Frequently Asked Questions:

1. How many active casino licenses are in Arkansas?
   There are three active casino licensees in Arkansas. Oaklawn (Hot Springs), Southland (West Memphis) and Saracen (Pine Bluff).
2. Where can I report slot machines, table games, or bookies that are illegally operating in Arkansas?
   If you believe you see a business or individual offering casino gaming or sports wagering products and the business DOES NOT have a casino license, please contact local law enforcement to file a complaint.
3. Where can I request a Gaming License Verification?
   License Verification Requests can be emailed to casino.gaming@dfa.arkansas.gov. Please allow 10-15 business days for a response.
4. What if I want to conduct bingos, raffles, or operate amusement devices?

   Visit https://www.dfa.arkansas.gov/office/taxes/excise-tax-administration/miscellaneous-tax/

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