includes Shoes/Turn Drums)	052 115		56.30	79.65	135.95

## INDIVIDUAL

Wheel Cylinder New	Left Front	052 606	1	CL/GSP	F/R
	Right Front	052 607	1	CL/GSP	F/R
	Left Rear	052 608	1	CL/GSP	F/R
	Right Rear	052 609	1	CL/GSP	F/R
	Return Spring/Hold-Down Kit — Per Axle	Parts	052 697		CL/GSP
Self-Adjuster Kit — Per Wheel	Parts	052 220		CL/GSP	F/R
New Flexible Brake Hose	Left Front	052 620	1	CL/GSP	F/R
New Flexible Brake Hose	Right Front	052 621	1	CL/GSP	F/R
New Flexible Brake Hose	Right Rear	052 664	1	CL/GSP	F/R
New Flexible Brake Hose	Left Rear	052 230		CL/GSP	F/R
Resurface Brake Drum	Left Front	052 502	1		F/R
	Right Front	052 503	1		F/R
	Left Rear	052 504	1		F/R
	Right Rear	052 505	1		F/R
* Flush — Refill Hydraulic System	052 213	1	23.10	46.40	69.50
Brake Fluid Exchange Service	067 213	1	29.35	59.65	89.00
Add Brake Fluid As Required (Only)*	052 231	1	4.00	2.00	6.00
• Brake Inspection (N/C if Brake Service Performed)	052 117			24.00	24.00

\* Do NOT charge for Brake Fluid when product code 052 213 is used

• Tire Rotation N/C when brake inspection performed (052 117)

## PARKING BRAKE SERVICE

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Parking Brake Adjustment (n/c With Brake Srv)	Labor	052 107		F/R	
Parking Brake — Free Up Cable — Lubricate	Labor	052 109	Per Side	Actual Time	
New Parking Brake Cable	Parts	052 649	CL/GSP	F/R	

**NOTE: Four Wheel drive vehicles labor charges, use current Labor Guide**

# BRAKE DRUM

## INSTALL NEW BRAKE DRUM WITH BRAKE SERVICE (Pressing additional as required)

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Brake Drum	Right Front	052 691	1	CL/GSP	N/C	
• When Done In Connection	Left Front	052 692	1	CL/GSP	N/C	
With Brake Service (Code 052 115)	Right Rear	052 693	1	CL/GSP	N/C	
	Left Rear	052 694	1	CL/GSP	N/C	

**NOTE: Brake Drums Replaced Not in Conjunction with Brake Service Use Following Product Code and Appropriate F/R Labor**

Install New Brake Drum	Labor	052 595	Each		F/R	
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★ Do not charge for turning if new brake drums are installed

# MASTER CYLINDER

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Master Cylinder	Parts	052 676	1	CL/GSP	F/R	
Rebuilt Master Cylinder	Parts	052 680	1	CL/GSP	F/R	

# LIFETIME\* BRAKE OVERHAUL

**\*Parts – Lifetime**

**Labor – 24 months or 24,000 miles, whichever comes first**

## (LIFETIME BRAKE SERVICE)\* FRONT WHEEL DISC

**Most Domestic Passenger, Auto, Light Truck, including 1/2 ton  
Excludes Commercial License Plates.**

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
* 2 Remanufactured Calipers (includes hardware)					
<b>Disc Brake Pads (excludes ceramic pads where applicable)</b>					
Resurface Rotors					
Bleed And Flush Hydraulic System					
Inspect Master Cylinder, Brake Lines					
Road Test/Adjust Rear Brakes	052 269		210.45	176.55	387.00

**\* Does Not Include Dual Piston Calipers.**

**\* Add \$32.50 (052234) if bearings are repacked and seals replaced.**

* 2 Remanufactured Calipers (includes hardware)					
<b>Disc Brake Pads (includes ceramic pads where applicable)</b>					
Resurface Rotors					
Bleed And Flush Hydraulic System					
Inspect Master Cylinder, Brake Lines					
Road Test/Adjust Rear Brakes	052 310		230.45	176.55	407.00

**\* Does Not Include Dual Piston Calipers.**

**\* Add \$32.50 (052234) if bearings are repacked and seals replaced.**

## (LIFETIME BRAKE SERVICE)\* REAR WHEEL DISC

**Most Domestic Passenger, Auto, Light Truck, including 1/2 ton  
Excludes Commercial License Plates.**

* 2 Remanufactured Calipers (includes hardware)					
Disc Brake Pads (excludes ceramic pads)					
Resurface Rotors					
Bleed And Flush Hydraulic System					
Inspect Master Cylinder, Brake Lines And Emergency Brake Component					
Road Test	052 275		CL/GSP	176.55	

## (LIFETIME BRAKE SERVICE)\*

### FRONT OR REAR WHEEL DRUM

**Most Domestic Passenger Light Truck, including 1/2 ton  
★Including Van & 1/2 Ton Truck Excludes Commercial License Plates.**

## 2 WHEEL DRUM BRAKE OVERHAUL (Front or Rear)

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Brake Lining Rear Wheels					
Wheel Cylinders — Rear					
New Return and Hold Down Springs					
Resurface Two Drums					
Bleed, Flush, Refill and Check Hydraulic System					
Adjust Brakes, Road Test					
Total	052 270		164.95	158.40	323.35

Price Includes Front Or Rear Adjustment

**★ Add \$32.50 (052 234) If Bearings are Repacked and Grease Seals Replaced (Includes Seals)**

**NOTE: Four wheel drive vehicles labor charges, use current Labor Guide**

# — 3/4 TON TRUCK — BRAKE OVERHAUL

## 4 WHEEL DISC/DRUM BRAKE OVERHAUL• (Ceramic pads additional as required)

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Disc Brake Pads (Includes Hardware/excludes ceramic)					
New Brake Lining					
2 New Wheel Cylinders					
Remanufactured Front Brake Calipers					
New Return and Hold Down Springs					
New Front Grease Seals					
Repack Front Wheel Bearings					
Resurface 2 Front Rotors					
Resurface 2 Rear Drums					
Bleed, Flush, Refill and Check Hydraulic System					
Adjust Brakes and Road Test					
Total	052 668		347.45	220.55	568.00

