

Arkansas Office of Child Support Enforcement Electronic Deposit Enrollment Form

You may submit the required information by any of the methods noted below.

Please see the enclosed U.S. Bank ReliaCard® Pre-Acquisition Disclosures provided by U.S. Bank for disclosures required by law regarding fees that may apply when using the ReliaCard®.

Complete the Form Online:	Send this completed form By Mail:	Send this completed form By Fax:
Log into MyCase at www.ark.org/mycase , click Manage Accounts, and click Electronic Deposit Enrollment.	Office of Child Support Enforcement Attn: Elec. Deposit Section PO Box 8128 Little Rock, AR 72203	501-683-7912 Attn: Elec. Deposit Section

If you have questions about how to submit your form or general questions about electronic deposit, please call 1-866-428-8382.

PLEASE PRINT

Custodial Parent (CP) Name: _____
First
Middle Initial
Last

CP Social Security Number or Tax ID#:(required) _____ Date of Birth ____/____/____

Phone Number (cell): _____ (home, if different) _____

CP Email Address: _____

Case Number(s): _____

Current Mailing Address: _____

City: _____ State: _____ Zip: _____

I want direct deposit. (Must include a voided check or statement from a bank verifying account information in your name.)

Type of Account: **Checking** **Savings**

Reason for this request: **New or re-enrollment** **Change in account number or financial institution**

MY SIGNATURE BELOW INDICATES MY UNDERSTANDING AND AGREEMENT TO THE FOLLOWING:

1. I authorize the Office of Child Support Enforcement (OCSE) to disburse child support payments by sending for deposit payments to the account indicated on the voided check or withdrawal slip provided. I also authorize my Financial Institution to credit the net amount to my account. This authority will remain in effect until OCSE has received written notification from me of this termination.
2. New enrollments or changes in Financial Institutions will go into effect within five business days from the date the form is received by OCSE.
3. I understand that if my bank account changes or closes, and I have not notified OCSE of such change prior to the scheduled payment date, I will be issued a U.S. Bank ReliaCard® unless I submit a new request for direct deposit.

I want the ReliaCard®.

This action cancels and replaces any direct deposit agreement I may currently have in place with Arkansas Office of Child Support Enforcement. I have received a copy of the ReliaCard® Pre-Acquisition Disclosures as required by law.

I understand that if I have more than one case, payments for all my cases will be disbursed by the method I have chosen.

Signature _____ Date _____

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U.S. Bank ReliaCard® Pre-Acquisition Disclosure
Program Name: Arkansas Child Support

Monthly fee	Per purchase	ATM withdrawal	Cash reload
\$0	\$0	\$0 in-network \$1.25 out-of-network	N/A
ATM Balance Inquiry (in-network or out-of-network)			\$0
Customer Service (automated or live agent)			\$0 per call
Inactivity			\$0
We charge 2 other types of fees. One of them is:			
Card Replacement (standard or expedited delivery)			\$0 or \$10.00
No overdraft/credit feature. Your funds are eligible for FDIC insurance.			
For general information about prepaid accounts, visit cfpb.gov/prepaid . Find details and conditions for all fees and services inside the card package or call 1-855-203-3827 or visit usbankreliacard.com .			

U.S. Bank ReliaCard® Fee Schedule

Program Name: Arkansas Child Support

All fees	Amount	Details
Get cash		
ATM Withdrawal (in-network)	\$0	This is our fee per withdrawal. "In-network" refers to the U.S. Bank or MoneyPass® or Allpoint® ATM networks. Locations can be found at usbank.com/locations or moneypass.com/atm-locator.html or allpointnetwork.com .
ATM Withdrawal (out-of-network)	\$1.25	This is our fee per withdrawal. "Out-of-network" refers to all the ATMs outside of the U.S. Bank or MoneyPass or Allpoint ATM networks. You may also be charged a fee by the ATM operator even if you do not complete a transaction.
Teller Cash Withdrawal	\$0	This is our fee for when you withdraw cash off your card from a teller at a bank or credit union that accepts Visa®.
Using your card outside the U.S.		
International Transaction	0%	This is our fee which applies when you use your card for purchases at foreign merchants and for cash withdrawals from foreign ATMs and is a percentage of the transaction dollar amount, after any currency conversion. Some transactions, even if you and/or the merchant or ATM are located in the United States, are considered foreign transactions under the applicable network rules, and we do not control how these merchants, ATMs and transactions are classified for this purpose.
International ATM Withdrawal	\$1.25	This is our fee per withdrawal. You may also be charged a fee by the ATM operator even if you do not complete a transaction.
Other		
Card Replacement	\$0	This is our fee per card replacement mailed to you with standard delivery (up to 10 business days).
Card Replacement Expedited Delivery	\$10.00	This is our fee for expedited delivery (up to 3 business days) charged in addition to any Card Replacement fee.

Your funds are eligible for FDIC insurance. Your funds will be held at U.S. Bank National Association, an FDIC-insured institution, and are insured up to \$250,000 by the FDIC in the event U.S. Bank fails. See fdic.gov/deposit/deposits/prepaid.html for details.

No overdraft/credit feature.

Contact Cardholder Services by calling **1-855-203-3827**, by mail at P.O. Box 551617, Jacksonville, FL 32255 or visit usbankreliacard.com.

For general information about prepaid accounts, visit cfpb.gov/prepaid. If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.

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