ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM AGENCY PROGRAM COMMENTARY 2003 - 2005

The Social Work Licensing Act provides for the examination of applicants for social work licensure, licensing of qualified social workers and regulation of social work practice. Since the inception of the Board in 1981, the duties of the Social Work Licensing Board have continuously increased.

The Board has reviewed over 5,500 applications for social work licensure. Approximately 250 - 275 applicants are approved to take the examination each year.

The Board receives 12 - 15 written complaints against social workers each year. During the past two years, the Board investigated twenty complaints against social workers. Due to the increasing complexity of the complaints, it has become necessary to obtain the services of a professional investigator to assist with the investigations. The investigations and administrative hearings held as a result of the complaints require a considerable amount of time and expense. However, it is a necessity and imperative for the Board to accomplish our mandate of protecting the public and regulating the field of social work practice.

Seven of the nine board members live outside of Pułaski County. While the Board advocates appointments from others areas, the travel expenses to the monthly board meetings is a major expenditure in the general operations of the Board.

We have one full time employee who is responsible for all of the general operations of the Board.

The Board has established an information technology plan. The plan is designed to improve accessibility, to increase office operating efficiency, to reduce expenditures and to gain immediate access to local, state and national databases. As a part of the plan, the Board has developed a web site. The site provides access to information regarding the Board and social work licensing. Information regarding licensing requirements, forms for applying for and renewing a social work license, the forms and information necessary for filing a complaint and a social worker database of all the currently licensed social workers can be found on the site.

It is important to note that all of our income is derived from special revenues and used solely for the operation of the Social Work Licensing Board.

| GENCY | DIRECTOR | AGENCY | PAGE |
|-----------------------------|----------------|---------|------|
| SOCIAL WORK LICENSING BOARD | Ircefine Janes | PROGRAM | 390 |
| | surgene for | | _ |

DIVISION OF LEGISLATIVE AUDIT AUDIT OF: ARKANSAS SOCIAL WORK LICENSING BOARD FOR THE YEARS ENDED JUNE 30, 2000 AND 1999

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| Findings | Recommendations |
|----------|-----------------|
| | TOOGHANEHGARONS |
| None | Nana |
| 1/01/0 | None |

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM EMPLOYMENT SUMMARY

Required by: A.C.A. 19-4-307

AGENCY TITLE: 0254 SOCIAL WORK LICENSING BD

| | MALE | FEMALE | TOTAL | PERCENTAGE OF TOTAL |
|--|------|--------|-----------------------|------------------------|
| WHITE EMPLOYEES | 0 | 1 | 1 | 100% |
| BLACK EMPLOYEES | 0 | 0 | 0 | 0% |
| EMPLOYEES OF OTHER RACIAL MINORITIES | 0 | 0 | 0 | 0% |
| TOTAL EMPLOYED AS OF 08/05/2002 DATE | | | 0 TOTAL MINORITIES | 0% |
| | _ | | 1 | 100% |
| _ | | | TOTAL EMPLOYEES | |

Janualexe Joues 121/08
AGENCY DIRECTOR

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM STATE AGENCY PUBLICATIONS

Fiscal Year 2002-2003

Required by: A.C.A. 25-1-204

AGENCY: Social Work Licensing Board (254)

| NAME OF PUBLICATION POPULATION | STATUTORY AUTHORIZATION | PUBLICATION REQUIRED FOR GOVERNOR AND/OR GENERAL ASSEMBLY ONLY | NUMBER OF COPIES PUBLISHED | REASON(S) FOR CONTINUED PUBLICATION AND DISTRIBUTION Paguired by Degulations |
|--|----------------------------|---|----------------------------|---|
| Board Meeting Minutes | | | 15-20 | Required by Regulations |
| Annual Report | A.C.A. 17-103-203(6) | | 50 | Required by Law |
| Financial Report | A.C.A. 17-103-203(8) | | 50 | Required by law |
| Code-of-Ethics/Standards for Practice | A.C.A. 17-103-203(4) | | Approx. 2500 | An updated Social Work Licensing Law and Regulations booklet is published when there is a change in the law or regulations. |
| Newsletter | | | Approx. 2500 | A newsletter is published several times a year as a means for communicating with licensed social workers. |