•Add \$27.50 (052 560) for Removal of Full Floating Axles (Pair)

## FRONT WHEEL DISC BRAKE OVERHAUL (Ceramic pads additional as required)

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Disc Brake Pads (Includes Hardware/excludes ceramic)					
Remanufactured Front Brake Calipers					
New Front Grease Seals					
Repack Front Wheel Bearings					
Resurface 2 Front Rotors					
Bleed, Blush, Refill and Check Hydraulic System					
Adjust Brakes and Road Test					
Total	052 669		215.45	186.55	402.00

New Disc Brake Pads (Includes Hardware/includes ceramic)					
Remanufactured Front Brake Calipers					
New Front Grease Seals					
Repack Front Wheel Bearings					
Resurface 2 Front Rotors					
Bleed, Blush, Refill and Check Hydraulic System					
Adjust Brakes and Road Test					
Total	052 588		235.45	186.55	422.00

**Price Includes Rear Brake Adjustment**

## 3/4 TON TRUCK DISC SERVICE

Disc Brake Pads (Excludes ceramic)	Parts	052 599	76.35		76.35
	Labor	052 198		88.60	88.60
Disc Brake Pads (Includes ceramic)	Parts	052 197	96.35		96.35
	Labor	052 306		88.60	88.60

**NOTE: Four wheel drive vehicles use Labor Guide.**

# — 3/4 TON TRUCK — BRAKE OVERHAUL

## 2 WHEEL REAR DRUM BRAKE OVERHAUL★

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Brake Lining Rear Wheels					
2 New Wheel Cylinders — Rear					
New Return and Hold Down Springs					
Resurface 2 Rear Drums					
Bleed, Flush, Refill and Check Hydraulic System					
Adjust Brakes, Road Test					
Total	052 673		169.95	168.40	338.35
★ Add \$27.50 (052 560) For Removal of Full Floating Axles (Pair)					

— 3/4 TON TRUCK —  
BRAKE OVERHAUL

# WHEEL BEARING AND SEAL SERVICE

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
<b>REPACK WHEEL BEARINGS</b>						
When Performed in Conjunction with Brake Service "Disc or Drum" Other Than Brake Special or Combination Pricing						
Labor		052 234	All 4	16.50	16.00	32.50
<b>REPACK FRONT BEARINGS</b>						
(PLUS SEALS)						
	Drum	064 105	All 4		F/R	
	Disc	064 106	All 4		F/R	
Four Wheel Drive – Front (Disc or Drum)	Labor	064 107	All 4		F/R	
<b>FRONT GREASE SEALS</b>						
	Parts	064 208	Each	8.25		8.25
<b>FRONT WHEEL BEARINGS</b>						
(Non Drive Axle) Plus Repack						
	Left Inner	052 240	1	CL/GSP	F/R	
	Right Inner	052 639	1	CL/GSP	F/R	
	Left Outer	052 241	1	CL/GSP	F/R	
	Right Outer	052 638	1	CL/GSP	F/R	
<b>FRONT BEARING (UNITIZED) FT. W. D.</b>						
	Left Front	052 212	1	CL/GSP	F/R	
	Right Front	052 211	1	CL/GSP	F/R	

# REAR BEARING & SEAL SERVICE

## REPACK REAR WHEEL BEARINGS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
FT. W. D. Non Unitized (Plus Seals)	Drum Type	064 109	All 4		F/R	
	Disc Type	064 110	All 4		F/R	

## REAR GREASE SEALS

		064 211	Each	8.25		8.25
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## REAR AXLE BEARING (UNITIZED)

FT. W. D.	Left Rear	052 217	1	CL/GSP		
	Right Rear	052 216	1	CL/GSP		
Install Rear Unitized Bearing	Labor	052 105	Each		F/R	

## REAR AXLE SHAFT BEARING AND SEAL

Integral Carrier	Left Rear	052 245	1	CL/GSP	F/R	
	Right Rear	052 641	1	CL/GSP	F/R	
	Both Sides	052 246	1	CL/GSP	F/R	

## REAR AXLE SHAFT BEARING AND SEAL

Removable Carrier	Left Rear	052 247	1	CL/GSP	F/R	
	Right Rear	052 640	1	CL/GSP	F/R	

## REAR AXLE SHAFT OIL SEALS

Integral Carrier	Left Side	052 248	1	CL/GSP	F/R	
	Right Side	052 642	1	CL/GSP	F/R	
	Both	052 226	1	CL/GSP	F/R	

## PINION SHAFT SEAL

Pinion Shaft Seal	Parts	052 255	1	CL/GSP	F/R	
Front Differential - Drain & Refill		042-254	1	CML		36.00
Rear Differential - Drain & Refill		042-255	1	CML		36.00

# UNIVERSAL JOINT SERVICE

## UNIVERSAL JOINTS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
(Conventional Rear Wheel Drive)	Front	052 256	Each	CL/GSP	F/R	
	Rear	052 257	Each	CL/GSP	F/R	
	Both	052 258	Each	CL/GSP	F/R	

## CONSTANT VELOCITY JOINTS

Drive Axle (FT. W. D.)						
C. V. Joint	Left Inner Parts	052 259	Each	CL/GSP	F/R	
C. V. Joint	Left Outer Parts	052 277	Each	CL/GSP	F/R	
C. V. Joint	Right Inner Parts	052 279	Each	CL/GSP	F/R	
C. V. Joint	Right Outer Parts	052 286	Each	CL/GSP	F/R	
C. V. Boot	Left Inner Parts	052 655	Each	CL/GSP	F/R	
C. V. Boot	Left Outer Parts	052 656	Each	CL/GSP	F/R	
C. V. Boot	Right Inner Parts	052 657	Each	CL/GSP	F/R	
C. V. Boot	Right Outer Parts	052 658	Each	CL/GSP	F/R	

## FRONT DRIVE AXLES

	Left Front Parts	052 648	Each	CL/GSP	F/R	
	Right Front Parts	052 652	Each	CL/GSP	F/R	

# COMPUTERIZED ENGINE ANALYSIS

## COMPUTERIZED ENGINE PERFORMANCE ANALYSIS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Computerized Engine Analysis	Labor	047 579	Each		F/R	F/R

