

Arkansas Office of Child Support Enforcement Electronic Deposit Application

Complete the information below to indicate how you would like to receive your child support payments by electronic deposit. Please see the enclosed U.S. Bank ReliaCard Pre-Acquisition Disclosure and U.S. Bank ReliaCard Fee Schedule provided by U.S. Bank for disclosures required by law regarding fees that may apply when using your U.S. Bank ReliaCard. Indicate below if you would like the U.S. Bank ReliaCard or payments by direct deposit. Submit this form and any other required documents to the following:

**Office of Child Support Enforcement
Attn: Electronic Deposit Section
P.O. Box 8128
Little Rock, AR, 72203**

Or fax to 501-683-7912

Please note: If you have more than one case, payments for all your cases will be disbursed to you by the method you indicate below. If you have questions about electronic deposit, please call 1-866-428-8382.

PLEASE PRINT

Custodial Parent (CP) Name: _____
 First Middle Initial Last

CP Social Security Number or Tax ID#:(required) _____ Date of Birth ____/____/____

Phone Number (cell): _____ (home, if different) _____

CP Email Address: _____

Case Number(s): _____

Current Mailing Address - Street: _____

City: _____ State: _____ Zip: _____

I want direct deposit.

Type of Account (check appropriate box):

Checking
 Savings

Reason for this request:

New or re-enrollment
 Change in account number or financial

MY SIGNATURE BELOW INDICATES MY UNDERSTANDING AND AGREEMENT TO THE FOLLOWING:

1. I hereby authorize the Office of Child Support Enforcement (OCSE) to disburse child support payments by sending for deposit payments to the account indicated on the voided check or withdrawal slip provided. I also authorize my Financial Institution to credit the net amount to my account. This authority will remain in full effect until OCSE has received written notification from me of this termination.
2. New enrollments or changes in Financial Institutions will go into effect within five business days from the date the form is received by OCSE.
3. I understand that if my bank account changes or closes, and I have not notified OCSE of such change prior to the scheduled payment date, I will be issued a U.S. Bank ReliaCard unless I submit a new request for direct deposit.

I want the U.S. Bank ReliaCard.

This action cancels and replaces any direct deposit agreement I may currently have in place with Arkansas Office of Child Support Enforcement. I have received a copy of the U.S. Bank ReliaCard Pre-Acquisition Disclosure and U.S. Bank ReliaCard Fee Schedule as required by law.

Signature: _____ Date: _____

U.S. Bank ReliaCard[®] Fee Schedule

Program Name: Arkansas Child Support

Effective Date: October 2017

All fees	Amount	Details
Get Cash		
ATM Withdrawal (in-network)	\$0	This is our fee per withdrawal. "In-network" refers to the U.S. Bank or MoneyPass [®] or Allpoint [®] ATM networks. Locations can be found at usbank.com/locations or moneypass.com/atm-locator or allpointnetwork.com .
ATM Withdrawal (out-of-network)	\$1.50	This is our fee per withdrawal. "Out-of-network" refers to all the ATMs outside of the U.S. Bank or MoneyPass [®] or Allpoint [®] ATM networks. You may also be charged a fee by the ATM operator even if you do not complete a transaction.
Teller Cash Withdrawal	\$0	This is our fee for when you withdraw cash off your card from a teller at a bank or credit union that accepts Visa [®] .
Information		
ATM Balance Inquiry (in-network)	\$0	This is our fee per inquiry. "In-network" refers to the U.S. Bank or MoneyPass [®] or Allpoint [®] ATM networks. Locations can be found at usbank.com/locations or moneypass.com/atm-locator or allpointnetwork.com .
ATM Balance Inquiry (out-of-network)	\$0	This is our fee per inquiry. "Out-of-network" refers to all the ATMs outside of the U.S. Bank or MoneyPass [®] or Allpoint [®] ATM networks. You may also be charged a fee by the ATM operator.
Using your card outside the U.S.		
International Transaction	0%	This is our fee which applies when you use your card for purchases at foreign merchants and for cash withdrawals from foreign ATMs and is a percentage of the transaction dollar amount, after any currency conversion. Some merchant and ATM transactions, even if you and/or the merchant or ATM are located in the United States, are considered foreign transactions under the applicable network rules, and we do not control how these merchants, ATMs and transactions are classified for this purpose.
International ATM Withdrawal	\$1.50	This is our fee per withdrawal. You may also be charged a fee by the ATM operator even if you do not complete a transaction.
Other		
Card Replacement	\$0	This is our fee per card replacement mailed to you with standard delivery (up to 10 business days).
Card Replacement Expedited Delivery	\$10.00	This is our fee for expedited delivery (up to 3 business days) charged in addition to any Card Replacement fee.

Your funds are eligible for FDIC insurance. Your funds will be held at U.S. Bank National Association, an FDIC-insured institution, and are insured up to \$250,000 by the FDIC in the event U.S. Bank fails. See fdic.gov/deposit/deposits/prepaid.html for details.

No overdraft/credit feature.

Contact Cardholder Services by calling 1-855-203-3827, by mail at P.O. Box 551617, Jacksonville, FL 32255 or visit usbankreliacard.com.

For general information about prepaid accounts, visit cfpb.gov/prepaid. If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.

The ReliaCard is issued by U.S. Bank National Association pursuant to a license from Visa U.S.A. Inc. ©2017 U.S. Bank. Member FDIC.

U.S. Bank ReliaCard® Pre-Acquisition Disclosure

Program Name: Arkansas Child Support

Reference Date: June 2017

You have options as to how you receive your payments, including direct deposit to your bank account or this prepaid card. Ask your agency for available options and select your option.

Monthly fee	Per Purchase	ATM withdrawal	Cash reload
\$0	\$0	\$0 in-network \$1.50 out-of-network	N/A

ATM Balance Inquiry (in-network or out-of-network)	\$0
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Customer Service (automated or live agent)	\$0 per call
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Inactivity	\$0
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We charge 2 other types of fees.

See the accompanying Fee Schedule for free ways to access your funds and balance information.

No overdraft/credit feature.
Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit cfpb.gov/prepaid.
Find details and conditions for all fees and services inside the card package or call 1-855-203-3827 or visit usbankreliacard.com.