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM ANALYSIS OF BUDGET REQUEST 2003 - 2005

The operations of the Social Work Licensing Board are funded by fee collections, authorized by Arkansas Code §17-46-205. The Base Level request of the Board for the 2003-2005 biennium is \$96,936 in FY04 and \$98,108 in FY05. The Base Level request includes a 2.7% salary increase each year over the FY03 salary levels for all incumbents plus associated increases in Personal Services Matching. Included in Personal Services Matching is a \$33 per month increase in the monthly contribution for State employee's health insurance for a total State contribution of \$280 per month per budgeted employee.

Change Level requests of the Board total \$2,173 in FY04 and \$4,221 in FY05. Change Levels requested include the following: 1) An extraordinary salary increase of 5% above the FY03 line item maximum is requested for the Executive Director at a cost of \$973 in FY04 and \$2,021 in FY05; 2) Additional Professional Fees and Services appropriation is requested for contracting with a professional investigator to assist with the investigation of complaints, \$1,000 in FY04 and \$2,000 in FY05; 3) An additional \$200 is requested each year in the Refunds/Reimburse line item for license renewal applications that are denied.

The Executive Recommendation provides for Agency Request except for the extraordinary salary increase for the Executive Director which is not recommended.

| AGENCY Name: Social Work Licensing Board | APPROPRIATION Name: Social Work Licensing Board | TREASURY FUND Name: Social Work Licensing Fund | ANALYSIS OF BUDGET REQUEST | PAGE |
|--|--|---|-------------------------------|------|
| Code: 254 | Code: 2KZ | Code: SSW | | 394 |

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM Biennial Appropriation Summary

Agency Name

SOCIAL WORK LICENSING BOARD

Agency Code

254

Appropriation Name

Social Work Licensing Board

Appropriation Code

2KZ

Fund Name

Social Work Licensing

Fund Code

SSW

| i dila ocac | 0011 | | | | | |
|---------------------|---------|---------|---------|-----------|------------|------|
| | | | Ex | penditure | S | |
| Chara | cter | 2001-02 | 2002-03 | | 2002-03 | • |
| Name | Code | Actual | Budget | Pos. | Authorized | Pos. |
| Regular Salaries | 5010000 | 34,995 | 35,922 | 1 | 35,922 | 1 |
| Personal Serv Match | 5010003 | 9,148 | 9,326 | 0 | 9,326 | 0 |
| Operating Expenses | 5020002 | 22,143 | 37,050 | 0 | 39,050 | 0 |
| Travel-Conferences | 5050009 | 1,604 | 2,300 | 0 | 300 | 0 |
| Prof. Fees & Serv. | 5060010 | 2,931 | 10,000 | 0 | 10,000 | 0 |
| Refunds/Reimburse | 5110014 | 390 | 800 | 0 | 800 | 0 |
| Grand Total | | 71,210 | 95,398 | 1 | 95,398 | 1 |

| Funding Sc | ources | | | | | |
|------------------------|---------|----------|----------|--------|---------|--------|
| Name | Code | | | | | |
| Fund Balance | 4000005 | 60,211 | 69,037 | ****** | ****** | ***** |
| Special Revenue | 4000030 | 80,036 | 105,000 | ****** | ******* | ***** |
| Total Funding | | 140,247 | 174,037 | ****** | ****** | ****** |
| Excess Appro/(Funding) | | (69,037) | (78,639) | ***** | ******* | ****** |
| Grand Total | | 71,210 | 95,398 | ****** | ****** | ****** |

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM Biennial Appropriation Summary