## COMPRESSION TEST

(All Engines)	Labor	047 122			F/R	
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## ENGINE/MAINTENANCE TUNE-UP

(Replace Spark Plugs)						
4 Cylinder		047 211		CL/GSP	F/R	
6 Cylinder		047 212		CL/GSP	F/R	
8 Cylinder		047 213		CL/GSP	F/R	
★ Additional Labor Required for Tune-Up	Labor	047 109			F/R	

# ENGINE ANALYSIS AND TUNE-UP INDIVIDUAL PARTS PRICING

## SPARK PLUGS

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Resistor	047 272	1	CL/GSP		
Platinum	047 207	1	CL/GSP		
Install Spark Plugs	047 126			F/R	

## IGNITION ROTORS\*

**\*NOTE: No Labor Charge for Rotor Installation in Conjunction with Distributor Cap Replacement.**

(Add .6 Where Necessary to Remove A/C Compressor)

Ignition Rotor	Parts	047 655	1	CL/GSP	F/R
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## DISTRIBUTOR CAPS

Distributor Cap	Parts	047 265	1	CL/GSP	F/R
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## IGNITION WIRES — SETS

Ignition Wire Set — 4 Cylinder	Parts	047 240	Set	CL/GSP	F/R
Ignition Wire Set — 6 Cylinder	Parts	047 234	Set	CL/GSP	F/R
Ignition Wire Set — 8 cylinder	Parts	047 235	Set	CL/GSP	F/R

## SINGLE WIRE REPLACEMENT

(ONLY WHEN NECESSARY)

Electronic or Non-Electronic

	Parts	047 278	Each	CL/GSP	F/R
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## DISTRIBUTOR PICK-UP COILS

Distributor Pick-Up Coil	Parts	047 247	Each	CL/GSP	F/R
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# ENGINE ANALYSIS AND TUNE-UP (CONT) INDIVIDUAL PARTS PRICING

ENGINE ANALYSIS AND TUNE-UP  
INDIVIDUAL PARTS PRICING

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
<b>IGNITION MODULES</b>						
Non-Computer Systems						
Non Computerized Ignition Module	Parts	047 227	Each	CL/GSP	F/R	
<b>IGNITION MODULES</b>						
Computerized/Ignition Module	Parts	047 606	Each	CL/GSP	F/R	
<b>IGNITION COIL</b>						
Ignition Coil	Parts	047 242	Each	CL/GSP	F/R	
<b>TIMING</b>						
Check Base Timing (Without Tune-Up)	Labor	047 155	1		F/R	
Check and Adjust Base Timing (Without Tune-Up)	Labor	047 131	1		F/R	
<b>P.C.V. VALVE REPLACEMENT</b>						
		047 268	1	9.50	2.50	12.00
<b>WARM AIR DUCT HOSE REPLACEMENT</b>						
		047 223	1	9.50	3.00	12.50
<b>VACUUM HOSE REPLACEMENT (Under Hood Only)</b>						
		047 228	Per Ft.	1.40	1.90	3.30
<b>P.C.V./CANISTER HOSE REPLACEMENT</b>						
		047 229	Per Ft.	3.50	3.50	7.00
<b>AIR INTAKE HOSE REPLACEMENT (Air Cleaner)</b>						
Install Air Intake Hose	Parts	047 286	1	CL/GSP		
	Labor	047 138	1		8.00	8.00
<b>VALVE COVER GASKET(S)</b>						
	Parts	047 298		CL/GSP	F/R	

# COMPUTER CONTROLLED EMISSION SYSTEMS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Sensor Testing	Labor	047 117			F/R	
MAP Sensor	Parts	047 210		CL/GSP		
BARO Sensor	Parts	047 239		CL/GSP		
VAC Sensor	Parts	047 293		CL/GSP		
O2 Sensor	Parts	047 230		CL/GSP		
VSS	Parts	047 241		CL/GSP		
Coolant Sensor	Parts	047 252		CL/GSP		
EGR Solenoid/EGR Valve	Parts	047 257		CL/GSP		
Canister/Canister Purge Solenoid/Valve(s)	Parts	047 263		CL/GSP		
Exhaust Gas Analysis (2 gas, 4 gas, 5 gas)	Labor	047 164			F/R	
Computer/Emission Control Component Replacements	Labor	047 120			F/R	
MAF Sensor		047 217		CL/GSP	F/R	
Crank Sensor		047 219		CL/GSP	F/R	

## COMPUTER CONTROLLED EMISSION SYSTEMS DIAGNOSIS

### COMPUTERIZED CONTROLS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Diagnostic Circuit Check	Labor	047 513			F/R	
System Performance Test	Labor	047 515			F/R	

ALL VEHICLES HAVING ANY OF THE FOLLOWING SERVICES PERFORMED ARE TO BE ROAD TESTED AFTER SERVICE IS COMPLETED: ENGINE TUNE-UP OR ENGINE PERFORMANCE ANALYSIS: IF REPAIRS OR ADJUSTMENTS ARE PERFORMED, ALIGNMENT SERVICES, BRAKE WORK, STRUT INSTALLATION, SHOCK INSTALLATION, EXHAUST WORK, TRANSMISSION MAINTENANCE/REPAIR/REPLACEMENT.

# FUEL SYSTEM

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Idle Speed Control Motor Testing and Adjustments	Labor	047 174			F/R	
Idle Speed Control Motor	Parts	047 275		CL/GSP		
Idle Speed Control Motor R&R and Adjustments	Labor	047 176			F/R	
Adjustments — Throttle Body Injection (TBI) Includes Minimum Air Adjustment and TPS Adjustment (Add R&R F/R if Removal Required)	Labor	047 177			F/R	
R&R TBI Unit(s) (Plus Gaskets)	Labor	047 179			F/R	
Fuel Pump Pressure and Volume Test (Carburated Fuel System)	Labor	047 525			F/R	
Fuel Pump Pressure, Regulation, Volume, and Rest Test (Adjust Pressure Where Applicable) (Fuel Injection Systems)	Labor	047 195			F/R	
<b>FUEL PUMPS</b>						
New Fuel Pump	Parts	047 686	1	CL/GSP	F/R	
Rebuilt Fuel Pump	Parts	047 687	1	CL/GSP	F/R	
<b>FUEL INJECTION MAINTENANCE</b>						
Chemically Clean Fuel Injectors 4-6-8 Cyl. — Clean Fuel Injectors		080 201		40.60	49.35	89.95

