Arkansas DFA Launches MyDMV Website, Offers New Online Services

Arkansans can “Skip the Trip” to the DMV by visiting mydmv.arkansas.gov

LITTLE ROCK, Ark. – February 7, 2018 – Life just got a little easier for drivers in the state. Arkansans can now skip the trip to their local revenue office by doing business online at mydmv.arkansas.gov, a new website from the Department of Finance and Administration (DFA) in partnership with the Information Network of Arkansas (INA). The site provides access to nine new online driver and motor vehicle services and a host of other “DMV” online services to help people avoid an unnecessary trip to the DMV or spend less time in line.

Governor Hutchinson urges Arkansans who are considering a trip to the DMV to go to mydmv.arkansas.gov first and see if they could eliminate their drive altogether or, if they have to go, reduce their wait.
“We’ve prioritized streamlining and simplifying the services our citizens utilize on a daily basis,” said Governor Hutchinson. “Understanding the time and effort each trip to the revenue office requires, we are working to add to this list of online services, saving Arkansans valuable time.”

Informally known as “DMVs,” DFA’s 134 State Revenue Offices served more than 2 million in-person customers in 2017. The agency hopes to eliminate hundreds of thousands of visits to its revenue offices within the first year of launching the MyDMV website and driving use of these new online services through a “Skip the Trip” marketing campaign.

The full list of new online services available at mydmv.arkansas.gov includes:

- **Check Title Status Online** – This service will help taxpayers to check the status of their application for title.
- **Transfer Ownership** – This service will help taxpayers to notify the Office of Motor Vehicles (OMV) if they have sold their vehicle to another individual or to a dealer.
- **Print Duplicate Registration** – This service will help taxpayers to print a duplicate registration online.
- **Estimated Sales Tax Calculator** – This service will allow taxpayers to calculate how much state tax they will owe for a vehicle before registration.
- **Online Pre-Registration** – This service will allow taxpayers to input specific Motor Vehicle details and receive a confirmation code for submission. The taxpayer should present the confirmation code and necessary documents to their local State Revenue Office clerk to complete the transaction with minimal data input.
- **Pre-Registration for First Time License or ID card** – This will allow those obtaining a first-time license or ID card the opportunity to pre-register online, reducing time spent in the Revenue Office.
- **Enter Medical Information** – This will allow Commercial Drivers the opportunity to enter required medical information online.
- **Change of Address Notification** – Arkansans may now update any change of address online. State law requires notification within 10 days of a change of address.
- **Request Records** – Requests for records including a driver’s license status/clearance letter and a license reinstatement requirements letter may now be performed online.
In addition to completing these new motor vehicle and driver services online, citizens can visit mydmv.arkansas.gov to renew their car tags, assess their personal property, pay their property taxes, order personalized license plates and download the voter registration form. Arkansas truck drivers can also find links to download the written CDL exam and take the online course to become a Certified Trucker Against Trafficking.

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