Agency Name

SOCIAL WORK LICENSING BOARD

Agency Code

254

Appropriation Name

Social Work Licensing Board

Appropriation Code

Fund Name

Social Work Licensing

Fund Code SSW

| | | | | | | | Agency I | Request | | | | | |
|---------------------|---------|------------|------|--------------|------|--------|----------|------------|------|--------------|------|---------|------|
| Characte | er | | | 2003-04 | | | | | | 2004-05 | | | |
| Name | Code | Base Level | Pos. | Change Level | Pos. | Total | Pos. | Base Level | Pos. | Change Level | Pos. | Total | Pos. |
| Regular Salaries | 5010000 | 36,892 | 1 | 827 | Ö | 37,719 | 1 | 37,888 | 1. | 1,717 | 0 | 39,605 | 1 |
| Personal Serv Match | 5010003 | 9,894 | 0 | 146 | . 0 | 10,040 | 0 | 10,070 | 0 | 304 | 0 | 10,374 | 0 |
| Operating Expenses | 5020002 | 37,050 | 0 | 0 | 0 | 37,050 | 0 | 37,050 | 0 | 0 | 0 | 37,050 | 0 |
| Travel-Conferences | 5050009 | 2,300 | 0 | 0 | 0 | 2,300 | 0 | 2,300 | 0 | 0 | 0 | 2,300 | 0 |
| Prof. Fees & Serv. | 5060010 | 10,000 | 0 | 1,000 | 0 | 11,000 | 0 | 10,000 | 0 | 2,000 | 0 | 12,000 | 0 |
| Refunds/Reimburse | 5110014 | 800 | 0 | 200 | 0 [| 1,000 | 0 | 800 | 0 | 200 | 0 | 1,000 | 0 |
| Grand Total | | 96,935 | 1 | 2,173 | 0 | 99,109 | 1 | 98,108 | 1 | 4,221 | 0 | 102,329 | 1 |

| Funding Sou | erces | | | | | | | | | | | | |
|------------------------|---------|----------|----------|-------|----------------------------|----------|--------|----------|----------|-------|----------|----------|----------|
| Name | Code | | | | | | | | | | | | |
| Fund Balance | 4000005 | 78,639 | 43724764 | 0 | ***** | 78,639 | ****** | 89,530 | 41024804 | 0 | 25125125 | 89,530 | **** |
| Special Revenue | 4000030 | 107,827 | ***** | 2,173 | ****** | 110,000 | ****** | 100,779 | 41114149 | 4,221 | ******* | 105,000 | RESERVE |
| Total Funding | | 186,466 | ***** | 2,173 | 44 <i>6</i> 44 <i>6</i> 44 | 188,639 | ***** | _190,309 | ****** | 4,221 | ****** | 194,530 | ***** |
| Excess Appro/(Funding) | | (89,531) | ***** | 0 | ****** | (89,530) | ***** | (92,201) | ######## | 0 | **** | (92,201) | ****** |
| Grand Total | | 96,935 | 4844444 | 2,173 | **** | 99,109 | ***** | 98,108 | ****** | 4,221 | ***** | 102,329 | ######## |

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM Biennial Appropriation Summary

Agency Name

SOCIAL WORK LICENSING BOARD

Agency Code

254

Appropriation Name

Social Work Licensing Board

Appropriation Code

2KZ

Fund Name Social Work Licensing

Fund Code

SSW

| | | Ţ | | Reco | mmendal | ions | | | - |
|---------------------|-----------------|---------|-------|---------|---------|---------|--------|---------|------|
| Charac | oter | | Execu | tive | | | Legisl | ative | |
| Name | Code | 2003-04 | Pos. | 2004-05 | Pos. | 2003-04 | Pos. | 2004-05 | Pos. |
| Regular Salaries | 5010000 | 36,892 | 1 | 37,888 | 1 | 0 | 0 | 0 | 0 |
| Personal Serv Match | 5010003 | 9,894 | 0 | 10,070 | 0 | 0 | 0 | 0 | 0 |
| Operating Expenses | 5020002 | 37,050 | 0 | 37,050 | 0 | 0 | 0 | 0 | 0 |
| Travel-Conferences | 5050009 | 2,300 | 0 | 2,300 | 0 | 0 | 0 | 0 | 0 |
| Prof. Fees & Serv. | 5060010 | 11,000 | 0 | 12,000 | 0. | 0 } | 0 / | 0 | 0 |
| Refunds/Reimburse | <u>51</u> 10014 | 1,000 | 0 | 1,000 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | | 98,135 | 1 | 100,308 | 1 | 0 | 0 | 0 | 0 |