# BATTERY & ELECTRICAL SYSTEM

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
System Check With Volt/AMP Tester Battery, Cranking, and Charging	Labor	047 102			19.99	19.99
• Recharge Battery	Labor	047 116			14.00	14.00
Battery Installation (With Purchase)	Labor	047 135			9.95	9.95
New Battery Cable	Parts	047 652		CL/GSP		
Install New Cable	Labor	047 568			F/R	
Noco Corrosion Service With Battery Purchase		047 248		2.50	7.45	9.95
Clean-Tighten Terminals Includes Corrosion Treatment		047 250		2.50	10.45	12.95
Misc New Battery (Type in brand, group size and month of warranty)	Parts	201 100 000		CL/GSP		

**\*Battery Cable Should Be Disconnected When Charging**

## GOODYEAR AUTO SERVICE CENTERS INSTRUCTIONS

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Battery	(GASC) Parts	034 201		GSP		
Pro-Rated Battery Adjustment	(GASC) Parts	034 001		GSP		
Battery Installation other than under Engine	(GASC) Parts	047 150			F/R	

# BATTERY & ELECTRICAL SYSTEM (CONT)

## STARTING SYSTEM

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
New Starter	Parts	047 680	1	CL/GSP	F/R	
Rebuilt Starter	Parts	047 681	1	CL/GSP	F/R	

## STARTER SOLENOIDS

Starter Relay		047 635		CL/GSP	F/R	
• Starter Solenoid	Parts	047 637		CL/GSP	F/R	
• No Labor Chg with Starter Motor Replacement						

## CHARGING SYSTEMS

### ALTERNATOR

New Alternator	Parts	047 682	1	CL/GSP	F/R	
Rebuilt Alternator	Parts	047 289	1	CL/GSP	F/R	
Adjust Drive Belts	Labor	057 120			F/R	

### VOLTAGE REGULATORS

New Voltage Regulator	Parts	047 683	1	CL/GSP	F/R	
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# BELTS

## FAN OR ACCESSORY

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
(Most U.S. Cars — Non Serpentine)						
Alternator Belt	Parts	057 250		GSP	F/R	
Power Steering Belt		057 295		GSP	F/R	
Air Conditioner Belt		057 296		GSP	F/R	
Air Pump Belt		057 297		GSP	F/R	
Install Belt(s)	Labor	057 151			F/R	
Adjust Belts (N/C with Belt Changeover)	Labor	057 120	Each		F/R	

## SERPENTINE/ POLY-V BELTS

All	Parts	057 269	Each	CL/GSP	F/R	
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## TIMING BELT

Timing Belt	Parts	057 293		CL/GSP	F/R	
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BELTS

# ★ COOLING SYSTEM

## COOLING SYSTEM MAINTENANCE SERVICE

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
<b>Includes:</b>					
•	Cooling System Pressure Test				
•	Radiator Cap Pressure Test				
•	Inspect all Hoses, Connections, and Clamps				
•	Inspect Water Pump, Fan and Fan Clutch				
•	Inspect Hot Water/Heater Valve if Equipped				
•	Power Flush Cooling System				
•	Includes Antifreeze/Coolant				
TOTAL	070 210	Each	20.00	69.95	89.95

### ★ ANTI-FREEZE

Coolant Installed Per Gallon (excludes lifetime)	049 293	Each	9.95		9.95
1/2 Gallon	049 290	Each	5.00		5.00
Lifetime Coolant Installed Per Gallon	049 295	Each	11.95		11.95
1/2 Gallon Lifetime Coolant	049 296	Each	6.00		6.00
Drain & Refill Cooling System	070 101			F/R	

### RADIATOR HOSE/HEATER HOSE/BYPASS HOSE

Upper	Parts	057 271	Each	CL/GSP	
Lower	Parts	057 261	Each	CL/GSP	
Install Radiator Hose	Labor	057 159			F/R
Heater Hose Per Foot Most Vehicles		057 290	Per Ft.	CL/GSP	
Molded Heater Hose	Parts	057 294	Each	CL/GSP	
Install Heater Hose	Labor	057 188	Each		F/R
Bypass Hose	Parts	057 272	Each	CL/GSP	
Install By-Pass Hose	Labor	057 173			F/R
Hose Clamps	Parts	057 291	Each	CL/GSP	

### WATER PUMPS

New Water Pump	Parts	047 665	1	CL/GSP	F/R
Rebuilt Water Pump	Parts	047 666	1	CL/GSP	F/R

# AIR CONDITIONING

PRODUCT  
CODE

QTY.

PARTS

LABOR

TOTAL

## A/C DIAGNOSTIC PERFORMANCE TEST

A/C Performance Test (Includes Adjust Drive Belt, Leak Test)		087 251		CL/GSP	39.95	
Freon Per Lb. (R-12)	Parts	087 250	Per Lb.	CL/GSP		
R-134A Refrigerant	Parts	087 210	Per Lb.	GL/GSP		

## EVACUATE AND RECHARGE

(Plus Freon)	Labor	087 160	Each		79.95	79.95
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## AIR CONDITIONER COMPRESSORS — NEW/REBUILT

New Air Conditioner Comp.	Parts	087 220	1	CL/GSP	F/R	
Rebuilt Air Conditioner Comp.	Parts	087 255	1	CL/GSP	F/R	

## AIR CONDITIONING SERVICES

Expansion Valves	Parts	087 227	Each	CL/GSP		
Orifice Tubes	Parts	087 228	Each	CL/GSP		
Receiver Dryers	Parts	087 235	Each	CL/GSP		
Accumulators	Parts	087 229	Each	CL/GSP		
Compressor Shaft Seal Kit	Parts	087 230	Each	CL/GSP		
Compressor Clutch Assembly	Parts	087 205	Each	CL/GSP		
Compressor Pulley Bearing	Parts	087 206	Each	CL/GSP		
Compressor Pulley Assembly	Parts	087 207	Each	CL/GSP		
Thermal Limiter Fuse	Parts	087 231	Each	CL/GSP		
Condenser	Parts	087 232	Each	CL/GSP		
Air Conditioning Hose	Parts	087 233	Each	CL/GSP		
Evaporator Core	Parts	087 225	Each	CL/GSP		
Blower Motor	Parts	087 234	Each	CL/GSP		
Install Air Conditioning Part	Labor	087 171			F/R	

AIR CONDITIONING

# AUTOMATIC TRANSMISSIONS

## \*TRANSMISSION MAINTENANCE

	PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
<b>Includes:</b>					
• Fluid Change — Including New Fluid					
• Install New Filter or Clean Where Applicable					
• Install New Pan Gasket Where Applicable					
• Road Test	097 262		44.80	34.90	79.70

Conventional Rear or Ft. Wh. Dr.

