

ANNOUNCEMENT

From: Arkansas Office of Child Support Enforcement (OCSE)

To: Customers of Arkansas OCSE

Date: March 30, 2018

Subject: Change in Delivery of Notice of Direct Deposit

Beginning May 1, 2018, Notices of Direct Deposit that are mailed when a child support payment is sent to a custodial party's bank account or prepaid debit card will be available online through OCSE MyCase. These notices will no longer be mailed to customers.

The OCSE MyCase website provides around-the-clock access to information about payments and much more. If you are not familiar with the site, go to www.childsupport.arkansas.gov and click the OCSE MyCase button to take the site tour and register. Once you are registered, you will have options regarding the delivery of communication from OCSE and email alerts when certain activities occur.

For more information about OCSE MyCase, contact the Arkansas Child Support Clearinghouse at 1-866-428-8382.