| Funding So | urces | | | | | | | | |
|------------------------|---------|----------|--------|----------|----------|---|---------|---|--------|
| Name Name | Code | | | | | | | | |
| Fund Balance | 4000005 | 78,639 | ***** | 90,504 | ***** | 0 | ***** | 0 | ***** |
| Special Revenue | 4000030 | 110,000 | ****** | 105,000 | ***** | 0 | 4544464 | 0 | ***** |
| Totat Funding | | 188,639 | ****** | 195,504 | RR**R*** | 0 | **** | 0 | ***** |
| Excess Appro/(Funding) | | (90,504) | **** | (95,196) | ***** | 0 | ***** | 0 | ****** |
| Grand Total | | 98,135 | ***** | 100,308 | ***** | 0 | ****** | 0 | ***** |

ARKANSAS PERFORMANCE BUDGETING & ACCOUNTABILITY SYSTEM Biennial Rank by Appropriation

Agency Namo Agency Code

SOCIAL WORK LICENSING BOARD

Social Work Licensing Board Appropriation Name

Appropriation Code 2KZ

Social Work Licensing SSW Fund Name Fund Code

| Fund Code | | | | | · · · · · · · · · · · · · · · · · · · | 2001-02 | 2002-03 | 1 | Agent | y Requ | iest | Exe | cutive A | ecommend: | ation | Legislative | e Rec | ommendation |
|-----------|---|-----------|-------------|----------|---------------------------------------|---------|----------|------|-------------|------------|---------|--------|----------|-----------|-------|-------------|-------|--------------|
| Rank | Justification | | Designation | <u> </u> | Cost Center | Actual | Budget I | Pos. | 2003-04 Por | e. 2004 | 1-05 Pa | | | | | | | 2004-05 Pas. |
| | | BL | Base Level | Total | | 71,210 | 95,398 | 1 | 96,935 | 1 98, | 108 | 1 96,9 | 35 | 1 98,108 | 1 | 0 | 0 | 0 0 |
| 1 | This request represents a 5% salary increase above the FY03 fino item maximum each year for the Social Work Licensing Board Executive Director. | C10 | Reclass | 210210 | Social Work Oper | 0 | 0 | 0 | 973 (| 2,1 | 021 | 0 | 0 (| 0 | 0 | 0 | 0 | 0 0 |
| | | C10 | Reclass | Total | | . 6 | 0 | 0 | 973 (| 2,0 | 021 | 0 | 0 (| 0 0 | 0 | 0 | 0 | 0 0 |
| 2 | Due to the increasing complexity of the complaints filed egainst social workers, the agency is often required to obtain the services of a professional investigation to assist with the investigations. Additionally, the number of administrative in earings hald as a result of the complaints is increasing. Additional appropriation is needed tor Professional Fees and Services to address this need. | C01 | | 210210 | Sociel Work Oper | 0 | 0 | 0 | 1,000 (| 0 2,1 | 000 | 0 5,0 | 00 (| 2,000 | 0 | 0 | 0 | 0 0 |
| | | C01 | | Total | | . 0 | 0 | ٥ | 1,000 _0 | 2,0 | 000 | 0 1,0 | 00 (| 2,000 | 0 | 0 | 0 | 0 0 |
| 3 | Additional appropriation is needed for refunds when license renewal applications are denied. | C02 | | 210210 | Social Work Oper | 0 | 0 | 0 | 200 (|) : | 200 | 0 2 | 00 (| 200 | 0 | 0 | 0 | 0 0 |
| | | C02 | | Total | | | 0 | 0 | 200 _0 | <u>: L</u> | 200 | 0 2 | 00 (| 200 | 0 | _ 0 | 0 | 0 0 |
| | | Grand Tot | al | Total | | 71,210 | 95,398 | 1 | 99,109 | 102, | 329 | 1 98,1 | 35 | 1 100,308 | 1 | 0 | 0 | 0 0 |