Most Cars

- Some Vehicles Require Vehicle Specific Fluids – Always Consult Manual

## TRANSMISSION FLUID

(Per Qt.)	Parts	097 261	Per Qt.	5.00	N/C	5.00
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## TRANSMISSION SERVICES

Vacuum Modulator (All)		097 202	1	CL/GSP	F/R	
Auto Trans Ext. Housing Bushing and Seal		097 272	1	CL/GSP	F/R	
G-M Throttle Valve (T.V.) Cable Adj.	Labor	097 103	1		F/R	
Ford-Chry. Throttle Linkage Adj.	Labor	097 104	1		F/R	

## TRANSMISSION FLUID EXCHANGE

(Includes Chemicals and Fluid)		097 107		53.00	56.95	109.95
Add for Filter and Gasket		097 204		25.80	34.90	60.70

# LAMPS — WINDSHIELD SERVICE

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
<b>AIM HEADLAMPS</b>						
2 Lamp System	Labor	047 551	1		F/R	
4 Lamp System	Labor	047 596	1		F/R	
<b>SEALED BEAMS (Regular)</b>						
Small Round		066 201	1	GL/GSP	F/R	
Large Round		066 202	1	GL/GSP	F/R	
Small Rectangular		066 203	1	GL/GSP	F/R	
Large Rectangular		066 204	1	GL/GSP	F/R	
Additional Labor		066 112	1		F/R	
<b>HALOGEN SEALED BEAMS</b>						
Small Round		066 205	1	GL/GSP	F/R	
Large Round		066 206	1	GL/GSP	F/R	
Small Rectangular		066 207	1	GL/GSP	F/R	
Large Rectangular		066 208	1	GL/GSP	F/R	
Additional Labor		066 112	1		F/R	
<b>QUARTZ BULB</b>						
Quartz Bulb	Parts & Labor	066 211		GL/GSP	F/R	
<b>REPLACE SMALL LAMP</b>						
(Parking — Taillight — Side Marker)	Parts	066 209	1	GL/GSP		
Install Small bulb	Labor	066 110			F/R	
<b>WIPER SERVICE</b>						
•Install Wiper Blade Inserts		059 201	Pair	8.50	2.00	10.50
•Replace Wiper Blades		059 202	Each	10.50	2.00	12.50
•Snow Blades Installed		059 203	Each	14.50	2.00	16.50
•Wiper Arms	Parts	059 204		CL/GSP		
•Install Wiper Arm	Labor	059 105			F/R	
<b>*Most cars</b>						
<b>WINDSHIELD WASHER FLUID</b>						
Windshield Washer Fluid	Parts	077 296	Fill Reservoir	3.00		3.00

# EXHAUST

## EXHAUST SYSTEMS★

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Muffler	Parts	053 601	Each	CL/GSP		
Muffler	Labor	053 105			F/R	
Clamps With Exhaust Work	Parts	053 210	Each	GL/GSP	F/R	

★All Other Exhaust Work Use CL/GSP and F/R Use Misc. Exhaust Codes (053 200) Parts and (053 100) Labor

# STATE INSPECTION

## STATE VEHICLE INSPECTION

		PRODUCT CODE	QTY.	PARTS	LABOR	TOTAL
Vehicle Inspection	Labor	048 120	1		C.I.R.	

**Various states require a mandatory vehicle inspection, in those states where this exists use code 048 120, (As indicated above). The invoice description will automatically print "Vehicle Inspection". Because the charge for this service varies, you will be required to enter the appropriate labor charge for your state, (C.I.R.).**

I/M State Emission Certification Test	Labor	048 130	1		C.I.R.	
I/M State Emission Certificate		048 131	1		C.I.R.	
California Use Only						
12 Point Vehicle Inspection	Labor	048 150	1		N/C	
NY State Inspection Safety & Low Emissions		048 136		6.00	15.00	21.00
NY State Inspection Safety Only		048 122		2.00	8.00	10.00

# COMMERCIAL TRUCK TIRE SERVICE

## TRUCK TIRE ROAD SERVICE

Pickup or delivery of tires, wheels, rims for replacement, retreading, or repair will be subject to a P&D Fuel surcharge. All regular in-shop rates will apply for work performed. **ALL ROAD SERVICE WILL BE CHARGED AT AN HOUR AND HALF HOUR RATE.**

All Goodyear National and Consumer accounts and their divisions and subsidiaries are approved to receive National Account billing on truck tire service charges that may be incurred unless otherwise stated in the National Account Instruction Manual.

These charges are countrywide. The below prices, apply to National Account purchases when delivered by any supply point, including dealers.

## Emergency/Yard Service Calls

Emergency Road Service Regular Hours – **Service that is needed right away, whether on the hwy or a yard call – Standard Hours 8:00am to 5:00pm.**

**Emergency Road Service After Hours** – 5:00pm to 8:00am – Supply point may elect to charge a 2 hour minimum for after hours emergency service calls.

## BASIC ROAD SERVICES

CODE	SERVICE	CHARGE
046-240-000	Emerg Road Svc Call-Reg Hrs/Per Hr – 8:00am - 5:00pm Monday thru Friday	\$90.50
046-241-000	Emerg Road Svc Call-Reg Hrs/Per 1/2 Hr – 8:00am - 5:00 pm Monday thru Friday	\$45.25
046-242-000	Emerg Road Svc Call-After Hrs/Per Hr – 5:00pm - 8:00am Monday – Sunday and Holidays	\$119.00
046-243-000	Emerg Road Svc Call-After Hrs/Per 1/2 Hr -5:00pm - 8:00am Monday – Sunday and Holidays Supply Point may elect to charge a 2 hours minimum for after hours emergency service call	\$59.50
046-244-000	Yard Call-Reg Hrs/Per Hr	\$74.00
046-245-000	Yard Call-Reg Hrs/Per 1/2 Hr	\$37.00
046-246-000	Yard Call-After Hrs/Per Hr	\$96.50
046-247-000	Yard Call-After Hrs/Per 1/2 Hr	\$48.25
046-911-000	Yard Call One Time Charge	\$36.50
046-381-000	Emerg Unscheduled Yard Call Hrs/Per Hr	\$90.50
046-382-000	Emerg Unscheduled Yard Call per 1/2 Hr	\$45.25
046-154-000	Towing Fees & Tolls	Flat Rate
046-904-000	Mileage Over 20 Miles Per Call (Portal to Portal) All service charges are PER HOUR (or half hour) and INCLUDE at NO EXTRA COST: 1. Miscellaneous road service labor charges such as flat repairs (incl. standard patch and cement) up to 3/8" diameter 2. Mounts and Dismounts Charges for MATERIALS used may be assessed: 1. Valve Hardware 2. Studs 3. Tubes, etc.	
047-526-000	Fuel Surcharge – First 20 miles is charged a surcharge, flat charge indexed weekly. Applies to pickup delivery, road service calls	
047-528-000	Contract Fuel Surcharge	
046-910-000	Contract Mileage over 20 Miles Portal to Portal	
046-356-000	Commercial Disposal Fee (except AR, OK – do not allow with a tire purchase) (NY max \$2.50)	
040-206-000	Tire Disposal for AR and OK only w/out tire purchase – for consumer or commercial tires	

**\*Indexed Weekly**

**\*\*Plus fuel surcharge/Mile Indexed Weekly**

# COMMERCIAL TRUCK TIRE SERVICE (CONT) IN HOUSE SERVICE PRICING

SERVICE CODES MEDIUM COMMERCIAL

<b>UNISTEEL LIGHT TRUCK - D/139</b>	<b>LOOSE WHEEL</b>		<b>OUTSIDE DUAL</b>		<b>INSIDE DUAL</b>	
Flat Repair	046 334	\$20.79	046 335	\$24.04	046 336	\$27.66
Mount & Dismount	046 331	\$17.22	046 332	\$20.74	046 333	\$24.04
Wheel Balance	046 337	\$17.85	046 337	\$17.85	046 337	\$17.85
Tire Switch	046 351	\$17.16	046 351	\$17.16	046 351	\$17.16
<b>MEDIUM TRUCK - All Others</b>						
Flat Repair	046 345	\$27.56	046-347	\$33.28	046 349	\$35.44
Mount & Dismount	046 339	\$23.99	046 341	\$27.51	046 343	\$30.82
Wheel Balance	044 288	\$29.72	044 288	\$29.72	044 288	\$29.72
Assembly Switch	046 351	\$17.16	046 351	\$17.16	046 351	\$17.16
<b>LARGE/SUPERSINGLE TRUCK</b>						
Flat Repair	046 346	\$34.38	046 348	\$36.59	046 350	\$39.06
Mount & Dismount	046 340	\$26.46	046 342	\$29.76	046 344	\$33.28
Wheel Balance	046 338	\$32.24	046 338	\$32.24	046 338	\$32.24
Assembly Switch	046 351	\$17.16	046 351	\$17.16	046 351	\$17.16
<b>MISC TRUCK TIRE PARTS &amp; SERVICES</b>						
Misc Commercial – Labor	046 902	Open				
Misc Commercial – Parts	046 903	Open				

\*Indexed Weekly

\*\*Plus fuel surcharge/Mile Indexed Weekly

Light Truck is located on page 1

# SERVICE CODES MEDIUM COMMERCIAL

## Oil and Filters

DESCRIPTION	PROD CODE	PARTS	LABOR
COMM USED OIL AND FILTER DISPOSAL	046 284 000	\$6.75	
OIL CHANGE AND FILTER	077 151 000		

## Tire Related Services

COM-TERRA FLAT REPAIR 3100 CS-MOUNTED	040 161 000	\$7.65	\$38.20
MT/DSMT W/NAIL HOLE REPAIR - RADIAL	046 168 000		
COM-IND PRESS ON SERVICE-PER INCH-LOOSE	040 545 000		
INSTALL NEW VALVE STEMS	041 167 000		
METAL VALVE CAPS	041 272 000		
TUBELESS STEEL VALVE STEM	041 271 000		
BRASS VALVE STEM	041 210 000	\$9.00	
DOUBLE SEAL VALVE CAP	041 213 000		
ALUMINUM VALVE STEMS	046 273 000	\$10.50	
MED TRK MOUNT/BALANCE/VALVE GSA CONTRACT	044 208 000	\$6.55	\$50.20
FLAP	040 170 000		
TIRE BRANDING	046 171 000		
TIRE SIPING	040 001 000		
TIRE STUDDING SERVICE	040 210 000		

## Alignment

### Alignment Checks Only

TRACTOR/TRAILER ALIGNMENT CHECK ONLY	046 181 000		
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### Alignment

TRACTOR ALIGNMENT FLAT RATE	046 182 000		
DRIVE AXLE ADJUSTMENT	046 177 000		
TANDEM AXLE ALIGNMENT	078 194 000		
SINGLE AXLE ALIGNMENT	078 195 000		
TRIPLE AXLE ALIGNMENT	078 196 000		
PLUS HOURLY LABOR INSTALLATION (PARTS)	078 120 000		
INSTALLATION CHARGE	078 122 000		
SET TOE ON SOLID AXLE TRUCK	078 155 000		
COM HEAVY TRUCK ALIGN-SINGLE ALIGNMENT	078 164 000		
COM HEAVY TRUCK ALIGN-FRONT AXLE (INCL/GSP 1 BEND)	078 166 000		
COM HEAVY TRUCK ALIGN-FRONT AXLE (EA ADD BEND)	078 167 000		
COM HEAVY TRUCK ALIGN-FRONT AXLE (SET CASTER)	078 168 000		
HEAVY TRUCK ALIGN ADD'L \$/15 MIN FOR 9700 SERIES	078 173 000		
MOBILE ALIGNMENT	078 190 000		
FRT AXLE ALIGN INC/TOE SET CAMBER/CASTER	078 191 000		
COMMERCIAL ALIGNMENT - NAVISTAR LABOR	051 100 000		
COMMERCIAL ALIGNMENT - NAVISTAR PARTS	051 200 000		
FRONT TOE CHECK & SET ONLY FORD LN9000	078 125 000		
FRONT TOE CHECK & SET ONLY FORD LN8000	078 126 000		

## Shocks

MEDIUM COMMERCIAL SHOCKS PARTS	043 220 000		
MEDIUM COMMERCIAL SHOCKS LABOR	043 221 000		
COMMERCIAL SHOCKS - NAVISTAR - LABOR	086 100 000		
COMMERCIAL SHOCKS - NAVISTAR - PARTS	086 200 000		

## Wheel Related Services

WASH RIM/WHEEL ONLY	088 103 000		F/R
COM RIM WHL REFIN BAKED-ON ENAMEL RIM	088 109 000		F/R
COM RIM WHL REFIN BAKED-ON ENAMEL WHEEL	088 110 000		F/R
COM RIM WHL REFIN POWDER-COATED RIM	088 111 000		F/R
COM RIM WHL REFIN POWDER COATED WHEEL	088 112 000		F/R
TRUCK WHEEL/RIM (NEW)	040 221 000	CML	
COM RIM WHL REFIN POWDER/PRIME COATED WHEEL	088 114 000		F/R
COMML REPLACE MUDFLAP	047 326 000		F/R

# GOODYEAR "NATIONAL ACCOUNT" OFF THE ROAD SERVICE & PARTS PRICING

## ROAD SERVICE:

PRODUCT CODE	DESCRIPTION	MAX PRICE/HR
	Service Call--Portal to Portal	
040 287 000	Service Call--Regular Hours	Up to \$100.00
040 288 000	Service Call--After Hours & Saturday*	Up to \$125.00
040 289 000	Service Call--Sunday & Holidays*	Up to \$150.00
	Mileage Rate--Portal to Portal	
	*2 Hour Minimum Charge	
	Service Price Includes:	
	Mileage Rate--Portal to Portal	
	Mount & Dismount	
	Flat Repairs	
	Includes Standard Patch & Cement	

## VALVE HARDWARE

041 274 000	Core A-145	GSP
041 275 000	Sealing Hex Cap A-149	GSP
041 276 000	Spud H-41	GSP
041 277 000	Core Housing TV-CH-3	GSP
041 278 000	Tubeless Valve WHG-0570-VC	GSP
041 279 000	4" Swivel Valve Stem WH-45-4	GSP
041 280 000	6" Swivel Valve Stem WH-45-6	GSP
041 281 000	12" Hand Bendable Ext. #753-S-12	GSP
041 282 000	16" Hand Bendable Ext. #753-S-16	GSP
041 283 000	18.5" Hand Bendable Ext. #753-S-18.5	GSP
041 284 000	21.5" Hand Bendable Ext. #753-S-21.5	GSP
041 285 000	Large Bore Straight Valve H-42	GSP
041 286 000	4" Large Bore Brass Ext. #867-4	GSP
041 287 000	6" Large Bore Brass Ext. #867-6	GSP
041 288 000	Misc. Valve Hardware	GSP
041 289 000	Shop Supply Fee \$1.50 or 6.5% of service labor	GSP

## O-RINGS

046 292 000	24" O-Rings	GSP
046 293 000	25" O-Rings	GSP
046 294 000	29" O-Rings	GSP
046 295 000	33" O-Rings	GSP
046 296 000	35" O-Rings	GSP
046 297 000	39" O-Rings	GSP
046 298 000	45" O-Rings	GSP
046 299 000	49" O-Rings	GSP
046 300 000	51" O-Rings	GSP
046 301 000	Tire Life per Gallon Installed	GSP
046 302 000	Tire Life per 55 Gallon Drum (per gallon)	GSP
046 303 000	Tire Seal per Gallon Installed	GSP
047 526 000	Fuel Surcharge "Off Site Service"	GSP
046 304 000	Misc. Off Road Charges	GSP
046 392 000	OTR Tire Disposal	

# GOODYEAR LIMITED WARRANTY FOR NATIONAL ACCOUNTS

## (Auto & Light Truck)

All parts and labor are warranted to be free from defects in material or workmanship from date of the original repair order delivery receipt based on miles or months whichever comes first.

Any necessary corrections within this warranty period will be made by appointment and upon presentation of the driver's copy of the repair order to the store or dealer having performed the original service. Repairs required identical to those previously performed will be rendered on a no-charge basis within the warranty period. Additional parts or labor that may be required, not on the original repair order, will be billed at the rate in effect at the time of service.

If vehicle cannot be returned to original repairing store or dealer, emergency corrective repairs for safe vehicle operation under this warranty can be performed by another store or dealer listed in the directory. The vehicle should then be returned to original store for any additional warranty repairs required.

**NOTE: For details of warranty service procedures and documentation, refer to General Instructions section of National and Consumer Accounts Instruction Manual.**

### Specific Limited Warranty Periods:

- |  |  |
|--|--|
| • Air Conditioning Services:   | Parts: 6 months or 6,000 miles, whichever comes first.<br>Labor: 6 months or 6,000 miles, whichever comes first.     |
| • Air Shocks:  | Parts: 6 months or 6,000 miles, whichever comes first.<br>Labor: 6 months or 6,000 miles, whichever comes first.     |
| • Alignment:   | Parts: 6 months or 6,000 miles, whichever comes first.<br>Labor: 6 months or 6,000 miles, whichever comes first.     |
| • Batteries  | See manufacturer's specified warranty  |
| • Belts and Hose:<br>(cooling system)                                    | Parts: 12 months or 12,000 miles, whichever comes first.<br>Labor: 12 months or 12,000 miles, whichever comes first. |
| • Brake Overhaul<br>w/Remanufactured Calipers<br>Wheel Cylinders         | Parts: Lifetime<br>Labor: 24 months or 24,000 miles, whichever comes first.  |
| • 3/4 Ton Brake Overhaul<br>w/remanufactured Calipers<br>Wheel Cylinders | Parts: 12 months or 12,000 miles, whichever comes first.<br>Labor: 6 months or 6,000 miles, whichever comes first.   |
| • Brake Services (excluding overhaul):                                   | Parts: 12 months or 12,000 miles, whichever comes first.<br>Labor: 12 months or 12,000 miles, whichever comes first. |
| • Cooling System Services:   | Parts: 12 months or 12,000 miles, whichever comes first.<br>Labor: 12 months or 12,000 miles, whichever comes first. |
| • Engine Tune-Up:  | Parts: 6 months or 6,000 miles, whichever comes first.<br>Labor: 6 months or 6,000 miles, whichever comes first.     |
| • Starter/Alternators  | Parts: 12 months or 12,000 miles, whichever comes first.<br>Labor: 12 months or 12,000 miles, whichever comes first. |
| • Exhaust Components<br>(excluding muffler):                             | Parts: 12 months or 12,000 miles, whichever comes first.<br>Labor: 12 months or 12,000 miles, whichever comes first. |
| • MacPherson Strut –<br>cartridges and assemblies:                       | Parts: 24 months or 24,000 miles, whichever comes first.<br>Labor: 12 months or 12,000 miles, whichever comes first. |
| • Muffler:   | Parts: 12 months or 12,000 miles.<br>Labor: 12 months or 12,000 miles, whichever comes first.                        |
| • Shock/Absorbers:   | Parts: Lifetime, to the original purchaser.<br>Labor: 12 months or 12,000 miles, whichever comes first.              |
| • Steering and Suspension Parts:   | Parts: 12 months or 12,000 miles, whichever comes first.<br>Labor: 12 months or 12,000 miles, whichever comes first. |
| • Wheel Balance:   | Parts: 12 months or 12,000 miles, whichever comes first.<br>Labor: 12 months or 12,000 miles, whichever comes first. |
| • All Other Repairs Not Listed Above –                                   | 6 months or 6,000 miles.   |

## EXCLUSIONS

1. Any warranty will not apply if the repair order indicates certain specific labor, parts, or service required for satisfactory performance were not authorized.
2. Warranty repair cost will not exceed the cost of the original repair or service.
3. This service warranty does not in any way extend to special or consequential damages, nor does it apply to any failure due to fire, theft, road damage, wreck, or collision, or any negligent or willful abuse.
4. 3/4 ton and larger commercial truck warranty: 6 months or 6,000 miles.
5. Emergency vehicles repairs are warranted for 12 months or 12,000 miles, whichever comes first.

June 1, 2011  
N/A

National Account Customers Will Not Pay Shop Supply Charges

# MISCELLANEOUS SERVICE CODES

It is recognized that certain miscellaneous parts and services (not shown in this price list) may be required. Use the following product codes for billing these parts and services.

**IMPORTANT** — When miscellaneous codes are used, an appropriate description of parts and/or services is essential on the invoice. All miscellaneous items must be priced (both parts and labor).

025 200	Radiator Service, Parts	052 200	Brakes, Parts
025 100	Radiator Service, Labor	052 100	Brakes, Labor
035 200	Engine, Parts	053 200	Exhaust, Parts
035 100	Engine, Labor	053 100	Exhaust, Labor
040 200	Miscellaneous Tire Service, Parts	057 200	Belts/Hoses, Parts
040 100	Miscellaneous Tire Service, Labor	057 100	Belts/Hoses, Labor
041 200	Valves, Parts	059 200	Wiper Service Parts
041 100	Valves, Labor	059 100	Wiper Service Labor
042 200	Steering & Suspension, Parts	064 200	Wheel Bearings Parts
042 100	Steering & Suspension, Labor	064 100	Wheel Bearings Labor
043 200	Shocks, Parts	066 200	Headlamps Parts
043 100	Shocks, Labor	066 100	Headlamps Labor
044 200	Wheel Balance, Parts	077 200	Oil, Lubrication, Parts
044 100	Wheel Balance, Labor	077 100	Oil, Lubrication, Labor
045 200	Miscellaneous Transmissions, Parts	078 200	Vehicle Alignment, Parts
045 100	Miscellaneous Transmissions, Labor	078 100	Vehicle Alignment, Labor
046 277	Battery Disposal Charge	079 200	MacPherson Struts, Parts
047 200	Tune-Up, Parts	079 100	MacPherson Struts, Labor
047 100	Tune-Up, Labor	087 200	Air Conditioning, Parts
048 200	Vehicle Inspection, Parts	087 100	Air Conditioning, Labor
048 100	Vehicle Inspection, Labor	089 200	Oil Filters, Parts
049 200	Anti-Freeze, Parts	089 100	Oil Filters, Labor
049 100	Anti-Freeze, Labor	097 200	Transmission Maintenance, Parts

**NOTE: Miscellaneous service codes are charged a 12.5% administration fee. See Policy letter posted on Tire-HQ under service.**





***You've come to the  
right place for service***

## ***Nationwide Limited Warranty Protection***

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We want you to be completely satisfied with our Auto Service;

So everything we do is backed by a written Limited Warranty.

Each warranty is simple and straightforward: if there's ever any problem with a warranted repair or service we've performed, we'll do it over.

Every warranty is available for inspection and you should ask to see the one for the service that you need. You'll see that most cover parts and labor. But, if a charge is involved it will be clearly spelled out, not hidden in fine print.

The Goodyear Auto Service Limited Warranty is honored by approximately 4,000 Goodyear Auto Service Centers and participating Goodyear Independent Dealer locations nationwide.

If you're within 25 miles of the original service location, you must return there for warranty service.

And if you ever have a repair failure and you're more than 25 miles from the location where the original service was performed, any Goodyear Auto Service Center location anywhere in the country will honor the warranty and correct the problem.

### ***Toll-Free Customer Assistance Line 1-800-321-2136***

If you are dissatisfied with our work, please don't walk away unhappy.

Talk with the manager. Chances are, he can resolve the problem.

But, if he can't, call Goodyear's toll-free Customer Assistance Line. We'll do our best to keep you on our side.



**GOODYEAR SUPPORTS  
VOLUNTARY TECHNICIAN  
CERTIFICATION THROUGH**

National Institute for

**AUTOMOTIVE  
SERVICE  
EXCELLENCE**